



Providing quality services throughout Hertfordshire
and the surrounding areas





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Herts of Oak Business Networking Group

Herts of Oak are a successful group of diverse businesses servicing clients in Hertfordshire. We were established in 2003 and have been providing quality services locally ever since.

Our mission is to help members increase their business through a structured, positive, and professional marketing/services programme. This enables businesses to build trust and to develop through meaningful relationships with quality business professionals and clients.

Our Code of Ethics to each other and to our customers are:

1. We will provide the quality of services at the prices that we have quoted.
2. We will be truthful with the members and their referrals.
3. We will build goodwill and trust among members and their referrals.
4. We will take responsibility for following up on the referrals we receive.
5. We will live up to the ethical standards of our profession.
6. We will display a positive and supportive attitude with Customers and members.

In this guide you will find full details of our members and their services.

If you require any of the services included in this this guide please telephone or e-mail the business directly quoting 'The Letchworth Heritage Foundation'. They will respond to you within the timescales indicated on their page.

The benefits are using Herts of Oak are as follows:-

- Supporting local independent businesses and the local economy
- Quick and easy access to a group of trusted local businesses
- Assurance of a fast, effective and reliable service

Should there be a service you require that is not included here please contact us at lt@bnistevenage.co.uk as we have a UK wide network.



Herts of Oak support Garden House Hospice Care who provide a wide range of services for patients, their carers, and families facing a life limiting illness in North Hertfordshire, Stevenage, Royston and surrounding villages.



Name	Rachael Lawtey	
Business Name	Lawtey Design	
Geographical coverage	I work mainly within Herts and Beds down to North London for the majority of residential jobs. However I will travel further for larger jobs, or those of special interest, such as a new build on the Isle of Arran. I currently have commercial clients in Huddersfield, Bodmin, Cornwall, Surrey and Kent.	
Website	www.lawteydesign.co.uk	
Email	rachael@lawteydesign.co.uk	
Main Phone Number	01438 750446 / 07964 745856	
Trade	Architecture	
Professional Accreditation & Qualifications	BA Hons Interior Design	
Public Liability Insurance	£1 million	
Number of employees?	2	
Employee Liability Insurance?	Yes	
DBS checked?	No	
Biography	<p>After obtaining a BA Hons in Interior Design I spent 1 1/2 years coordinating construction projects in Sierra Leone and Uganda for charity, Mission Direct. It was following this I redirected my career into Architecture.</p> <p>With over 10 years experience, my career started at Boast Associates in Stevenage working on large residential developments for Taylor Wimpey and Charles Church, before moving to Designclinic in North London working in the healthcare sector assisting dental practices to comply with new legislation and converting premises into both NHS and Private practices.</p> <p>In 2013 I started working freelance on local residential developments. Working closely with clients to develop designs, then obtaining statutory planning and building control approvals, including party wall notifications, Waterboard agreements, construction & services details, energy requirements and CDM files. I have become a partner at the LABC and have experience working with Grade II listed buildings and those in conservations areas or AONB.</p>	
General operating hours	9:00 - 17:30	
Emergency cover (24/7)	No	
Response time	24hrs	
Out of office message	Yes	
Terms of business	Very basic terms of contract.	



Name	Diana Scanes
Business Name	RMBS Ltd
Geographical coverage	Hertfordshire
Website	www.rmbs.co.uk
Email	diana@rmbs.co.uk
Main Phone Number	01438 731470
Trade	Bookkeeping & Payroll
Professional Accreditation & Qualifications	Diana Scanes (Payroll) - MCIPPDip
Public Liability Insurance	£2 million
Number of employees?	2
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	RMBS Ltd provide bookkeeping, payroll, VAT and preparation of accounts services for small businesses and individuals. We work on Sage, Xero, Quick Books and Excel, both in our offices and on site. For Ltd companies we can prepare accounts for completion and submission by Accountants. We process all aspects of weekly and monthly payrolls for between 1-70 employees, including all dealings with HMRC, and administration of Auto Enrolment pension schemes.
General operating hours	8:00 - 17:00
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	Yes
Terms of business	No



Bookkeeping / Payroll



Name	Garry Brown
Business Name	G B Build Ltd
Geographical coverage	We cover all areas, no Job is too far! We have worked in Cornwall and France
Website	www.gb-build.co.uk
Email	info@gb-build.co.uk
Main Phone Number	07834 160487
Trade	Bricklayer/Builder/Project Manager
Professional Accreditation & Qualifications	NVQ BrickWork City and Guilds Accreditation BNI
Public Liability Insurance	£5 million
Number of employees?	4
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>As one of the premier builders in Stevenage, GB Build Ltd carry out all aspects of building work including extensions, loft conversions, renovations, roofing, plastering and much more.</p> <p>All our workers are fully qualified and we have many satisfied customer testimonials. Please browse through our new website for many of the different projects we have completed.</p> <p>We have many years experience in the building trade and we carry out our work to the highest standards.</p> <p>All our work is recommendations or previous clients. We will all make the effort whether its a small job or big.</p> <p>Client Testimonials are available to you if needed.</p>
General operating hours	8:30 - 5:30
Emergency cover (24/7)	Yes
Response time	12hrs
Out of office message	Yes
Terms of business	Yes



Builder



Name	Tracey Hardaker
Business Name	GS Systems Solutions
Geographical coverage	Country wide, however mainly concentrate around the Hertfordshire area
Email	tracey@gssystemssolutions.co.uk
Main Phone Number	07789 748724
Trade	Business Analyst
Professional Accreditation & Qualifications	5 Star Food Standards Rating (Gyms Diner Ltd) NCASS Member
Public Liability Insurance	£2 million
Number of employees?	1
Biography	<p>As a Business Analyst, I help small to medium sized businesses with their processes and databases. I have helped 1 person businesses with small improvements to help their time be more effective as well as slightly larger companies with their GDPR requirements and carrying out an information audit to help with compliance. This includes creating their data flow through to their Privacy policy. I can also help with implementations of new database software installed and testing changes to fixing issues within these.</p> <p>I speak to each client and treat each one on an individual basis to fully understand their requirements and any concerns or areas they wish for me to focus on and I will then look at the business holistically to ensure the people, technology and their processes are in line with the whole organisation and take into account any regulatory requirements the company have.</p>
General operating hours	9:00 - 18:00
Response time	24hrs

Business Analyst



Catering

Name	Tony Argyrou
Business Name	Alternative Catering
Geographical coverage	Herts & Beds
Website	www.alternativecatering.co.uk
Email	tony@alternativecatering.co.uk
Main Phone Number	01438 745345 / 07711 069755
Trade	Catering
Professional Accreditation & Qualifications	5 Star Food Standards Rating (Gyms Diner Ltd) NCASS Member
Public Liability Insurance	£5 million
Number of employees?	8
Employee Liability Insurance?	Yes
Biography	Corporate and event catering can be customised to suit any individual/meeting/event. Official supplier to Stevenage Borough Council
General operating hours	6:00 - 17:00
Response time	Immediate
Out of office message	Yes



Name	Keiron Wilsher
Business Name	Garden House Hospice Care
Geographical coverage	Hertfordshire
Website	www.ghhospicecare.org.uk
Email	lisa.seccombe@ghhospicecare.org.uk
Main Phone Number	01462 679540
Trade	Charity
Public Liability Insurance	Yes
Number of employees?	50
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>Garden House Hospice Care provides a wide range of services for patients, their carers, and families facing a life limiting illness.</p> <p>Free specialist palliative care is provided for over 500 adults a year living with advanced cancer, motor neurone disease or other life limiting illness in our community of 230,000 people in North Hertfordshire, Stevenage, Royston and surrounding villages.</p> <p>We need to raise over £3 million in total income every year so that we can run our services.</p> <p>The hospice relies on the support of volunteers to help run its services. People like Keiron, Chris and Helen are heavily involved with The Hospice providing services and helping fund raise to reach targets.</p>
General operating hours	9:00 - 17:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes



Name	Rupert Hennen
Business Name	Alula Chauffeur Service
Geographical coverage	South East England
Website	www.alulacars.com
Email	rupert@alulacars.com
Main Phone Number	(01462) 512822 / (07540) 637210
Trade	Chauffeur
Professional Accreditation & Qualifications	British Chauffeurs Guild
Public Liability Insurance	£2 million
Number of employees?	1
Employee Liability Insurance?	N/A
DBS checked?	Yes
Biography	<p>As North Hertfordshire's premier luxury chauffeured car service, we pride ourselves at Alula on ensuring every journey is a pleasure. Comfort, courtesy, professionalism and punctuality come as standard; the rest of our reasonably priced, bespoke service can be tailored to meet your individual needs. Wherever you're going, whether you're a corporate or private customer, call Alula to discuss your journey today.</p> <p><i>"Alula Chauffeurs provides us with exceptional service every time we use them. They are always highly professional, courteous and more importantly; on time and reliable. We will continue to highly recommend Alula to our suppliers and clients. Five Stars!" Adam Thrussell, Managing Director of TSG Building Services Plc, Potters Bar, Herts</i></p>
General operating hours	7:00 AM - 7:00 PM
Emergency cover (24/7)	Yes
Response time	24hrs
Terms of business	Yes




Chauffeur



Name	David Mower
Business Name	Business Name Towergate Insurance Brokers
Geographical Coverage	Towergate has offices nationwide. My office is in Hemel Hempstead but I live and work from Stevenage.
Website	www.towergate.com
Email	david.mower@towergate.co.uk
Main Phone Number	01442 281238 / 07484 531834
Trade	Commercial Insurance Broking
Professional Accreditation & Qualifications	Diploma in Insurance
Number of employees?	4000
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	Towergate are the largest independent insurance broker in the UK. I specialise in sourcing commercial insurances for SMEs and Corporate customers, offering bespoke cover at a competitive premium. I work closely with my clients to understand their business, and offer risk management advice to keep them running efficiently and reduce their premiums. The majority of my clients work in the Construction & Property industries, including Property Owners with large portfolios, Property Developers and Large Building Firms. I have lived in and around Stevenage for 28 years and know the area well, and have worked in the Insurance industry for 8 years. I am an active member of the Hertfordshire Chamber of Commerce, and the BNI Herts of Oak Chapter in Stevenage.
General operating hours	9:00 - 17:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes
Terms of business	Yes, please let me know if you require a copy



Name	Jessie Lansbury	
Business Name	Big Reach Marketing	
Geographical coverage	Mainly local businesses but also work Internationally	
Website	www.bigreach.co.uk	
Email	info@bigreach.co.uk	
Main Phone Number	01462 492245 / 07397 543558	
Trade	Digital Marketing	
Professional Accreditation & Qualifications	Google AdWords and Analytics Qualified Foundation Diploma in Social Media Marketing and Online Reputation Management Associate member of Chartered Institute of Marketing and RAR Recommended Company.	
Public Liability Insurance	£1 million	
Number of employees?	3	
Employee Liability Insurance?	Yes	
DBS checked?	No	
Biography	<p>Big Reach offers a full range of digital marketing services, including search engine optimisation, social media management and training, PPC advertising, copywriting and email marketing. We are passionate about helping businesses to build their brand and reach a bigger audience online.</p> <p>In the last year we've won two awards for 'best use of social media for business' for our clients. This was not only a great achievement for our clients, but a real testament to our business and services.</p> <p>We have worked with a wide variety of clients ranging from small local businesses to large organisations such as the Fairview Hotels, Raymond James Investment Services and FFE UK. <i>"The team at Big Reach pull out all the stops to help their customers. They really get your website noticed and optimised for maximum hits. They also offer full tuition on SEO and social media which we found invaluable - highly recommended!"</i></p>	
General operating hours	9:00 - 17:00	
Emergency cover (24/7)	No	
Response time	12hrs	
Out of office message	Yes	
Terms of business	Yes	

Digital Marketing

B. D. ELECTRICAL CONTRACTORS LTD

Name	Brian Davies
Business Name	B.D.Electrical
Geographical coverage	Nationwide
Website	www.bd-electrical.com
Email	bdelectrical@outlook.com
Main Phone Number	07850 762343
Trade	Electrician
Professional Accreditation & Qualifications	City & Guilds
Public Liability Insurance	£10 million
Number of employees?	5
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	BD Electrical Contractor Ltd was founded by Brian in 1985. The company has since grown to become one of the regions most trusted and recommended electrical specialists and is still headed up by Brian, alongside his son Rhys. We specialise in industrial, commercial and residential electrical installations, design and repairs. We also operate an emergency service staffed by our team of highly qualified electricians. We have always maintained a high focus on delivering exceptional service at realistic and competitive prices. As such we gain the majority of our work through word of mouth recommendations and have done for nearly 30 years!
General operating hours	7:00 - 19:00
Emergency cover (24/7)	Yes
Response time	Under 12 Hours
Out of office message	Yes
Terms of business	Payment within 30 days



Electrician



Name	Simon Efford
Business Name	Leysbrook
Geographical coverage	60 Waysbrook, Letchworth Garden City, Hertfordshire, SG6 2DR
Website	www.leysbrook.co.uk
Email	simon@leysbrook.co.uk
Main Phone Number	07774 259065
Trade	Estate Agents
Number of employees?	2
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>Leysbrook are an estate agent modelled to the future of their industry.</p> <p>The future is where tenants don't pay fees and their landlord and vendor clients get remarkable customer service.</p> <p>They are a hybrid agent so have no shop front. The world is going digital so their money is spent on their clients promoting their properties with maximum market impact whilst being available to them by mobile 24/7.</p> <p>Leysbrook also work hard in the local community and their mission statement is being with Leysbrook truly means that your property becomes their priority.</p>
General operating hours	8:00 - 20:00
Emergency cover (24/7)	Yes
Response time	12hrs
Out of office message	Yes
Terms of business	We have an agency agreement and tenants terms and conditions.

Estate / Letting Agent



Name David Chell

Business Name Tornado Event Hire

Geographical coverage Nationwide

Website www.tornadoeventhire.co.uk

Email info@tornadoeventhire.com

Main Phone Number 0845 226 9353 / 01438 353042

Trade Event Equipment Hire

Public Liability Insurance Yes

Number of employees? 8

Employee Liability Insurance? Yes

DBS checked? Yes



Biography

Tornado Event Hire has provided event equipment hire in the UK since 1989. We have invested in state of the art equipment and conference aids which is reflected in our growth.

With over 40 years experience working in the event industry we have the skills and expertise to provide support throughout the project to put your audience and event objectives first, from conception through to execution.

With a fantastic range of top quality event equipment for hire to execute any private event and corporate event including audio visual equipment, lighting equipment, sound equipment, stage and special effects.

Over the past 25 years, Tornado Event Hire has supplied a wide variety of events, including:

- Annual General Meetings
- Product launches
- Conferences
- Fun Days
- Seminars
- Workshops
- Tradeshows
- Exhibitions
- Meetings
- Press Conferences
- Awards Ceremonies
- Business Dinners
- Networking Events
- Opening Ceremonies
- VIP Events
- Public Events

General operating hours 8:00 - 24:00

Response time 12hrs

Out of office message Yes

Terms of business Yes

Event Equipment Hire

RAYMOND JAMES®

Hitchin

Name	Susie Bewell
Business Name	Raymond James Investment Services
Geographical coverage	Hertfordshire, Bedfordshire, North London
Website	www.rjwealthmanager.co.uk
Email	RJS.Hitchin@RaymondJames.com
Main Phone Number	01462 422507
Trade	Financial Adviser
Professional Accreditation & Qualifications	Diploma In Regulated Financial Planning Chartered Wealth Manager Private Client Investment Advice & Management (PCIAM) Investment Management Certificate
Public Liability Insurance	£2 million
Number of employees?	7
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	<p>I am based in Hitchin, Hertfordshire, Chartered Wealth Manager and Branch Principal of the Hitchin branch of Raymond James Investment Services.</p> <p>I help my clients use their savings and investments to give them the choices to create the life that they want.</p> <p>This can be as simple as building up savings for the family, using both ISAs and pensions to plan for or enhance retirement or safeguard assets for future generations using Trusts.</p> <p>We also help small businesses get pensions in place for staff and directors and invest cash held within their company.</p>
General operating hours	8:30 - 17:30
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	No
Terms of business	Yes



Financial Advisor



First Aid Training Company®

Name	Sarah Adkin
Business Name	ABC Save a Life First Aid Training Company
Geographical coverage	107 Street Address, Parotts Field Hoddesdon, Hertfordshire EN11 0QU Hertfordshire, Essex and London areas
Website	www.abcsavealifefirstaid.co.uk
Email	enquiry@abcsavealifefirstaid.co.uk
Main Phone Number	01992 468414 / 07483 839649
Trade	First Aid Training
Professional Accreditation / Qualifications	Certificate in Education First Aid at Work Certificate
Public Liability Insurance	£1 million
DBS checked?	Yes
Biography	We are a first aid and health and safety training company which started in 2016. We deliver first aid at work, fire marshal, paediatric and manual handling courses to businesses/ companies who are required to have trained staff for their businesses. We also deliver baby first aid courses for parents/ grandparents who wish to learn some basic first aid to support their families.
General operating hours	9:00 - 17:00
Emergency cover (24/7)	No
Response time	48hrs
Out of office message	Yes
Terms of business	Yes, available on our website.

First Aid Training



Name	Dennis Arthur
Business Name	Direct Services
Geographical coverage	Within 10 miles of Stevenage
Website	www.direct-services.co.uk
Email	dennis@direct-services.co.uk
Main Phone Number	01438 314199 / 07850 812408
Trade	Garage services and MOTs
Professional Accreditation & Qualifications	Qualified mechanics and MOT Tester class 4
Public Liability Insurance	£5 million
Number of employees?	4
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	I have been a mechanic for 40 years and have run my own business for over 26 years. I joined BNI over 13 years ago and have stayed in Stevenage supporting many local businesses in and around the local areas
General operating hours	8:30 - 17:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes
Terms of business	No



Garage Services / MOTs

Jet The Dog

Name	Helen Nelson
Business Name	Jet The Dog
Geographical coverage	Worldwide - clients as far afield as Bahrain
Website	www.jetthedog.co.uk
Email	helen@jetthedog.co.uk
Main Phone Number	(01462) 416555 / (07973) 462738
Trade	Graphic Designer
Professional Accreditation & Qualifications	BA (Hons) Degree Graphic Design & Business
Public Liability Insurance	£1 million
Number of employees?	1 (and specialist freelancers as required)
Employee Liability Insurance?	No
DBS checked?	No
Biography	<p><i>"The Institute of Osteopathy (iO) has been working with Helen for 5 years to create our bi-monthly members magazine, as well as a range of other promotional activities. With Helen's support, we have strengthened the brand identity of the iO, and greatly improved the quality of our magazine. Helen is a skilled designer who brings plenty of experience to our team, and her willingness to support us with tight deadlines and difficult projects has helped us to improve how we present ourselves to our members and the wider healthcare community."</i> Euan Wilkinson, Communications Officer, Institute of Osteopathy</p> <p>Jet The Dog is a small but perfectly formed graphic design agency set up by Helen Nelson (owner, designer and tea maker) with over 25 years experience in the design industry.... But how did Jet The Dog come about?</p> <p>Helen, at the age of 12 told her parents she wanted to design posters because she enjoyed playing with text and pictures... her parents told her to work hard at her O'Levels (it was a long time ago!) and she could then go on to college to study. At 18, Farnham Art College beckoned, and 4 years later Helen entered the graphic design industry with BA Hons Degree in Graphic Design and Business.</p> <p>Jet The Dog offers a highly professional yet very personal, flexible and friendly service, promising excellent production quality time after time.</p> <p>BTW, Helen still enjoys playing with text and pictures on her big shiny Apple Mac computer!</p>
General operating hours	9:00 AM - 5:00 PM
Response time	24hrs
Terms of business	Yes



Graphic Design



Name	Delwyn Goodchild	
Business Name	Hue Imbued Consultancy Limited	
Geographical coverage	UK & Ireland	
Website	www.hiconsultancy.co.uk	
Email	del@hiconsultancy.co.uk	
Main Phone Number	07791 149978	
Trade	Health & Safety, Fire Risk Assessments	
Professional Accreditation & Qualifications	NSI Associate Consultant, for ISO9001 QMS, Fire and Security. Technical Member of the institute of Occupational Safety and Health. (IOSH) Nebosh GNC In Occupational Health & Safety. Associate of the International Institute of Risk and Safety Management. (IIRSM) Nebosh Fire and Safety Risk Management.	
Public Liability Insurance	£2 million	
Number of employees?	2	
Employee Liability Insurance?	Yes	
DBS checked?	Yes	
Biography	<p>After 30 years in the Fire & Security industry in roles ranging from Engineer to Director, Engineering through to National Account Sales Management, Hi Consultancy was incorporated in early 2017.</p> <p>I have clients ranging from dental practices, sheet metal workers to gate and barrier installers, offering a range of services including H&S consultancy, ISO9001:2015 transition, Fire Risk Assessments, GDPR compliance and Environmental management to ISO14001:2015.</p> <p>From sole trader up to £25M T/O multi-national companies, we have a range of clients we are supporting through change management and compliance.</p>	
General operating hours	8:00 - 18:00	
Emergency cover (24/7)	No	
Response time	24hrs	
Out of office message	Yes	
Terms of business	Yes	
	Note: For Accident Investigations, an escalated service is available.	



Name	Tony Argyrou
Business Name	GYMS DINER
Geographical coverage	Gym in Stevenage UK wide next working day mail Order
Website	www.gymsdiner.com
Email	tony@gymsdiner.com
Main Phone Number	01438 745345 / 07111 069755
Trade	Health & Fitness
Public Liability Insurance	£5 million
Number of employees	6
Employee Liability Insurance	Yes
Biography	<p>GymsDiner based in Stevenage supplies healthy food to meet all your nutritional requirements. These can be tailored to an individuals diet or calorie consumption and can be varied daily.</p> <p>We specialise in intolerance plans and have a wide range of non meat dishes to suit any individual. We are happy to conduct staff briefings on healthy eating offering nutritional advice explaining food tables, calories and the various NHS promoted schemes.</p>
General operating hours	6:00 - 20:30
Emergency cover (24/7)	No
Response time	ASAP
Out of office message	Yes



Name	Fiona Pruden	
Business Name	FLP - Forever Living Products	
Geographical coverage	Local, regional and Uk national. 160+ Countries, worldwide.	
Website	www.fionapruden.myforever.biz/store	
Email	fiona.pruden@flp.com	
Main Phone Number	07956 537140	
Trade	Health & Wellbeing	
Number of employees?	1	
DBS checked?	No	
Biography	<p>Fully trained and licensed Forever Business Owner will undertake private Health and Wellbeing Consultations and provide solutions to help make life better - whether it is health and wellness, sports performance and recovery, weight management plans, beauty and skin care, home and veterinary care then I have a natural and holistic approach to making your health better.</p> <p>Also, looking to recruit positive and energetic people with an interest in growing their own, successful, lifestyle business who want to make their financial security and future better.</p> <p>I came in to this business as a huge sceptic but what I have seen has completely changed my viewpoint. Helping people get better and seeing the gratitude and pleasure in them from using my products is the most rewarding side of my Forever work, but the financial rewards from this amazingly generous company are the icing on the cake. However sceptical you are, please ask me and I will show you how Forever can help you also to find a better way.</p> <p>Making life better, better Forever.</p>	
General operating hours	7:00 - 22:00	
Emergency cover (24/7)	Yes	
Response time	24hrs	
Out of office message	Yes	
Terms of business	Yes, we sign up to the Licence agreement embracing the terms and ethics of Forever Living Products.	



MindWeave

Name	Adrian Muxlow
Business Name	Mindweave
Geographical coverage	24 Holwell Road, Pirton, Hitchin, Herts SG5 3QU Herts, Beds, Bucks & Essex
Website	www.mindweave.co.uk
Email	adrianmuxlow@mindweave.co.uk
Main Phone Number	07884 432835
Trade	Hypnotherapist
Professional Accreditation / Qualifications	PGCERT Clinical Hypnotherapy NLP Practitioner
Public Liability Insurance	£5 million
DBS checked?	Yes
Biography	<p>I am a successful Hypnotherapist providing positive change. I love helping people resolve problems, whether this be Stopping Smoking, dealing with Anxiety, banishing Panic Attacks, dissolving phobias or melting away unwanted fat. In fact it's surprising what can be tackled with Hypnosis.</p> <p>I have treated clients from a young age through to mature adults. I honestly believe there's nothing better than helping someone unburden themselves from an issue, they've had around them for years. It's never too late.</p> <p>I offer a multi faceted approach to therapy, utilising up to date techniques, incorporated with Hypnosis wherever possible. I've taken the time to continue to educate myself and I am skilled in Hypnosis, NLP, EMDR & Ego State Therapy.</p> <p>My main practice is situated in a rural setting with ample parking, but I also practice at the Hitchin Chiropractor Centre, in Hitchin.</p>
General operating hours	9:00 - 18:00
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	Yes



Hypnotherapy



CrawfordDrake
- FINANCIAL CONSULTANTS -

Name	Eddie Curran
Business Name	Crawford Drake Ltd Financial Consultants
Geographical coverage	Herts, Beds, Bucks and Cambs area
Website	www.cdcadvice.com
Email	eddie.curran@cdcadvice.com
Main Phone Number	07495 378747
Trade	Insurance
Professional Accreditation & Qualifications	CeMap
Public Liability Insurance	Yes and Professional Indemnity
Number of employees?	1
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	<p>I have worked in financial services for 30 years and specialise in giving advice on, and arranging a wide range of personal and mortgage protection insurance. This includes Life Insurance, Critical Illness Insurance, Income Protection, Family Income Benefit, Private Medical Insurance.</p> <p>I specialise in Business Protection insurance, including Shareholder/Partnership protection, Key Person Insurance and Death In Service Insurance.</p> <p>Consultation is free of charge and I try to ensure that my advice is given in a clear, appropriate and understandable manner, as demonstrated in a recent testimonial:</p> <p><i>"I run the Stevenage Injury Clinic and if anything should happen to me, my staff would be without a job and more importantly my young family would be left without an income. You sat down with me to explain how you could protect myself and family in simple easy terms. You arranged meeting times which fit around my busy diary and even agreed to a late meeting so my wife could meet you to go through all the details. The protection you have set up even protects my children for no added fee which is brilliant. Thank you again for all your hard work and I will happily recommend you to my friends, family and work colleagues".</i></p> <p>Keiran Feetham, Sports Therapist, Stevenage Injury Clinic</p>
General operating hours	9:00 - 9:00
Emergency cover (24/7)	No
Response time	24hrs
Terms of business	Yes



Insurance

SensiblePCSupport

Name	Piers Chipperfield
Business Name	Sensible PC Support
Geographical coverage	Hertfordshire, Bedfordshire. Other areas on request as much work can be done remotely.
Website	www.sensiblepcsupport.co.uk
Email	piers@sensiblepcsupport.co.uk
Main Phone Number	01767 660460
Trade	IT Support
Public Liability Insurance	£1 million
Number of employees?	2
Employee Liability Insurance?	No
DBS checked?	No
Biography	We help sole traders and small businesses to be more productive, communicate more easily and stop worrying about an IT disaster preventing them from getting on with their business.
General operating hours	8:00 - 18:00
Emergency cover (24/7)	Yes
Response time	48hrs
Out of office message	Yes
Terms of business	Formal SLA is provided to contracted clients, otherwise we aim for response within 2 hours, a plan to resolve within 8 hours and a resolution within 24 hours.



IT Support



Curral
We capture customers

Name	Tom Marsden
Business Name	Curral
Geographical coverage	Worldwide
Website	www.curral.london
Email	tom.marsden@curral.london
Main Phone Number	07989 119041
Trade	Lead Generation
Public Liability Insurance	Yes
Number of employees?	6
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>We work with SME's globally delivering a lead generation strategy within all sectors for companies that sell B2B.</p> <p>Our campaigns are delivered through our clients brand to deliver highly targeted, qualified leads & business relationships.</p>
General operating hours	8:00 - 19:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes
Terms of business	Yes

Lead Generation



Name	David Titherington
Business Name	Templar Mortgage Solutions Ltd
Geographical coverage	Nationwide
Website	www.templarmortgages.com
Email	david@templarmortgages.com
Main Phone Number	01462 339588 / 07802 640784
Trade	Mortgage Adviser
Professional Accreditation & Qualifications	CeMap 1,2 & 3
Public Liability Insurance	£5 million
Number of employees?	3
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>Having spent the whole of my career within customer services I wanted to take the plunge and start out on my own and created Templar Mortgages with my business partner Richard.</p> <p>Testimonials</p> <p>Kellie McClung "David has been absolutely outstanding in helping us secure our mortgage as first time buyers. He has been so friendly and down to earth from day one, as well as reliable, prompt and efficient in answering all questions and queries. By listening to and understanding our needs he has managed to get a deal that works best for us. I would highly recommend him and Templar Mortgages to anybody thinking of using a broker. Thanks David!"</p> <p>Louise Nicholl "Couldn't have asked for a better company to help secure our mortgage. Always there to answer any question and give advice. Would absolutely recommend to anyone! Thank you once again."</p>
General operating hours	8:30 - 5:30
Emergency cover (24/7)	Yes
Response time	12hrs
Out of office message	Yes
Terms of business	Yes



Mortgages



Name Barry Hazelton

Business Name The Paint Tin Ltd

Geographical coverage Herts, Beds & Bucks

Website www.thepainttin.co.uk

Email barry@thepainttin.co.uk

Main Phone Number 07773 314433

Trade Painting and decorating

Number of employees? 1

DBS checked? No

**Biography**

The Paint Tin is a local Painting and Decorating company based in Stevenage, Hertfordshire that specialises in residential and commercial properties. We can cater for all aspects of interior and exterior decorating. We have over 20 years experience in the industry and pride ourselves on our quality of work and professionalism. We are passionate about providing our customers with a first class job every time.

Testimonial: "Barry came to paint the exterior of our house. We were delighted with the quality of his work. He was always responsive when we contacted him. He is reliable, pleasant and his work is outstanding. I would have no hesitation in recommending him." Helen Lowe

General operating hours 8:00 - 19:00

Emergency cover (24/7) No

Response time 48hrs

Out of office message Yes

Painter & Decorator



KEIRON WILSHER PHOTOGRAPHER

Name Keiron Wilsher

Business Name Keiron Wilsher Photography

Geographical coverage Herts, Beds, Bucks, Essex, Cambs, North London

Website www.kwphotographer.co.uk

Email keiron@kwphotographer.co.uk

Main Phone Number 07557 806133

Trade Photographer

Public Liability Insurance £1 million

Number of employees? 1

DBS checked? No

Biography Professional photographer based in Letchworth, Hertfordshire but covering further afield to meet my clients needs.

Whether I am commissioned to do headshots or corporate photography for marketing material, you can feel at ease you will get quality images that show off your organisation or business.

In addition, my relaxed and candid approach to capturing weddings, parties and religious ceremonies means you will get a collection of natural images from any event.

With a large portfolio of images covering many weddings and parties along with work for my corporate customers, you can feel at ease knowing I can do what I say I can do.

General operating hours 8:00 - 20:00

Emergency cover (24/7) Yes

Response time 12hrs

Out of office message Yes

Terms of business Yes. I provide a contract of services to all of my clients and we both sign it.



Photographer

Phillips

DigitalPrint

Name	Chris Phillips
Business Name	Phillips Digital Print
Geographical coverage	Same day service within 25 mile radius, also same day to London
Website	www.phillipsdigital.co.uk
Email	studio@phillipsdigital.co.uk
Main Phone Number	01462 674733 / 07872 402020
Trade	Digital Printer
Public Liability Insurance	£5 million
Number of employees?	8
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>We offer some day service for all your printing needs from one to many.</p> <p>University of Hertfordshire use us on a daily basis as they know that we will always deliver a good job and within there timescales. This could be from brochures, business cards, pull up stands, window graphics to car permit stickers. Locally we work with St. Francis College, St. Christophers School and many other local companies.</p>
General operating hours	8:00 - 17:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes
Terms of business	Yes



Printing Services

MC SERVICES

Name	Mick Clayton
Business Name	Mc Services
Geographical coverage	15 mile radius of Stevenage
Website	www.mcplumbingservices.co.uk
Email	info@mcplumbingservices.co.uk
Main Phone Number	07799 775465
Trade	Plumbing and Heating
Professional Accreditation & Qualifications	Gas registered
Public Liability Insurance	£2 million
Number of employees?	1
DBS checked?	No
Biography	Mc Services caters for all your domestic plumbing, heating and gas needs
General operating hours	8:00 - 17:30
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	Yes
Terms of business	No



Plumbing & Heating

ARENA

www.arena-group.co.uk

Name	Keiron Wilsher
Business Name	Arena Personnel
Geographical coverage	Herts, Beds, Bucks, Cambs, Essex
Website	www.arena-group.co.uk
Email	keiron@arena-group.co.uk
Main Phone Number	01462 481005 / 07500 110324
Trade	Recruitment Agency
Public Liability Insurance	£5 million
Number of employees?	5
Employee Liability Insurance?	Yes
DBS checked?	No



Biography We are an independent recruitment company based in Letchworth town centre. We provide recruitment solutions to a variety of local businesses in many different sectors and industries. Our clients include local education, public sector, engineering, manufacturing, sales, finance and IT to name a few. We can provide permanent, temporary and ad hoc staff to help most businesses in most situations.

Our directors have many years experience in recruitment and working with local businesses. We are proud of our reputation and feedback from our clients with statements such as "has never let us down", "make our job a lot easier" and "the service they provide is invaluable to us". This kind of feedback proves we do what we say we'll do and go above and beyond to recruit for our clients.

General operating hours 9:00 - 17:00

Emergency cover (24/7) Yes

Response time 24hrs

Out of office message Yes

Terms of business We have separate terms of business for temporary and permanent recruitment

Recruitment



Name	Katerina Hornsey
Business Name	Utility Warehouse
Geographical coverage	Hertfordshire & Bedfordshire
Website	www.SaveWithHornsey.co.uk
Email	hornseyck@utilitywarehouse.org.uk
Main Phone Number	07900 923378
Trade	Utilities
Public Liability Insurance	£5 million
Number of employees?	1
Employee Liability Insurance?	No
DBS checked?	No
Biography	<p>We help people and businesses to save money on their utilities, including gas, electric, landline, broadband, mobile and home insurance. We combine all of the utilities on to one bill for simplicity and provide a personal service.</p> <p>We also provide a cashback card which allows people to receive money off of their bills just by shopping in their normal high street stores.</p> <p>For customers who choose to take the majority of the services, we also provide free LED light bulbs which are fitted for free and guaranteed for life. This means a big saving on their electricity forever.</p>
General operating hours	9:00 - 9:00
Emergency cover (24/7)	No
Response time	48hrs



Utilities



Name	Fiona Pruden	
Business Name	Wicked Watercolours	
Geographical coverage	Hertfordshire and surrounding Counties. National by referral.	
Email	fiona.pruden@btopenworld.com	
Main Phone Number	07956 537140	
Trade	Watercolour Artist	
Number of employees?	1	
Employee Liability Insurance?	Yes	
DBS checked?	No	
Biography	<p>Watercolour Specialist, traditionally trained but now developing new and wicked ways of painting in watercolours.</p> <p>Any subject area welcomed, whether as a commissioned piece for a gift or a prize, or something for my students to tackle.</p> <p>Wedding work is especially welcome, from a themed portrait of the Church, hand-painted invitations and wedding stationary, a memento of the Brides bouquet and wedding flowers, and even the happy couple's favourite view from their honeymoon. Prints arranged for other family members, and all bespoke framing undertaken too. Remember the colour and light of your special day.</p> <p>After a painting career of over 20 years, one of my biggest challenges and joys is to be able to share my talents by painting artworks to fulfil other's requirements, whether that is landscapes, flowers, pets, people or other subjects.</p> <p>Understanding the needs of the people I am working for and painting pictures I know they will cherish for the rest of their lives is magical.</p> <p>Helping my students work towards improving their painting and producing works they are proud of is a different skill, but equally rewarding.</p>	
General operating hours	9:00 - 9:00	
Emergency cover (24/7)	No	
Response time	48hrs	
Out of office message	Yes	
Terms of business	Word of Mouth and written contracts as required.	

Watercolour Artist



Name	Terry Cobby
Business Name	Aqua Sensation
Geographical coverage	All of SG and AL postcodes
Website	www.aquasensation.co.uk
Email	info@aquasensation.co.uk
Main Phone Number	01462 835693 / 07484 715770
Trade	Water Softeners
Professional Accreditation & Qualifications	Water Softener Expert Gas Safe Registered, UKWTA, Unvented water, Trustatrader, Data Protection
Public Liability Insurance	2
Number of employees?	2
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	<p>I am nearly 50 and for the past 30 years I have been a Corgi / GasSafe plumbing and heating engineer. In March 2016, I decided to start a new business as a Water Softener Expert. I now employ an apprentice (my son James), who is currently attending North Herts College on a plumbing course as well as working with me.</p> <p>I am the sole dealer for EcoWater softeners for all of SG and AL postcodes, these softeners are wifi enabled. I am also an approved installer of HarveyDualflo softeners and a dealer for Aquabion water conditioners.</p> <p>I am very confident that you could contact any of my customers over the last 30 years and they would all give me a glowing reference. I treat all of my customers homes better than my own. I can soften your senses if you have hard water!</p>
General operating hours	7:00 - 20:00
Emergency cover (24/7)	No
Response time	12hrs
Out of office message	Yes
Terms of business	N/A



Water Softeners



Name	Lewis Newson
Business Name	Fluid Studios Ltd
Geographical coverage	International
Website	www.FluidStudiosLtd.com
Email	sales@fluidstudiosltd.com
Main Phone Number	01462 492244
Trade	Web Design
Professional Accreditation & Qualifications	Google Adwords qualified, Google Analytics qualified, FSB member
Public Liability Insurance	£1 million
Number of employees?	9
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	<p>As a multi award-winning business, Fluid Studios provides engaging websites and digital marketing to international organisations, public bodies and hundreds of small businesses. Clients include Hertfordshire and Bedfordshire Police, Fairview Hotel group, Citizens Advice and Fortem. Awards include the FSB Service Excellence award and numerous awards for design and social media.</p> <p>Fluid are 5 star rated by customers on Google and other independent review sites. The Police and Crime Commissioner for Hertfordshire says <i>"Fluid Studios completely redesigned and revitalised our website and were incredibly supportive and patient throughout. The team managed these challenges professionally, quickly and with an eye for creativity. We would highly recommend Fluid Studios and are very grateful for their work."</i></p>
General operating hours	9:00 - 5:00
Emergency cover (24/7)	Yes
Response time	12hrs
Out of office message	Yes
Terms of business	Yes



Name	Rupert Hennen
Business Name	Alula Wedding Cars
Geographical coverage	Hertfordshire, Bedfordshire & Cambridgeshire
Website	www.alulaweddingcars.com
Email	rupert@alulaweddingcars.com
Main Phone Number	01462 512822 / 07540 637210
Trade	Wedding Car Service
Public Liability Insurance	£2 million
Number of employees?	1
Employee Liability Insurance?	No
DBS checked?	Yes
Biography	As North Hertfordshire's premier luxury wedding car service, we pride ourselves at Alula on ensuring every journey is a pleasure. Comfort, courtesy, professionalism and punctuality come as standard; the rest of our reasonably priced, bespoke service can be tailored to meet your individual needs. Whether it's a big church wedding or an intimate family affair, call Alula to discuss your wedding today.
General operating hours	9:00 - 17:00
Emergency cover (24/7)	No
Response time	24hrs
Terms of business	Yes



Wedding Cars

BottleBazaar

Name	India Marshall-Roads
Business Name	Bottle Bazaar
Geographical coverage	Mainland UK
Website	www.bottlebazaar.co.uk
Email	india@bottlebazaar.co.uk
Main Phone Number	08445 499060 / 07453 585939
Trade	Corporate Gifts (Wine)
Professional Accreditation & Qualifications	WSET Advanced
Public Liability Insurance	1
Number of employees?	1
Employee Liability Insurance?	Yes
DBS checked?	Yes
Biography	<p>Bottle Bazaar is an online retailer selling a variety of fine wines with bespoke labelling.</p> <p>Whether clients are looking for bespoke company branded wines for a corporate event, or gifts, or a one off gift for a personal occasion, we can deliver great service and outstanding products.</p> <p>Working with a number of talented artists, Bottle Bazaar boasts a gallery of humorous, elegant and stylish art and graphics, all fully customisable with your text. Alternatively you can commission one of our artists, or send in your own logo, art work or photograph, to create a unique and stunning gift.</p>
General operating hours	9:00 - 17:00
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	Yes
Terms of business	Yes



Wine Gifts



Name	Karen Greenall
Business Name	A.R.K. Lasting Powers & Wills
Geographical coverage	Within a 20 mile radius of Stevenage
Website	www.arkpowers.com
Email	karen@arkpowers.com
Main Phone Number	01438 746977 / 07926 339934
Trade	Will/Lasting Power of Attorney Funeral Plan consultant
Professional Accreditation & Qualifications	Society Of Trust and Estate Practitioners Advanced Certificate in Will Preparation
Public Liability Insurance	£1 million
Number of employees?	2
Employee Liability Insurance?	Yes
DBS checked?	No
Biography	<p>I have 7+ years' experience in the Will and Probate industry and have run my own business since 2016. I have helped many local people with Wills/Lasting Powers of Attorney and Pre-paid Funeral Plans, and in April 2018 I introduced a new service - I can now help people to deal with the estate of loved ones who have passed away.</p> <p>In 2017 I was a finalist in the customer service and legal services categories in the Best Business Women Awards, and in March 2018 I was proud to be awarded a Business Growth Grant by Stevenage Borough Council.</p> <p>When I set up A.R.K. my main aim was to encourage people to make Lasting Powers of Attorney before it's too late. As this was my aim I deliberately set my LPA fee lower than most other companies/solicitors would charge. I am happy to offer educational talks to local groups etc and there will never be any pressure to buy. I pride myself on helping local families to protect each other by offering a caring, cost effective and professional service.</p>
General operating hours	9:00 - 21:00
Emergency cover (24/7)	No
Response time	24hrs
Out of office message	Yes
Terms of business	Yes



Wills/Lasting Power of Attorney



Providing quality services throughout Hertfordshire
and the surrounding areas



BNI HERTS OF OAK MEMBER DIRECTORY | April 2018

Designed by Jet The Dog. Photography by Keiron Wilsher. Print by Phillips Digital