



# Beginner's Guide To Retrofit Welcome!

Letchworth Garden City  
6th November 2024  
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# Agenda

- Aims and Introductions
- Retrofit: the big picture
- Retrofit is happening, and near you!
- What do we mean by good quality retrofit?
- Things to consider - putting together a brief
  - Priorities
  - Constraints
  - Getting it done
- Next steps

# **1. Aims and introductions**

# Aims of the session

- Unpack some jargon
- Understand the basics of what retrofit is and why it's important
- Define some key terms and concepts
- Next steps in Letchworth



Introduce  
yourselves **what**  
**are the questions**  
**you have about**  
**retrofit?**



## A large, abstract graphic featuring a grid of stylized, overlapping letters and shapes in black and white, creating a complex, geometric pattern. The design is composed of various rectangular, circular, and semi-circular elements that interlock and overlap, forming a dense, textured composition. The letters are rendered in a bold, sans-serif font, with some characters appearing as solid black shapes and others as white shapes with black outlines. The overall effect is a high-contrast, visually striking pattern that suggests a sense of depth and movement.

# Retrofit in context



[Boris Afinogenov](#); Photo credit: People Powered Retrofit



Green Open Homes; Photo credit: Carbon Coop



[Superhomes Ireland](#); Photo credit: Carbon Coop



Birmingham Climate Strike; Photo credit: UK Student Climate Network

# Householder barriers to retrofit...

It's complicated

Don't know who to  
trust

Don't have the  
headspace

Time consuming

**Don't know  
where to start**

**It's expensive**

**It's a risk**

No one I know has  
done this

# Some solutions to these barriers...

Knowledge,  
information

Find trusted sources

‘Bundle up’ complementary  
works into packages

Break it down  
into stages

**Get an assessment,  
come up with a plan**

**Visit examples of  
retrofit done locally.**

Sources of grants and  
finance - and the strings  
attached

Understand the risks - and how  
they can be mitigated

Working together,  
co-operation





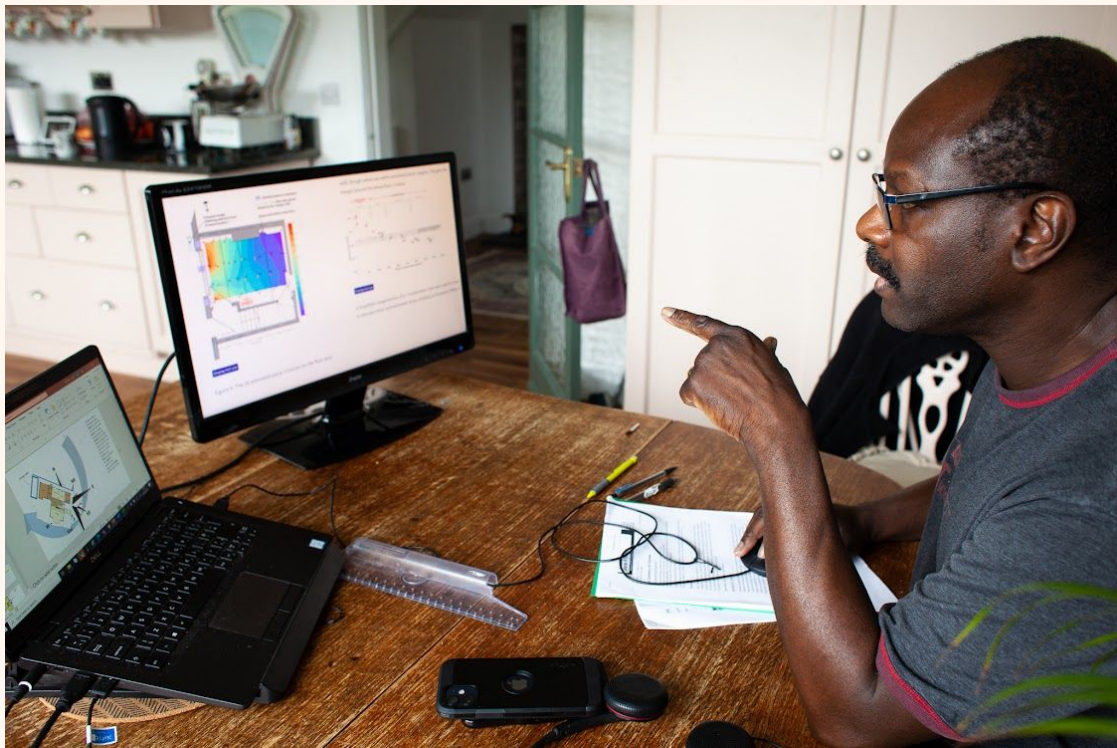
**3. Retrofit is  
happening, and  
near you!**

# Case studies

[www.youtube.com/@carbonco-op](https://www.youtube.com/@carbonco-op)



# Quantifying impacts



- Average heating savings: 47%
- Average CO2 savings: 62%
- Average bill savings £915
- Average bill total £280 (net)
- But... average £40,000 works costs for this scale of impact!

NB figures from 2015!! | [Full report](#)



# Improvements

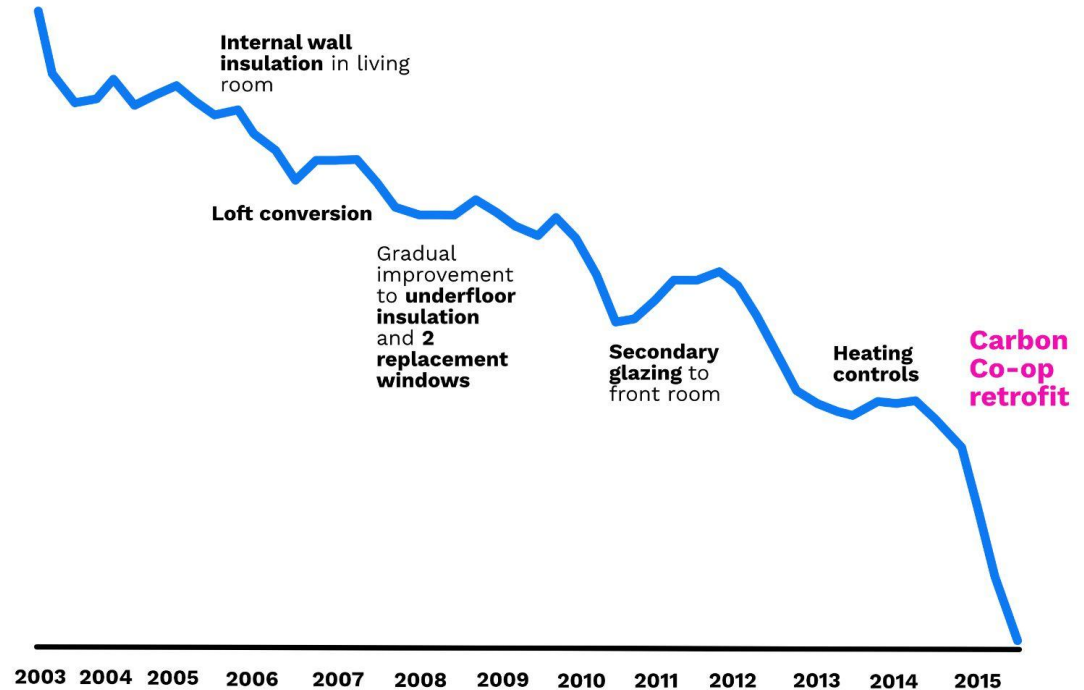
- Lower bills
- Less worry about future bills
- Warmer in winter, cooler in summer
- Improved air quality with impacts on health
- More comfortable living space and more rooms in use.



# A staged approach

## Gas use over time

Carbon Co-op member: Dominic McCann

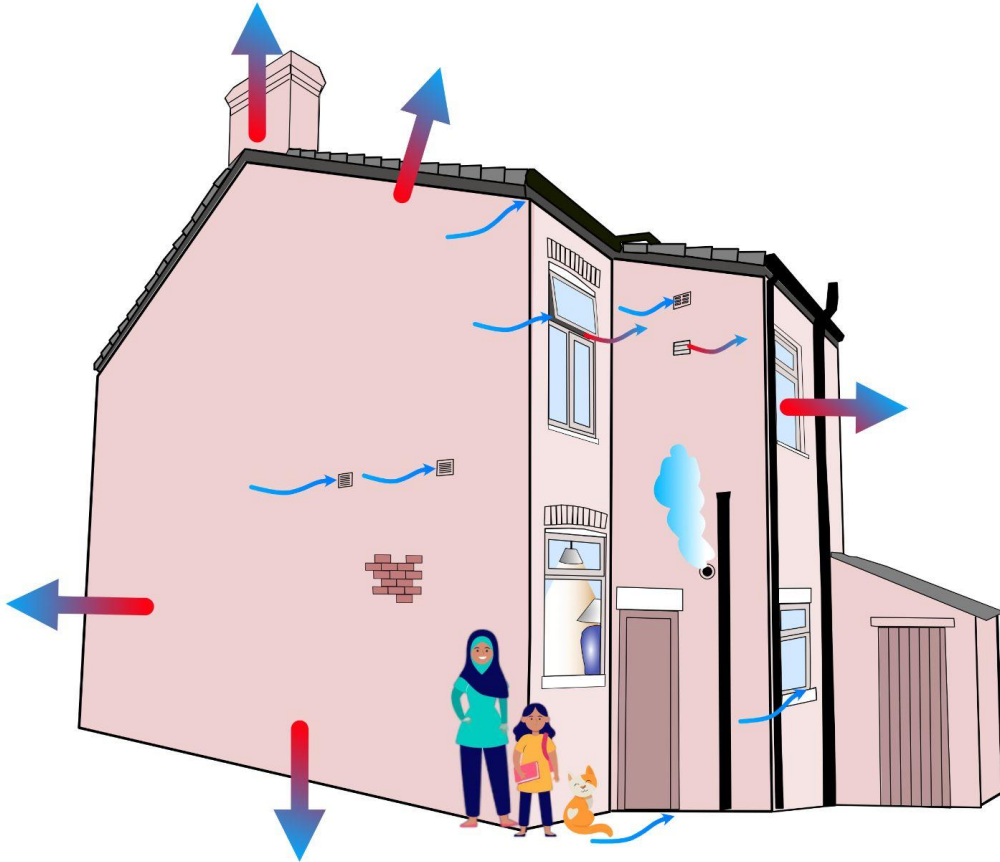




## 4. What do we mean by good quality retrofit?

## Homes are a system

- Condition and construction
- Heat loss
- Draughts
- Ventilation
- Heating
- Lighting and appliances
- People and animals!



## Homes are connected



- The energy system is changing
- Much more renewable energy
- More decentralised energy



## Climate resilience

- High summer temperatures
- Intense rainfall, and surface water risks

## Responsible retrofit

- Considering the interactions between improvements
- Considering and mitigating risk
- Considering context and existing construction materials
- Building condition and repairs should always come first!





## Installed and commissioned with care

- Attention to detail  
- e.g. airtightness!
- Commissioned with care
- Communicated well

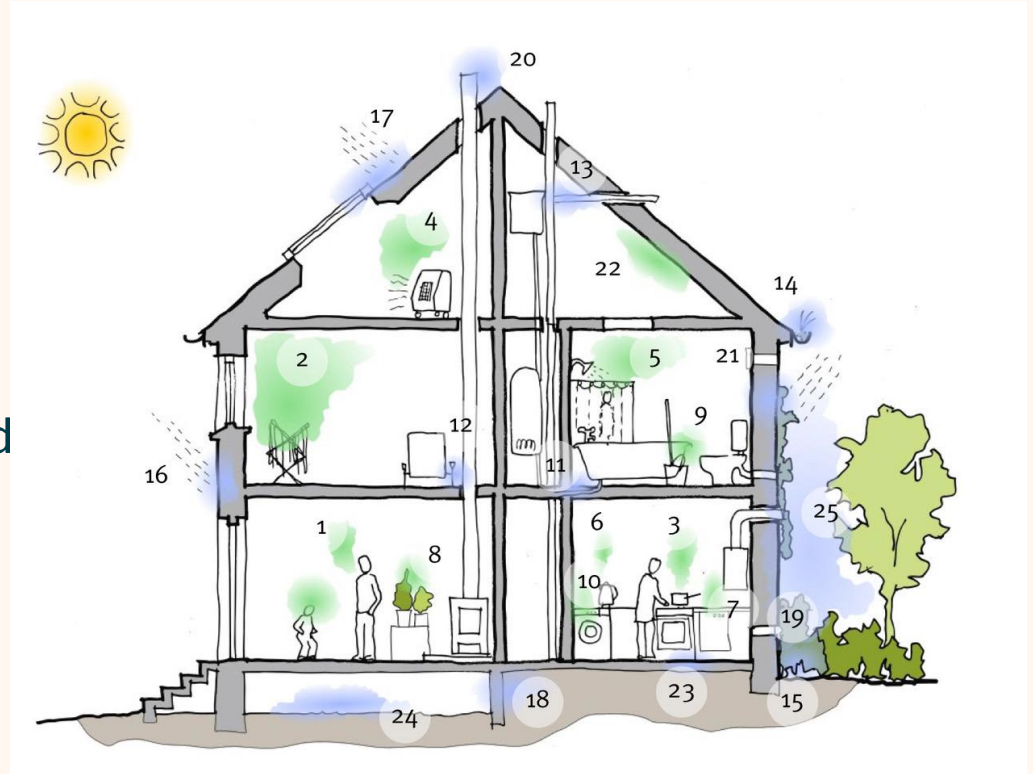




## 5. Example retrofit improvements

# Get retrofit ready!

- Repairs and maintenance first, always.
- Draughtproofing and airtightness
- Ventilation (health!) are good first steps
- Solid wall insulation needs careful consideration!



Moisture in the home; Photo credit: John Gilberts Architects

# Draught proofing



Photo credit: Carbon Coop

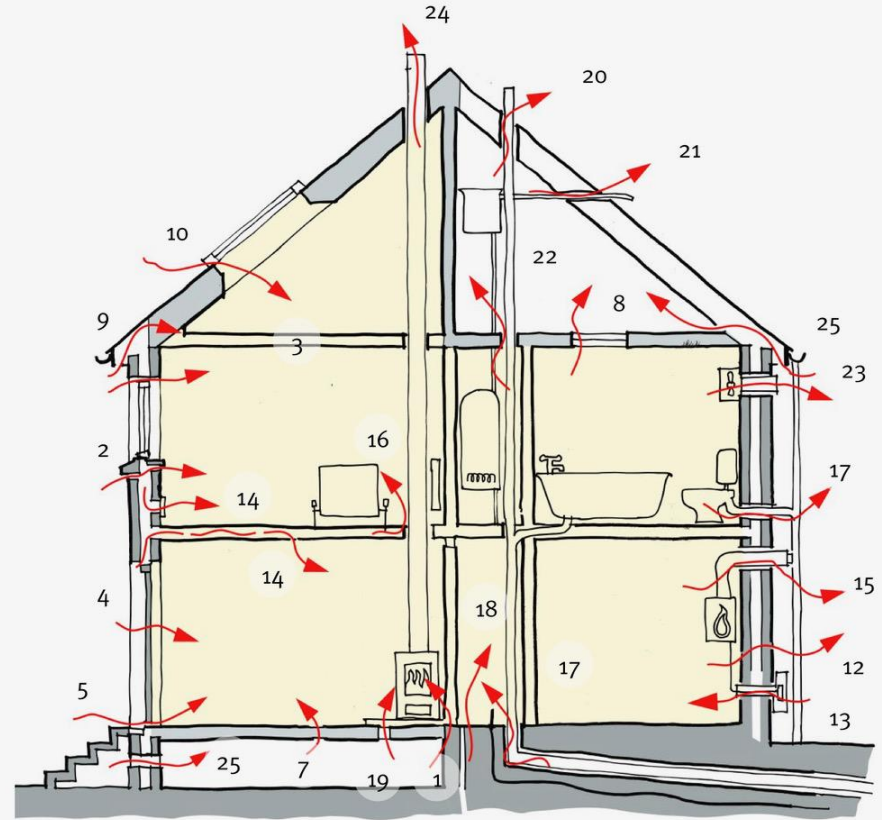


Photo credit: John Gilbert Architects

# Ventilation



Need a combination of:

1. **Extract** from wet rooms to remove humidity and pollutants.
2. **Background** for fresh air in the whole home)
3. **Purge** for when you've burnt the toast!

# Floor and loft insulation

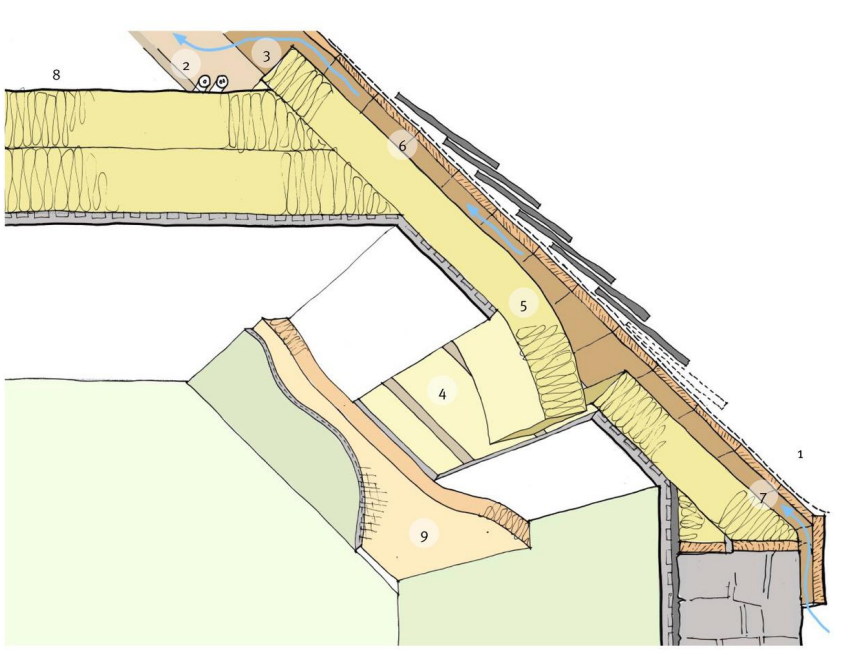
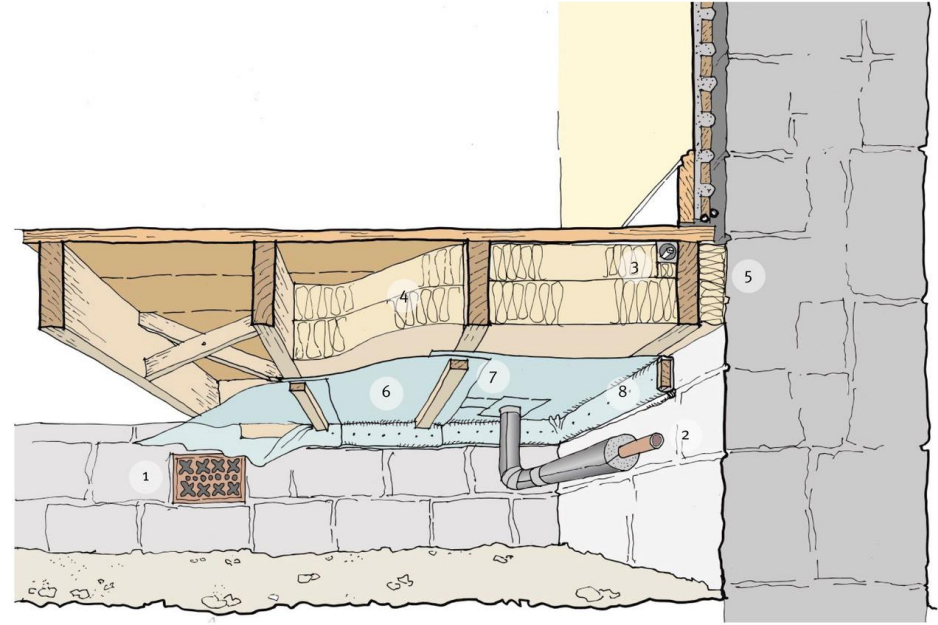


Photo credits: John Gilbert Architects



<https://www.thepebbletrust.org/sustainable-renovation-guide/>

# Windows



Photo credits: Carbon Coop



# Internal wall insulation

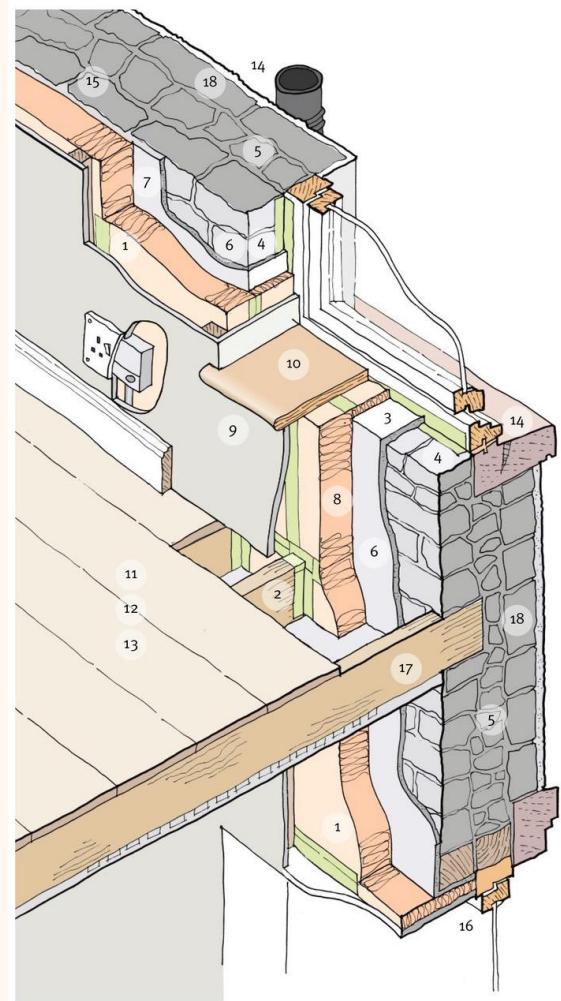


Photo credit: John Gilbert Architects

# External wall insulation





# Solar panels



Photo credit: Carbon Coop

# Solar panels





# Heat pumps



Photo credits: Carbon Coop



# Are you Heat Pump Ready?

## Factors to consider:

- Unlike (older) gas boilers, heat pumps produce **‘low grade’ heat**
- Heat pumps work best at a lower, constant level of heat - rather than switching on and off for short periods - but so do existing condensing gas boilers!

So....

- Are you heating your home continuously now?
- Are your radiators well sized?
- How much heat does your home use? Is it difficult to get warm even with the heating on all day?

# Heat Pump Ready?

Research report - The right time for heat pumps in retrofit (Passive House Trust) Visit the QR code, or go via [www.passivhaustrust.org.uk](http://www.passivhaustrust.org.uk)

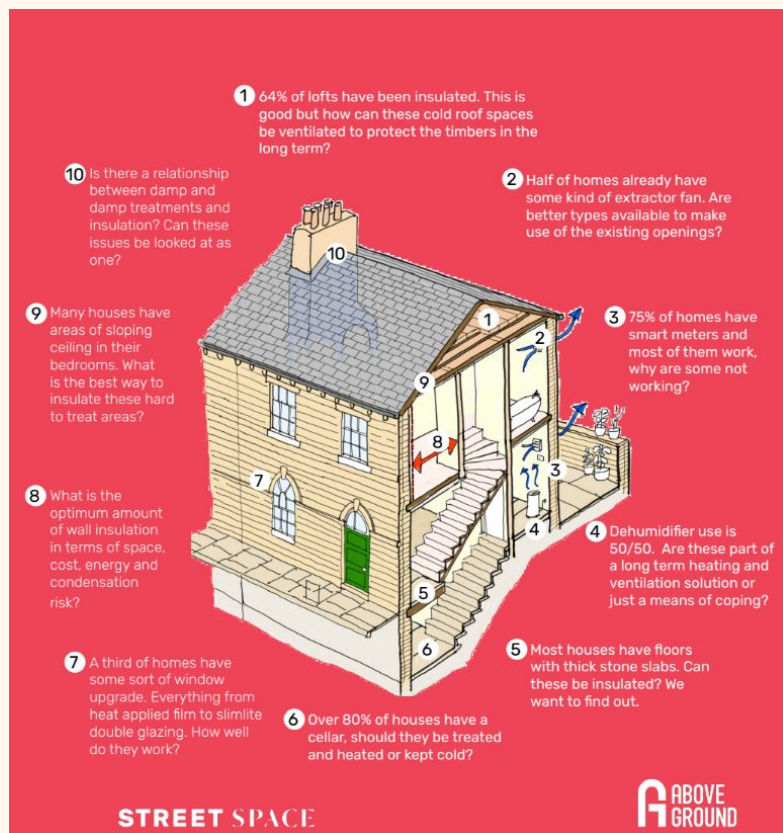


You can also <https://app.visitaheatpump.com/>

## Success factors

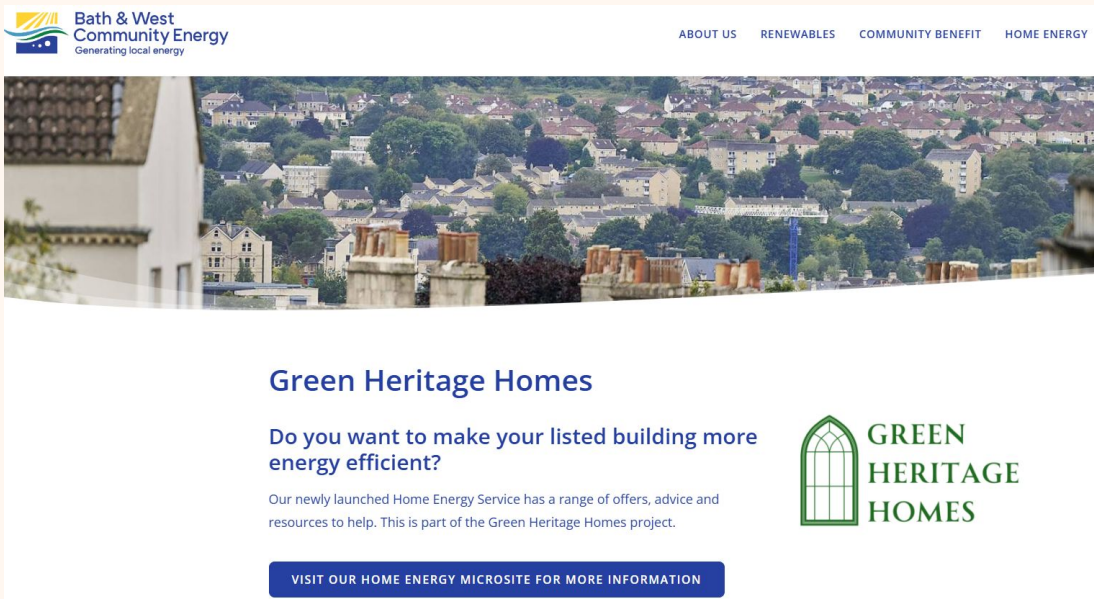
- If you can run an existing heating system at 45 degree flow temperature, and you mostly control it by the thermostat rather than switching it off for long periods, then it should cost roughly the same at 2024 energy prices to move to a heat pump and all electric.
- It's likely that some new radiators might be needed and/or some improvements to airtightness and insulation - but you rarely need deep retrofit or replace all your radiators to make moving to a heat pump possible.
- Check your electrics! They need to be safe and have capacity.
- Pre-payment meters make taking advantage of special heat pump tariffs harder.

# Bringing it all together...



<https://www.above-ground.co.uk/saltaire-retrofit-reimagined>

# Bringing it all together...



The screenshot shows the website for Bath & West Community Energy. The header includes the logo and navigation links: ABOUT US, RENEWABLES, COMMUNITY BENEFIT, and HOME ENERGY. A large image of a residential area is displayed. Below the image, the heading 'Green Heritage Homes' is followed by the text 'Do you want to make your listed building more energy efficient?'. A paragraph states: 'Our newly launched Home Energy Service has a range of offers, advice and resources to help. This is part of the Green Heritage Homes project.' To the right is the 'GREEN HERITAGE HOMES' logo, which features a green window icon. At the bottom is a blue button with the text 'VISIT OUR HOME ENERGY MICROSITE FOR MORE INFORMATION'.

Bath & West  
Community Energy  
Generating local energy

ABOUT US RENEWABLES COMMUNITY BENEFIT HOME ENERGY

## Green Heritage Homes

Do you want to make your listed building more energy efficient?

Our newly launched Home Energy Service has a range of offers, advice and resources to help. This is part of the Green Heritage Homes project.

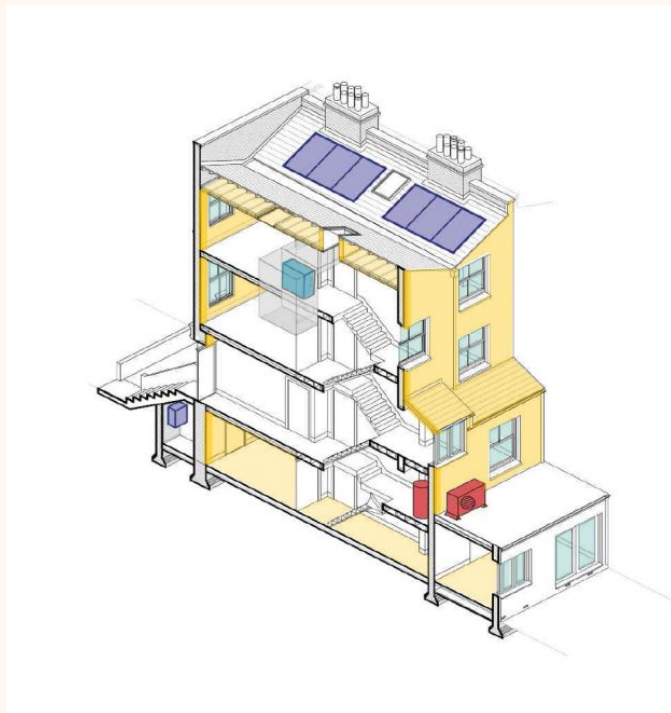
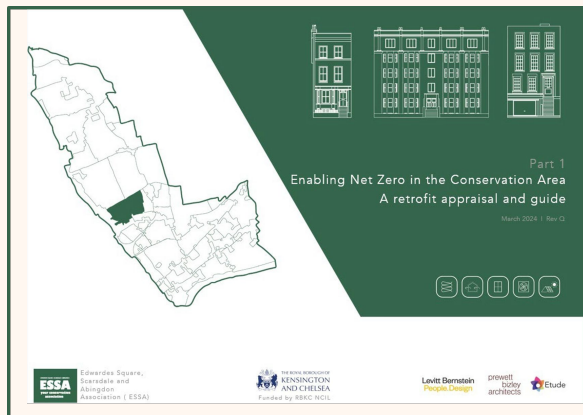
**GREEN HERITAGE HOMES**

VISIT OUR HOME ENERGY MICROSITE FOR MORE INFORMATION

<https://www.bwce.homeenergy.coop/listed-buildings>



# Bringing it all together...



*Defining the end result instead of working out the next step of retrofit each time is one of the key objectives of a whole house retrofit plan.*

*It will help to maximise opportunities and reduce the risk of later improvements being made difficult by earlier work.*

*A whole house retrofit plan is a useful tool to prepare and provides a pragmatic and coherent way to deliver this ambition.*

<https://files.websitebuilder.prositehosting.co.uk/ae/fc/ae33f7-d928-4a7c-88d1-a29bf28b3e57.pdf>





## 6. Your retrofit project

# Things for a householder to consider

1. What are your aims?
2. What are your constraints?
3. How are you going to get the work done?



# 1. What are your aims?

- Your top three motivations
- Your top priority

Reduce energy use

Reduce energy bills

Reduce carbon emissions

Be warmer in winter

Improve air quality

Resolve condensation, damp, and mould issues

Decarbonise heating

Combine with other building work

General modernisation, maintenance and repairs

Future proof home (e.g. for later life)

Improve climate resilience (e.g. flood resilience)

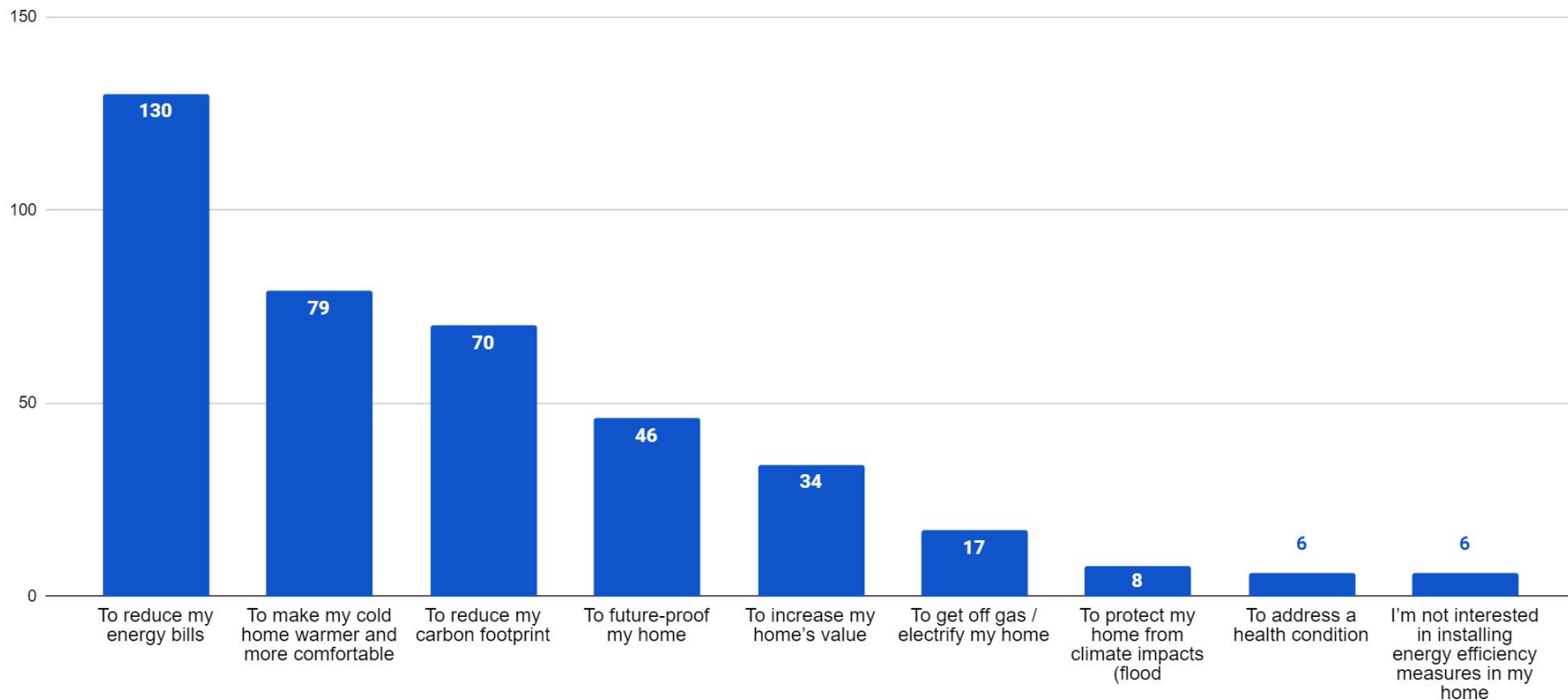
Reduce summer overheating

Improve energy rating (e.g. EPC/SAP)

Protect or enhance architectural heritage

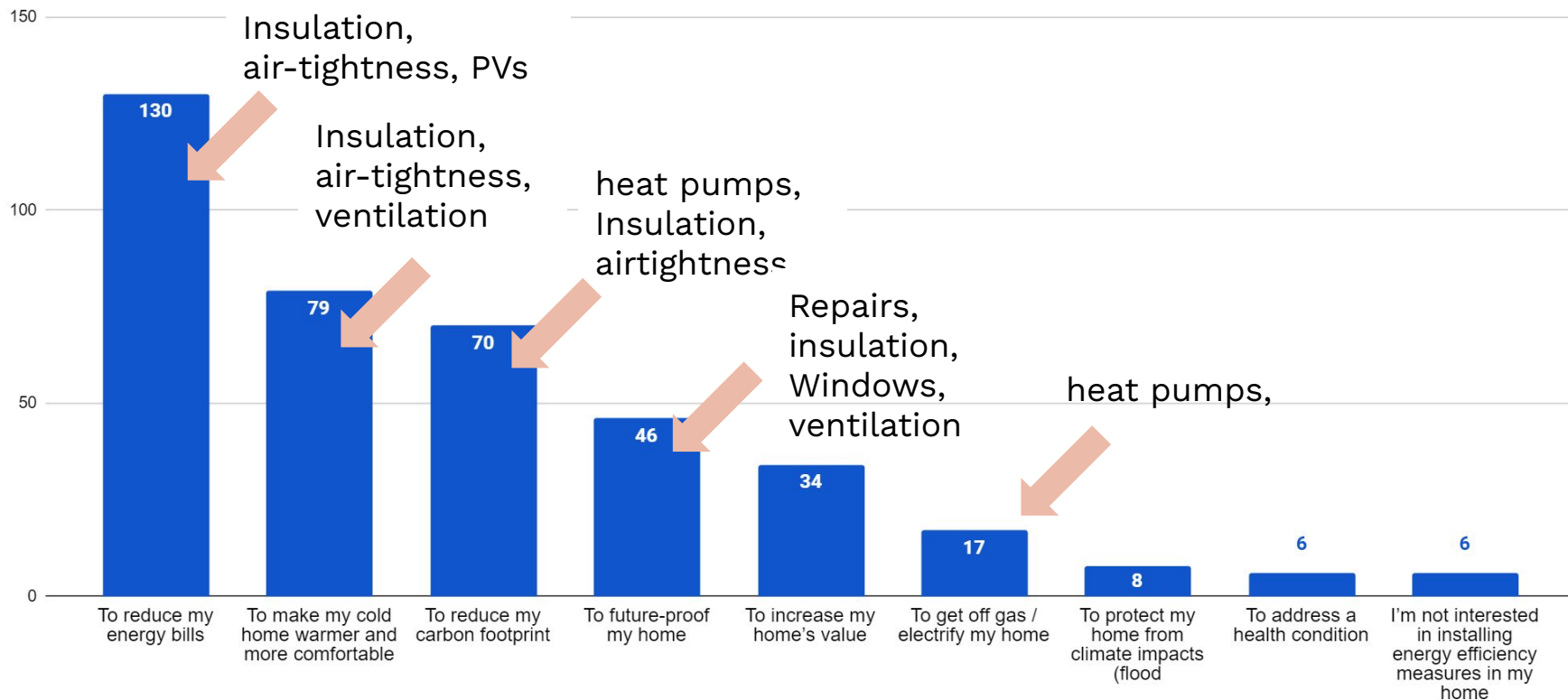
# 1. What are you aiming for? What are your top priorities?

Why are you interested in installing energy efficiency measures in your home?



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# 1. Combined projects?



# 1. Other drivers?



...all 'natural'?...all 'local'?



...hi-tech efficiency?



...eco-aesthetics?



...healthy buildings?

# 1. Other drivers? - Heritage

DESIGN  
PRINCIPLES



## Heritage Character Area

in Letchworth Garden City

## 2. What are your constraints?

### Budget?

- **Fixed budget:** be realistic about what you can achieve, think about costs and hold contingencies!
- **Financial return:** is this important to you (e.g. for paying back a loan)? If so, be clear and understand the caveats.
- **Funding:** 'free money' but usually comes with strings attached! ie approved installers, approved products, deadlines, higher costs, endless forms.....etc!

## 2. What are your constraints?

### Timescales?

- **Disruption:** Be realistic about what you can live with and for how long.
- **Deadlines:** does the work need to be done by a certain date? (Don't say Christmas!)
- **Staging:** Do you need to break the work up into phases to manage disruption or money?



## 2. What are your constraints?

Quality!



## 2. What are your constraints?

**Quality!**



## 2. What are your constraints?

Balancing:

- Time
- Cost
- Quality



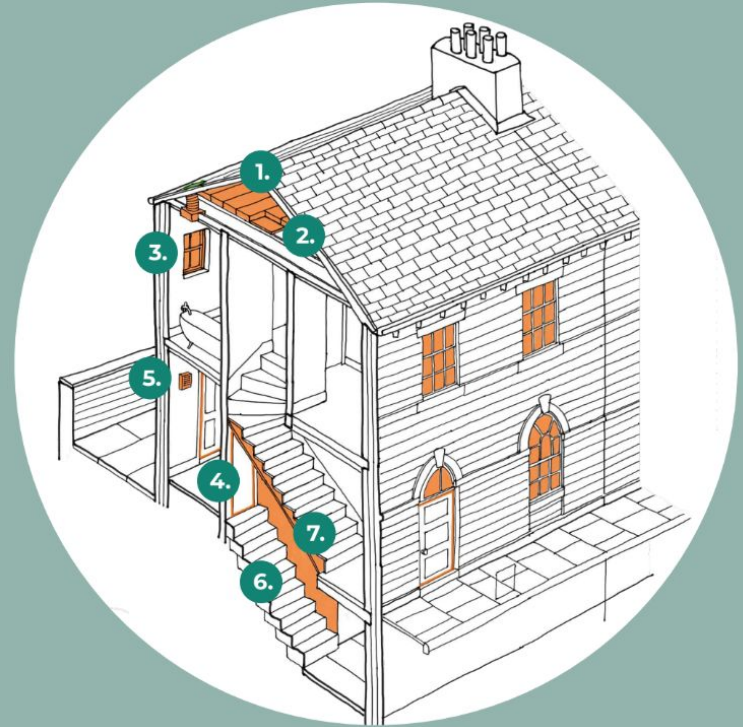
### 3. Getting the work done - Assessment

Understand the context





### 3. Getting the work done - Making a plan



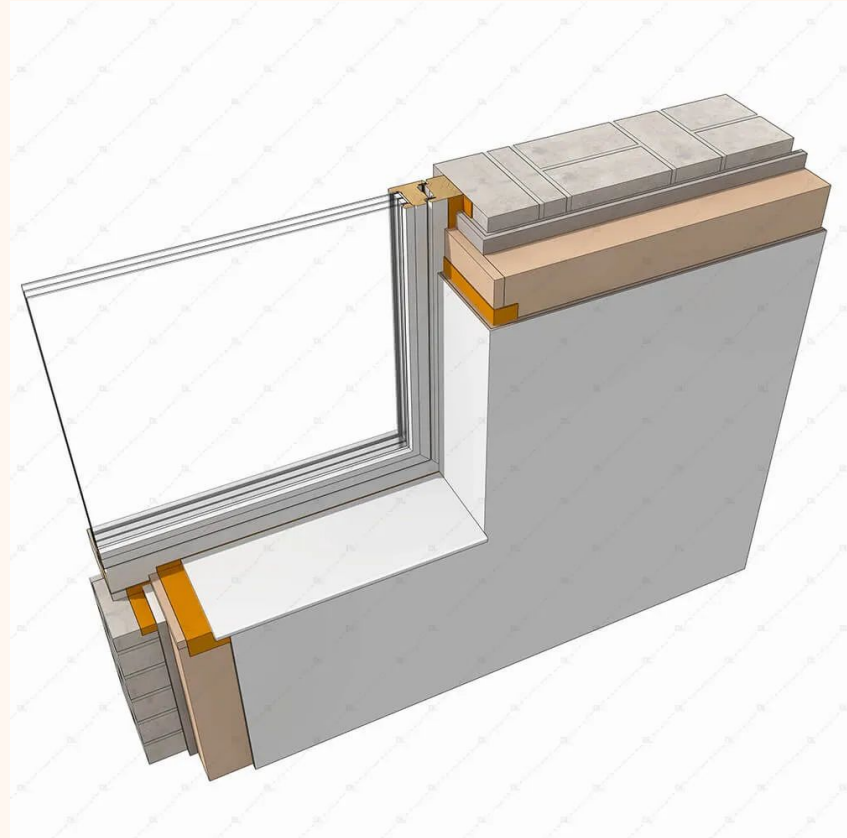
<https://drive.google.com/file/d/1xpmv9A1b2icQasti323QwgUKtWA8ZXFj/view>



### 3. Getting the work done - Design

Good design is important!

<https://www.firstinarchitecture.co.uk/detail-library-new-details-october-2024/>



### 3. Getting the work done - Procurement

- DIY
- Mainstream contractors
- Specialist contractors

#### Getting a good builder

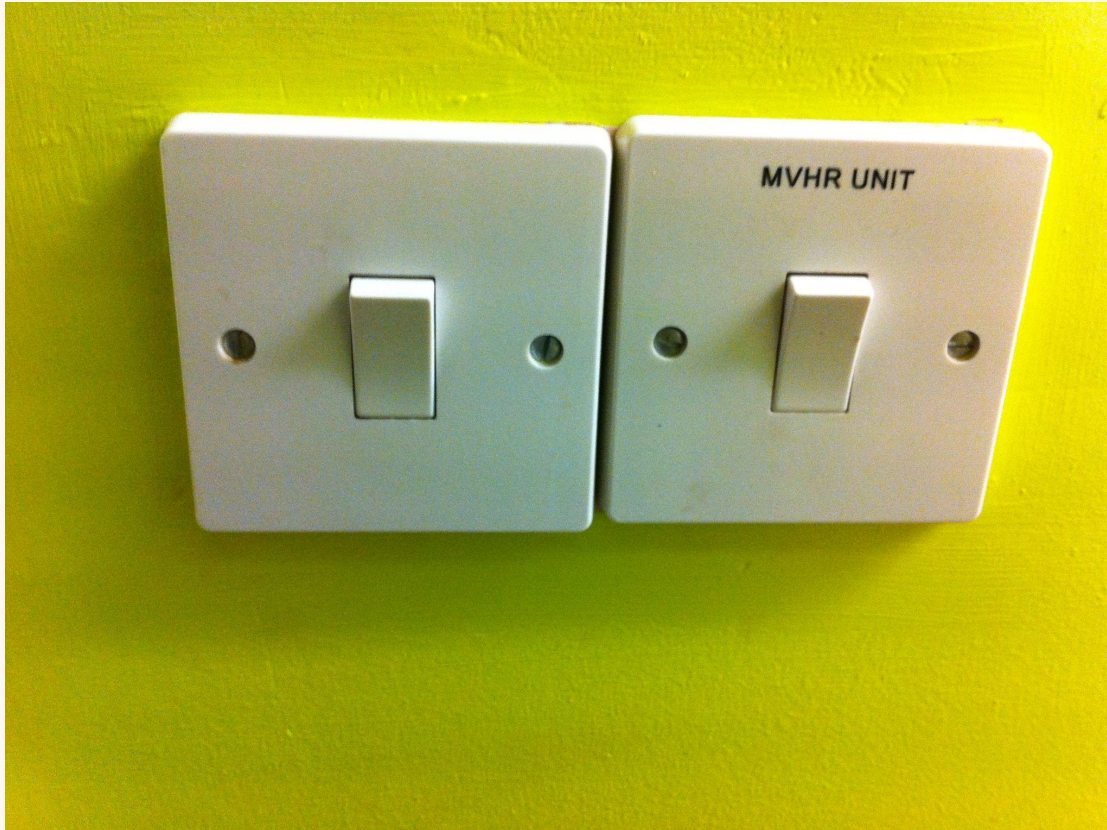
- Ask for recommendations or ask how people found their contractors
- Try and get 2 or 3 quotes (or build trust/dialogue)
- Check out online records and reviews, ask for client references.

#### Issues with recommending specific contractors

- There aren't that many of them
- Performance and service can change
- Accrediting is costly and time consuming and doesn't give you the full picture.



### 3. Getting the work done - handover and commissioning





## 7. Next steps



**Studies and options  
development - looking at  
houses in more detail**

