



# Future growth of Letchworth Phase One

## Consultation Report

February 2019



## Foreward from Graham Fisher

### **Chief Executive of Letchworth Garden City Heritage Foundation.**

As Chief Executive of Letchworth Garden City Heritage Foundation, my role is to strive to make Letchworth a great place for everyone to live, learn, and work. The Heritage Foundation is currently considering how the planned growth of Letchworth can improve the lives of as many residents and visitors as possible, which would be an impossible task if we didn't understand the aspirations and priorities of local people. That's why we have taken the time to reach out to all sections of our town's community, asking which elements of life in Letchworth matter most, and which need to be improved over the coming years. Our team have spoken to hundreds of people over the past few months, and received views on a huge range of topics reflecting the diversity of our Garden City. I am grateful to all the residents who have helped us further understand the needs and priorities of our community.

Crucially, the feedback and ideas we have received will help shape what the Heritage Foundation does next as we plan for future improvements. However, our conversations with local people won't stop. We will shortly launch a new phase of consultation about the sites allocated for growth over the coming years. Everyone at the Heritage Foundation is looking forward to continuing our work with the community to ensure Letchworth is a fantastic place for all who live here.



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## Introduction

**This document outlines Letchworth Garden City Heritage Foundation's first phase of community consultation held in the fourth quarter of 2018. This heard local peoples' views about how they feel about living in Letchworth and what can be improved, as well as outlining feedback received.**

North Hertfordshire District Council is currently planning for growth in the district. The North Herts Local Plan includes a series of housing sites in order to help meet existing and future housing, community, and economic needs.

Letchworth Garden City Heritage Foundation ran a programme of community consultation in the final quarter of 2018 to hear local people's about how they feel about living in Letchworth and what can be improved. Planning for sustainable growth will provide opportunities for housing, local investment and improvements in new infrastructure, with new development provided in line with garden city principles. This report explains how this community consultation was carried out and summarises the responses from the local community.

In 2019, a second phase of consultation will focus on sites allocated for growth in the emerging Local Plan, with emphasis on the largest site to the north of the Grange (north of Letchworth). This will involve more in-depth engagement about the plans for the site, and the opportunities and issues that local people believe salient.

### About Us



### Letchworth Garden City Heritage Foundation

Letchworth Garden City Heritage Foundation maintains and enhances the world's first garden city, managing a local property portfolio to generate income which is invested back into our town.

### MPC



Meeting Place Communications (MPC) was established in 2006 and is one of the leading public relations companies specialising in consultation around planning issues. They are experienced in reaching out and positively engaging with local residents regarding new development.

## Why the Foundation consulted

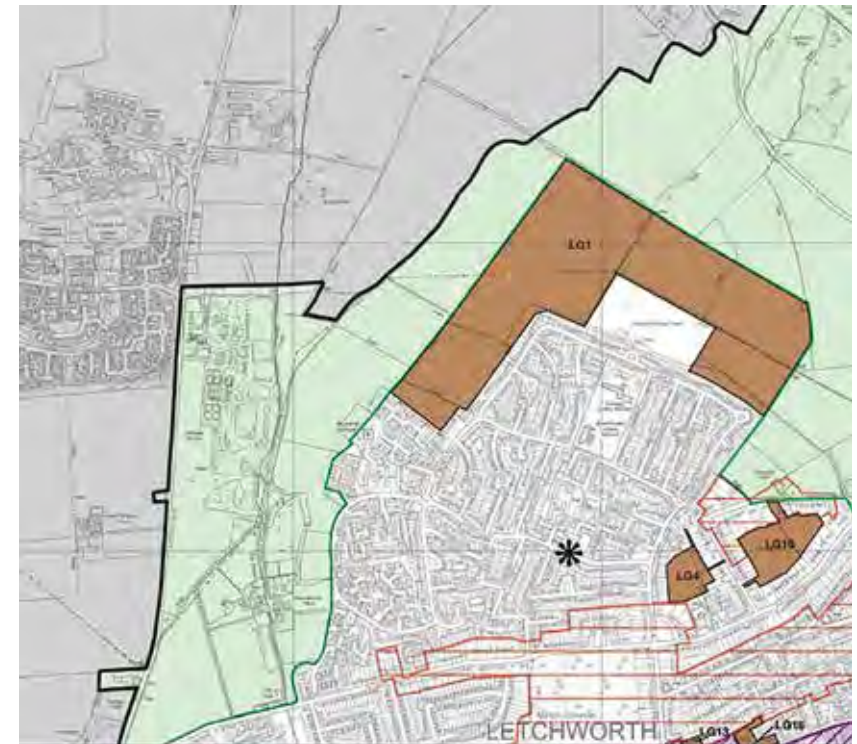
**In 2015 a Strategic Housing Market Assessments identified an objectively assessed need (OAN) for 13,800 homes in North Hertfordshire over the period 2011-2031. North Herts District Council submitted a Draft Local Plan 2011-2031 to the Secretary of State for inspection in June 2017. The Plan establishes targets to provide 15,950 homes in North Hertfordshire over the period 2011-2031, including an estimated 1,546 allocated for Letchworth across 14 sites. The Inspector examining the Plan has issued proposed plan modifications that should be made before the Plan can be recommended for adoption.**

We have been clear to all stakeholders that our consultation is distinct to the Council's Local Plan consultation

The consultation has been divided into phases:

- Autumn 2018: Phase One – Broader aspirations for Letchworth
- Early 2019: Phase Two – Site-specific consultation, while avoiding confusion about the Council's consultation on Plan modifications

The Phase 1 consultation was intended to give the community an opportunity to help shape the strategy for Letchworth's growth, through both general comments about life in the town, and specific feedback about the housing and transport needs of local residents.



LG1 North of Letchworth is one of six Strategic Housing Sites, with the Plan estimating 900 homes could be built there. Policy SP15 outlines the conditions of the development, including being in tune with Letchworth Garden City's founding principles and being able to provide an appropriate education solution.



## Early engagement

### Reimagining the Garden City competition

In October 2018 the Foundation launched a competition in partnership with Royal Institute of British Architects to discover new designs for a 21st century garden city. This was run separately from the wider consultation, but is noted here as an example of wider community involvement in the Foundation's engagement.

The competition Reimagining the Garden City invited architects to explore modern garden city living and placemaking to meet today's needs, using LG1 North of Letchworth as a case study.

The Foundation wanted to move the debate about new housing away from purely numbers and delivery, to creating beautiful affordable homes, in great places where people want to live and work.

The competition closed on 13th December 2018. Proposals will be displayed online and exhibited at community engagement events, so local residents can view the plans and give feedback. Four short-listed teams will then be invited to present their proposals to the Judging Panel in early April 2019.

Each short-listed team will receive £6,000 (+VAT), with the winning team getting another £6,000 (+VAT). The competition has been covered by local press The Comet and trade press outlet Architects Journal (See Appendix A).

### Young Designer Competition

In October 2018, we ran a second competition asking young Letchworth creatives aged 15 to 18 to design, create or curate an image which captures the spirit of a modern garden city for the consultation's branding. Entries could have been in any format – such as a drawing, photograph or mood board – and supplemented with answers to some or all of these questions:

- What is great about living in Letchworth?
- What could be copied from elsewhere?
- What is Letchworth famous for?
- Are there any landmarks?
- Are there colours you feel drawn to? Why?
- Can you express the best things about living in a garden city to someone who has not visited?

We received several entries from local young people. The winner, who was announced

## 'Re-Imagining the Garden City' - new competition aimed at architect teams

The Letchworth Heritage Foundation has launched a competition, encouraging architects to put forward ideas for a modern garden city.

The 'Re-Imagining the Garden City' competition is open internationally to architects and design teams and encourages applicants to re-imagine and report the spirit of the garden city in its founding years to meet modern needs.

The need for new homes – which will see an expansion of the town – creates a case study for the competition, and design concepts generated by the winning team will inform the overall masterplan for the built located north of the Green Recreation Ground.

David Ames, who is responsible for strategic town planning, heritage and environment matters for the Heritage

Foundation, said: "This competition is exciting not just for Letchworth, but for the whole of the UK and beyond."

"We believe that there is a huge opportunity to re-imagine some of the design principles of Barry Parker and other early pioneers in the Garden City Movement in order to create new homes in Letchworth that meet the needs for how we live now and in the future."

"The judging panel brings a huge level of expertise across disciplines, which we hope will challenge individuals and teams to submit ambitious and sustainable solutions which address any number of the social, environmental and financial challenges of the 21st century."



Those in attendance at the competition's official launch included David Ames from the Heritage Foundation, Foundation Letchworth from Hertfordshire, North East Herts MP Sir Clive Efford, past president of RIBA Jane Duncan and Katy Lock from the Town and Country Planning Association.

"As well as efficient and sustainable building design, applicants will be encouraged to consider water use and management, together with urban agriculture initiatives."

"The Foundation hopes that this will help move the debate about new housing away from purely numbers and delivery, to creating beautiful affordable homes in great places where people want to live and work."

North East Herts MP Sir Clive Efford chaired the launch of the competition which took place at the House of Commons last Wednesday.

He said: "This is an exciting competition which I hope will produce innovative ideas based on the principles of Ebenezer Howard."

"I welcome the Heritage Foundation's undertaking to share the winning designs with the people of Letchworth."

The competition is being run in partnership with the Royal Institute of British Architects, with the deadline for submissions set for Thursday, December 13.

To find out more, go to [ribsacompetitions.com/lethworthgardencity](http://ribsacompetitions.com/lethworthgardencity).

### Local press coverage of the Reimagining the Garden City competition

The Comet, 25th October

early in 2019, received £200 towards their group and will have the opportunity to showcase their work to thousands of residents as part of our engagement programme. The successful design is shown to the right.



## Platforms for feedback

**Throughout the consultation the Foundation widely publicised the consultation and made it very easy for people to respond and engage.**

- Website: The consultation website [letchworthgardencity.commonplace.is](https://letchworthgardencity.commonplace.is) (see Appendix B) was written in plain English and broadly asked local people what they like about Letchworth and what can improve. To encourage more in-depth analysis, people could choose from suggested comments about Letchworth, or write in what they felt. These options were designed to be balanced, and not to prejudice people's thoughts when they filled in the survey
- Smart Survey: This is a website which allows people to quickly respond to online surveys. We used the platform to host two surveys which delved deeper into issues consulted on. Surveys were publicised at consultation events, on social media and emails to local stakeholders
  - Housing Needs survey – From October 2018, this asked people about their current housing situation and future needs (see Appendix C)
  - Transport and Homes Survey – From November 2018, this asked people about how they travel, with the aim of finding ways to plan for sustainable transport and suitable homes (see Appendix D)
- Feedback forms: These asked very similar questions to the consultation website and could have been filled out at one of the pop-up events (see page 8 and Appendix E). People could choose to take these home and send it back completed at a more convenient time for free via our address FREEPOST, Letchworth Consultation
- Phone: Our Freephone number (0800 148 8911) allowed people to call the team for free if they had any questions or would like to give feedback
- Social Media: Social media can often be a useful tool to reach hard-to reach groups, such as younger people. In October 2018 we created a standalone Twitter profile – similarly publicised on all public facing material (see Appendix F) – with the handle (@LGCConsultation) which was used to drive local people to:
  - Respond to the consultation via the Commonplace website
  - Respond to the Housing Needs Survey
  - Respond to the Homes and Transport Survey
- Email: Our specific consultation email address ([consultation@letchworth.com](mailto:consultation@letchworth.com)) was published on all public facing material
- Tourist Information Centre: A static display, including feedback forms, was erected in the Tourist Information Centre on Station Road

## Stakeholder engagement - 1

**People who live or work in Letchworth will have specific ideas about their personal and broader aspirations for the city and how they wish this to be reflected in future growth.**

**It was ensured throughout this phase of consultation that all sections of the community could engage easily. This has included every resident of Letchworth – including young people – and people who work in Letchworth.**

### Newsletter

After the two competitions began, wider consultation was kicked off in November 2018 by sending a newsletter to all 16,240 addressees in Letchworth. The newsletter (see Appendix G) informed people that Letchworth is likely to grow, so we are starting a town-wide conversation about what is good about Letchworth and what can be improved in line with founding garden city principles. The newsletter asked people to visit the consultation website: ([letchworthgardencity.commonplace.is](http://letchworthgardencity.commonplace.is)) which held the survey and allowed people to respond.

The newsletter was sent via the post along with the Housing Needs Survey which was created by Lichfield's. The newsletter also noted upcoming pop-up events to be held.

The newsletter made clear the many platforms people could contact us with comments and questions:

- FREEPOST Letchworth Consultation
- [consultation@letchworth.com](mailto:consultation@letchworth.com)
- 0800 148 8911
- @LGCConsultation

### Events

Residents were engaged in person to ensure there was a wide variety of people representative of Letchworth who responded to the consultation. This was crucial as the team wanted residents to feel ownership over the future expansion of the city. Five pop-up events in areas of high footfall were held – on various days of the week – in Letchworth to speak to as many residents as possible. People could easily fill in the consultation survey online via tablets the team brought. Key political North Hertfordshire District Council members were made aware of these events. A further pop-up event was held specifically for people at the Grange estate who may take an interest in proposals for site LG1 North of Letchworth so they could provide views on both the wider aspirations for Letchworth and what they want to see in the local area.



## Stakeholder engagement - 2

The pop-up events held are as follows:

1. Saturday 27th October 2018 at Standalone Farm: This coincided with the half-term holidays and was held alongside the farm's pumpkin carving weekend. To help bring more families in, an Art Competition was held for children who were invited to draw what they most like about Letchworth, with the best entries published on the consultation website
2. Saturday 3rd November at the Arts and Crafts Market in Leys Avenue: The monthly markets again provided the team with important feedback about local aspiration for Letchworth
3. Thursday 15th November at The Arcade: This event was held in a retail unit and allowed the team to speak to shoppers about their wider aspirations for the town
4. Tuesday 20th November at Eastcheap: This event was held in the town centre and saw the team speak to passers-by about aspirations for Letchworth
5. Monday 3rd December at Broadway Cinema: The screening of the Nutcracker was a popular family festive event. A pop-up event was held and saw the team speak to people before and after the screening to get their views
6. Friday 7th December at the Grange Academy: People who live near the largest strategic site were thoroughly consulted. In addition to the newsletter to the entire town, the team invited residents of the Grange estate, community and political stakeholders in early December to an event which would continue the conversation about growth in the town and began a conversation about more local development aspirations. At the event people were able to fill in the survey online, as well as physical feedback forms specific to the Grange area (see Appendix H)

## Stakeholder engagement - 3

### Promotional consultation posters

To drive further local engagement, in November 2018 the team created and placed posters in areas of high footfall in Letchworth which noted that the team is consulting, how people can respond for free, and publicised upcoming pop-up events (see Appendix I).

### Stakeholder letters

In November 2018 the team sent letters to key stakeholder groups in Letchworth asking them to respond to the consultation. Many groups were offered meetings to discuss the consultation further.

### Youth engagement

The team wanted to ensure we received feedback from the diverse groups within Letchworth and have endeavoured to do this. However as with most consultations there has been a challenge with getting feedback from young people proportionate to the local population. As such, the team is in the process of implementing a new strategy to engage young people in Phase Two which may see us:

1. Engage youth where they meet online – We may create specific social media content for young people which we will pay to be promoted, so young people view the content on their social media profiles. We would expect more young people to respond to consultation as a result
2. Promote the consultation via youth institutions – There are lots of Letchworth sixth form colleges, arts groups, sports clubs and Scouting organisations which Letchworth youth access. These may be engaged with to drive youth engagement with the consultation. This could see the team ask school councils and youth groups (e.g. Letchworth & Baldock District Scouts and Wymondley Wood Scout & Guide Centre) to promote the consultation internally – including placing notices of the consultation on youth group noticeboards. The team may also leave newsletters at youth spaces for young people to view and take away

### Political consultation

As part of the consultation process, it was important to seek guidance from a number of political stakeholders, including key members of North Hertfordshire District Council. Political stakeholders were made aware of the consultation, and ward members in The Grange were invited to the event held on the estate, as well as receiving a one-on-one briefing on the plans.



Letchworth Garden City promotional poster

# Summary of consultation feedback - 1

By 1st January 2019, the Foundation received 406 pieces of feedback via various channels including at consultation events, email and post. Most comments, 53%, highlighted issues which people wanted to see improve, while 47% of comments highlighted issues that were neutral, good or very good.

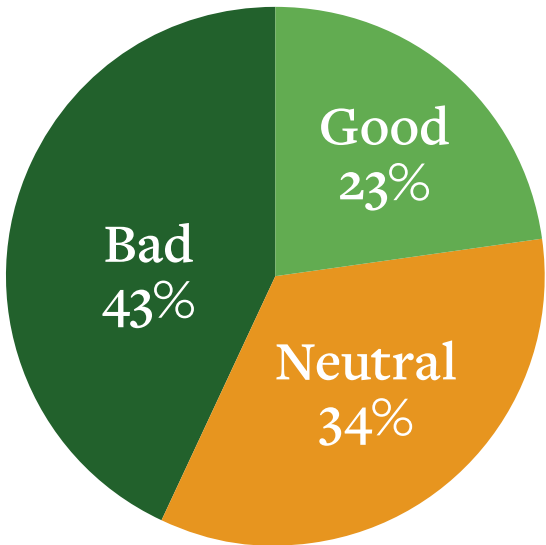
A summary of feedback from the Housing Needs Survey and Transport and Homes Survey will be available in 2019.

## What people said they like about Letchworth:

- Cultural institutions in the town invoke a sense of community and are well liked
- Green space is attractive
- Letchworth has good shops

## What people said can be improved in Letchworth:

- Road safety, parking, and better pavements
- A healthier retail sector, especially in the town centre, with more variation
- Improving existing buildings

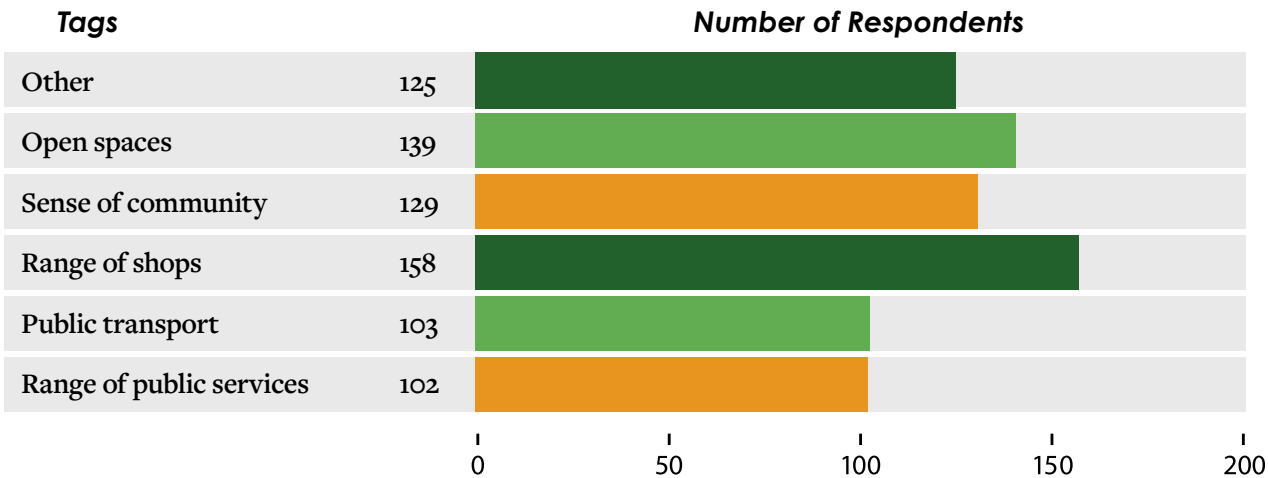


## Summary of consultation feedback - 2

Our consultation website suggested tags which people could click on when commenting to indicate what makes a place good in certain areas.

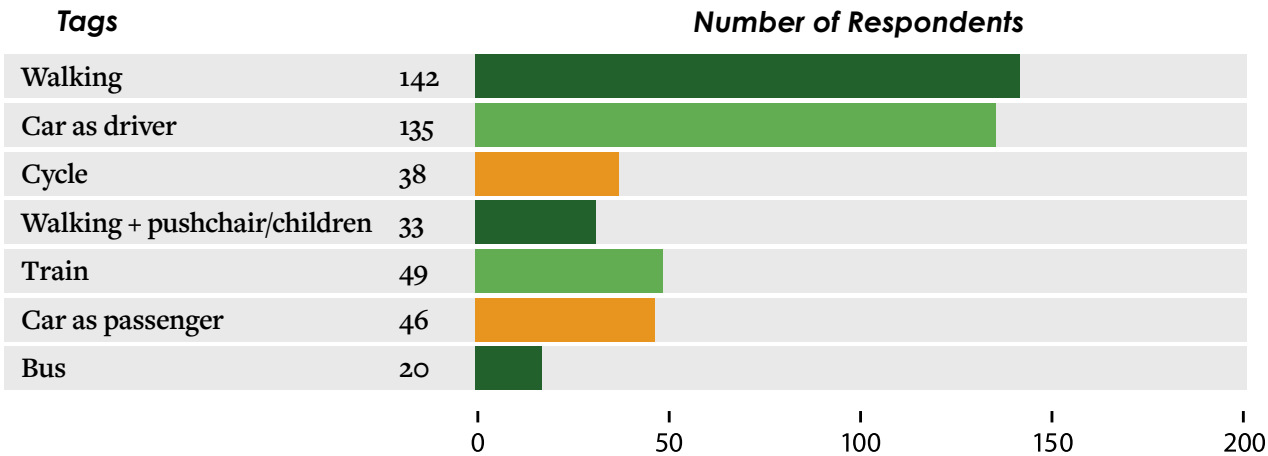
### What makes a good place?

People highlighted open spaces and the sense of community. The most common tags selected are shown to the right.



### How people travel

A separate question asked how people normally travel in/around Letchworth. Walking and driving were the most popular answers. The most common methods selected are set out in the chart to the right.



## Summary of consultation feedback - 3

### Consultation website interactions

The website received 1275 contributions. Of these, 415 were unique comments on the local area before January 2019. The majority of interactions related to users endorsing existing comments that had already been made. The most-endorsed comments related to three sites:

- Covered way at Arena Parade - 24 Agreements: the respondent said the area was “dirty and an eyesore. It was horrible right from the beginning when put up. They added “either take it down and remove all the ugly metal. Maybe if the Heritage Foundation can afford to do this, you could build a more attractive covered way maybe using wood and something that is easy and practical to clean. You could look at attractive designs in other parts of the country and we could vote on what we like the best.”
- Train station - 21 Agreements: This comment noted that there should be a better drop-off/pick up point
- LG1 - 20 Agreements: The comment noted development at land north of the Grange “Will be ruined by housing” and said that the area could be improved with “more greenery/sustainability”. They added “Don’t absorb government’s bad national planning policy and lack of regional spread of jobs by throwing away the green belt! Wildlife & character of town will not come back once lost!”

### Top referrals

- People were digitally referred to Commonplace from many platforms. It was interesting to see that most were from Facebook (76%). This is expected given the popularity of the platform among the wider population. Other platforms included Twitter (8%) and other areas of the Commonplace website (6%).
- People mainly viewed the website via their mobile phone (45%) and their desktop (44%), with the others mainly using tablets (11%).

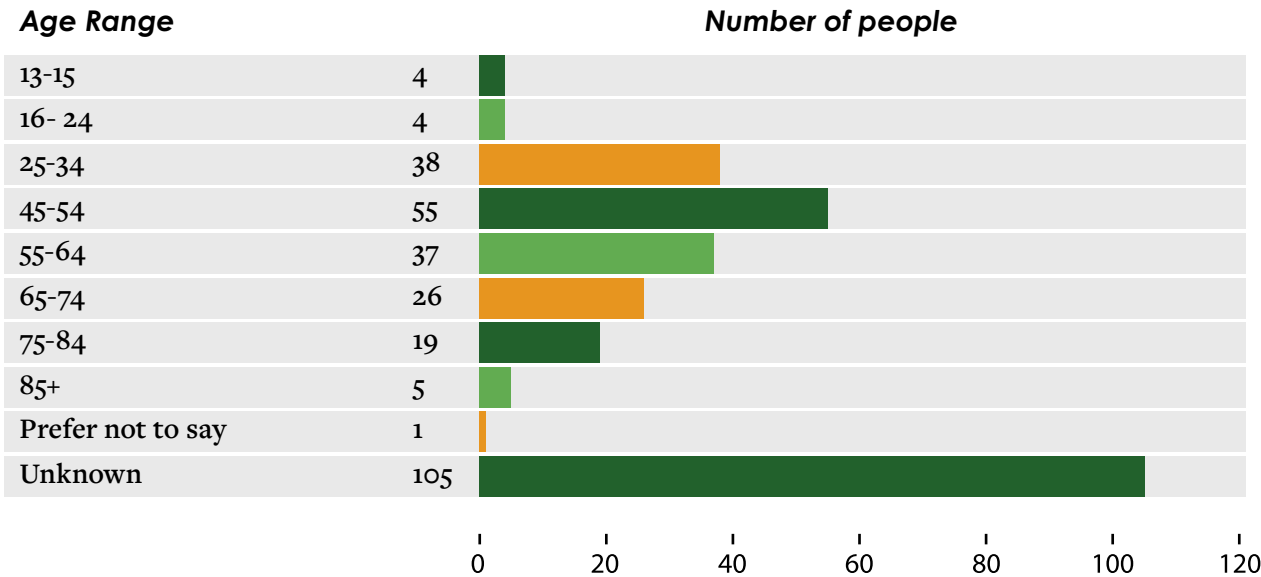




## Summary of consultation feedback - 4

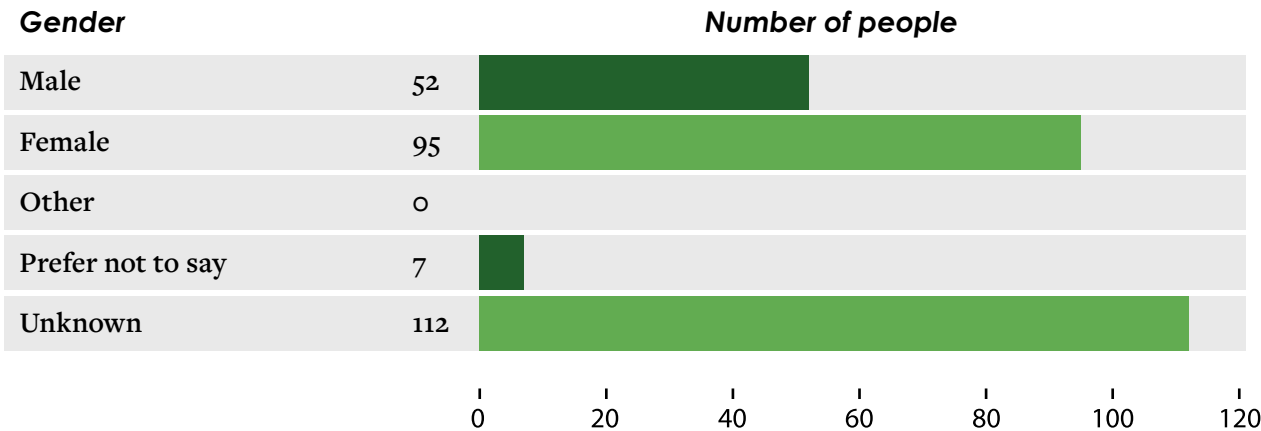
### Demographics - Age

The Foundation wanted to ensure that people who engaging were broadly representative of the wider population. However, there was a challenge in ensuring that people under the age of 25 engaged. As a result, further steps will be taken to engage young people in future rounds of consultation.



### Demographics - Gender

Interestingly, two thirds of the respondents who responded to this question said they are female.

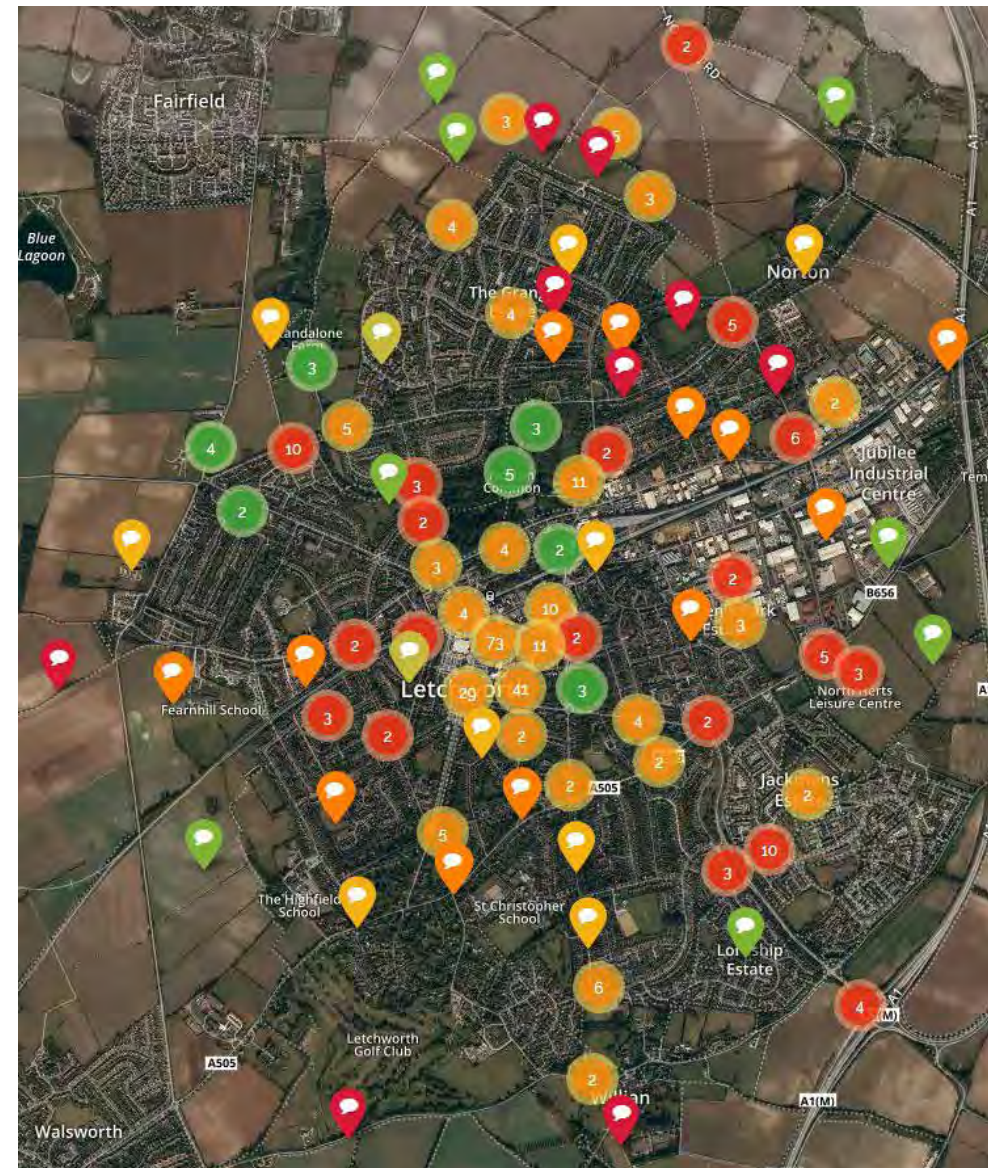


## Summary of consultation feedback - 5

### Where responses came from

Most of the 406 people who responded to our survey said they live in Letchworth (65%).

The map on the right shows the locations which people told us about. The broad geographic spread of responses suggests that the consultation reached people from different parts of Letchworth.



## Summary of consultation feedback - 6

### Key themes

- Culture: Some residents said they are happy with Broadway Cinema's offer, as well as Standalone Farm. However, others noted the Broadway Gallery as good but under-promoted
- Road and pavements: Road safety is one of the key issues flagged. Many individual roads were mentioned as needing traffic calming measures, with pedestrian crossings recommended, such as on Pixmore Way. Speeding is a concern on Wilbury Road, Norton Way and Norton Road, among others. Greenway was noted as a place which some respondents felt should have better paving and access. There were also calls to pedestrianise Leys Avenue, at least on weekends
- Retail: While some noted that Letchworth has very good shops, there was a desire for better retail provision in Letchworth, and especially in the town centre. Consultees said there should be a more varied retail offer, including more clothes shops, more anchor stores, and more variation in food outlets. Some people highlighted the impact that out of town shopping could be having on high streets
- Parking: Many of those who responded to the consultation felt there should be more parking provision across Letchworth, especially at Broadway and the wider town centre. The need for more disabled parking and cycle parking was also highlighted. Some respondents thought there should be better drop-off and pick-up point at the train station
- Green space: This was common theme brought up, reflecting its status as an essential element of Letchworth's character. People like this aspect and want to see it enhanced.
- Housing: A less common theme highlighted the need for more homes, especially affordable housing and for young people. This may be a less recurrent theme as people had the option to cover this subject in Housing Needs Survey responses
- Public transport: Several consultees called for investment in public transport. A few people specified further and called for more frequent bus services (such as the 55 and 96), including to the train station. Others called for more frequent bus services across the entire town.

## Summary of consultation feedback - 7

### Key themes

- Activities for children: There were comments which suggested that land should be used for play space, such as land below Lowe Drive, and near to Pascal Way
- Youth issues: Some people highlighted that there should be more jobs for young people, and night-time economy activities
- ASB: Some areas were highlighted as anti-social behaviour hotspots, such as Broadway, Jackman's Estate, Glebe Road, and near Phoenix Drive
- Place-specific comments: Some comments highlighted a wish for specific improvements at places, such as making Letchworth Gate more attractive. Some commented that Howard Park and Letchworth Outdoor Pool are well-liked
- Comments about land north of Grange: There have been comments regarding potential development at land North of Letchworth. Some residents highlighted the traffic impact development here may lead to, while others said green belt land should not be built on
- Health: There were not many comments calling for more health infrastructure, rather comments noting that local health can be improved through better sustainable transport planning
- Schools: While there were a few comments referencing the need for more school investment, it is notable that there were far more comments regarding safety getting to and from schools via existing travel routes

## Conclusions and next steps

- The first consultation phase was a useful exercise to get a feel for what local people want in town, and in North Letchworth
- The questions we asked were designed to be balanced, and not to prejudice people's thoughts when they filled in the survey
- The Foundation widely publicised the consultation and made it very easy for people to engage via email, social media, post phone, and in person
- There was no area of the Letchworth map which was not commented on, which indicates that all parts of the town could provide views
- Key political stakeholders at North Hertfordshire District Council members were kept informed
- The event at the Grange helped to ensure local residents and ward members were thoroughly consulted before the more site specific consultation during Phase Two
- Residents said they like Letchworth's cultural institutions, green space and shops. But they also said there is room for improvement in relation to road safety, parking, and pavements, a healthier retail sector – especially in the town centre – with more variation, and some buildings

## Next steps

- In early 2019, a second phase of consultation will focus on larger sites allocated for growth in the emerging Local Plan, including land north of the Letchworth (LG1) and land east of Kristiansand Way and Talbot Way (LG3)
- This will again be comprehensive and will see utilise many online and more traditional channels, with the team remaining accessible
- The team will continue to differentiate our consultation programme with that of the Council's



# Appendix A – Media coverage of design competition

## 'Re-Imagining the Garden City' - new competition aimed at architect teams

The Letchworth Heritage Foundation has launched a competition, encouraging architects to put forward ideas for a modern garden city.

GEORGIA BARROW  
georgia.barrow@archant.co.uk

Foundation, said: "This competition is exciting not just for Letchworth, but for the whole of the UK and beyond.

"We believe that there is a huge opportunity to re-imagine some of the design principles of Barry Parker and other early pioneers in the Garden City Movement in order to create new homes in Letchworth that meet the needs for how we live now and in the future.

"The judging panel brings a huge level of expertise across disciplines, which we hope will challenge individuals and teams to submit ambitious and sustainable solutions which address any number of the social, environmental and financial challenges of the 21st century.

Those in attendance at the competition's official launch included David Ames from the Heritage Foundation, Fionnuala Lennon from Homes England, North East Herts MP Sir Oliver Heald, past president of RIBA, Jane Duncan and Katy Lock from The Town and Country Planning Association

"As well as efficient and sustainable building design, applicants will be encouraged to consider water use and management, together with urban agriculture initiatives.

"The Foundation hopes that this will help move the debate about new housing away from purely numbers and delivery, to creating beautiful affordable homes in great places where people want to live and work."

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"I welcome the Heritage Foundation's undertaking to share the winning designs with the people of Letchworth."

The competition is being run in partnership with the Royal Institute of British Architects, with the deadline for submissions set for Thursday, December 13.

To find out more, go to [ribacompetitions.com/lethworthgardencity](http://ribacompetitions.com/lethworthgardencity).



Picture: COURTESY OF SIR OLIVER HEALD

## Competition: Reimagining the Garden City

17 OCTOBER 2019 • 14:58PM LONDON

1 COMMENT

MOST POPULAR MOST COMMENTS

Letchworth Garden City Heritage Foundation is holding an Ideas contest calling for contemporary interpretations of Ebenezer Howard's visionary Garden City principle

The two-stage competition, launched by the RIBA, invites participants to draw up proposals for a landmark 44 site near to the north of Letchworth Garden City

The call for proposals came exactly two years after the government announced plans for 200,000 new homes in a series of 'garden villages' and 'garden towns' across the country

David Ames of the Letchworth Garden City Heritage Foundation said: "The foundation is seeking to recapture the pioneering spirit of the founding years of the Garden City, where many of the original Letchworth homes were designed by architects Barry Parker and Raymond Green."

"We believe that there is a huge opportunity to reimagine some of their founding principles and nature to create new homes in Letchworth that meet the needs for how we live now and in the future."

RIBA House of the Year: Off-grid fieldwork home takes top prize

Government's response to architects' Brexit letter 'completely misunderstands' profession

'Don't Move, Improve' finalists revealed: London's 37 best home extensions

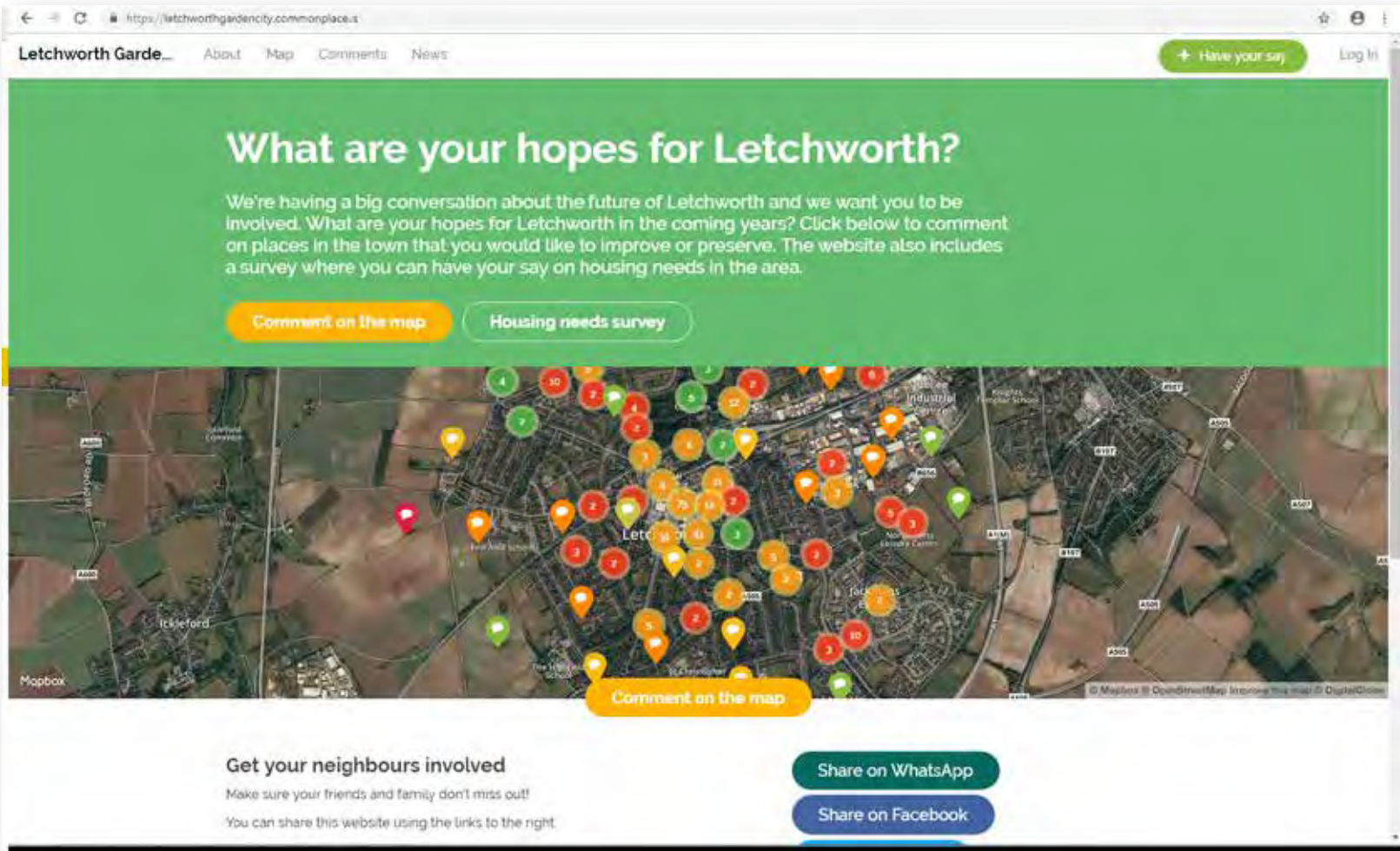
ARVN set to double height of Cam's 'Adaptive Rowhouse'

Ministry of Housing begins hunt for Head of Architecture

The Comet - 25th October 2019

Architects Journal - 17th October 2019

Appendix B – Consultation website



The consultation website which residents could use to respond to the consultation

## Appendix C – Housing Needs Survey

# Letchworth Housing Needs Survey

The Letchworth Garden City Heritage Foundation  
is hoping to bring forward sites for housing sites  
for around 1,000 new homes through the North  
Hertfordshire District Council's emerging Local Plan.  
The Foundation is committed to providing 40%  
affordable housing on its major sites.

The Foundation is committed to delivering affordable  
housing that meet the needs of its residents (including  
affordable rent and affordable homes for purchase) and  
your responses to this survey will help it understand

what the needs of local people are. It will also help us  
understand the type of private housing for rent and  
sale that is required.

This survey has been produced in partnership with  
North Hertfordshire District Council, Settle and  
Howard Cottage.

### Section 1 – Perceptions of Letchworth

What is your perception of the housing stock that is available in Letchworth (cost, availability,  
types etc)?

What is your perception of the type and availability of affordable housing in Letchworth?

### Section 2 – Your home and who lives there

How many bedrooms does your current home have?

What type of property do you live in?

Bungalow Flat House (not single storey)

What tenure is your current residence?

Owner-occupied (owned outright and with a mortgage)  
Shared ownership (part owned part rented)  
Private rented

Social/Affordable rented (either from council or housing association)  
Living rent free/other

What is the approximate gross annual income of the main earner/s living in your home,  
including any benefits payments? (Please do not include other earners including adult  
children living at home)

Under £10,000 £10,001 – £20,000 £30,001 – £40,000 £40,001 – £50,000  
£50,001 – £60,000 £60,001 – £70,000 £70,000+

Please turn over →

e in your home and how old are they?

ow many) ..... 11-20 years (if so how many) .....  
ow many) ..... 65+ years (if so how many) .....

eds  
t the needs of all occupants now and in the immediate future?

is due to size, location, accessibility, new households wish to form etc)

current housing costs affordable?

living in your home like to move now or in the immediate future?  
Yes – and would like to remain in Letchworth  
e on location Yes – and would like to move out of Letchworth  
e/type of home would you like to move to?

forming households  
your home wish to leave now or in the immediate future to set up  
his applies, please move to section 6  
up a new home plan to live in Letchworth?

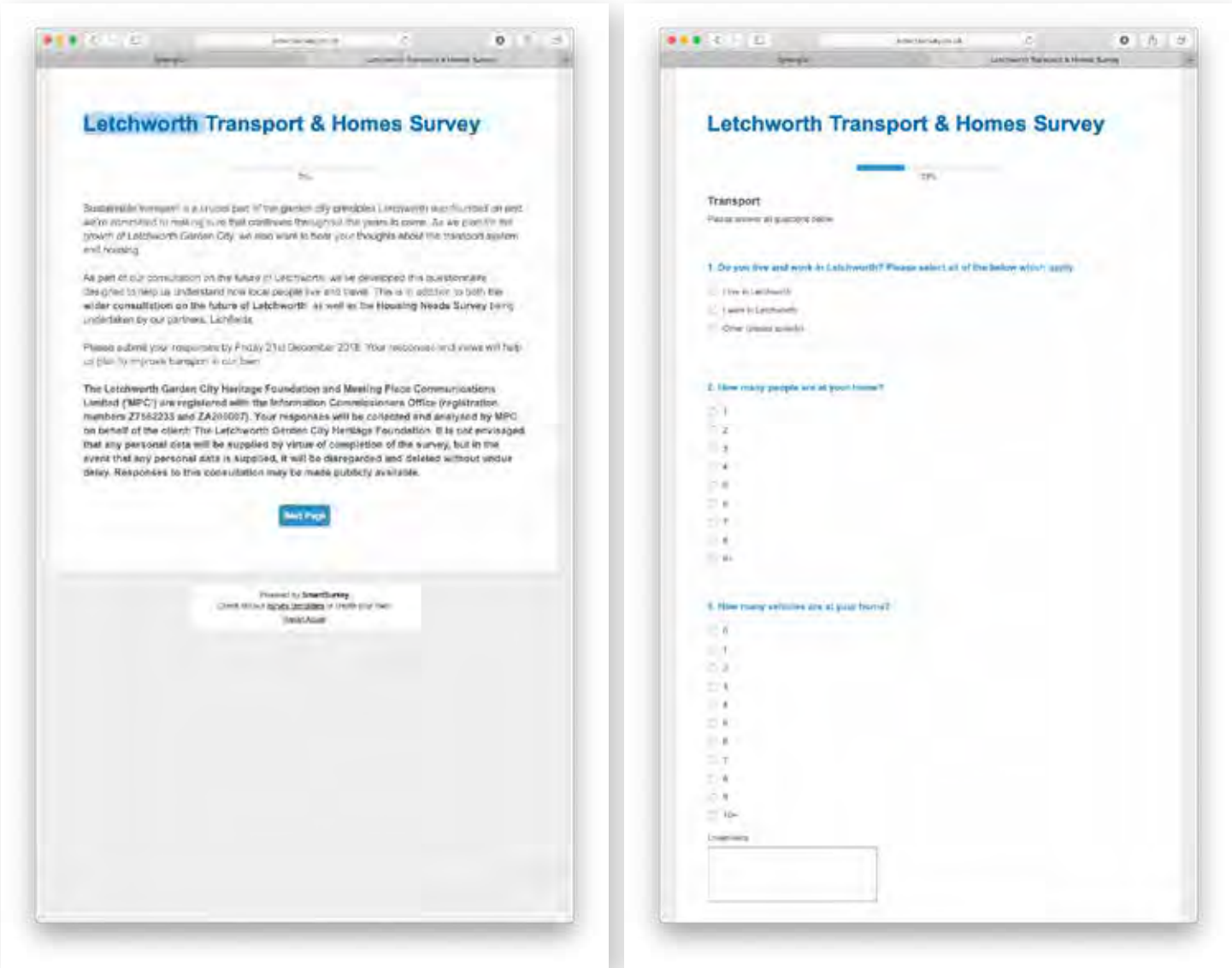
der living in Letchworth if a suitable and/or affordable home were available?  
his applies, please move to section 5  
his household be looking to move into?  
owned outright or with a mortgage)  
(part owned/rented)  
rented (either from council or housing association)

noving in with?  
erson household)  
the current household, if so how many and what ages  
lden)? .....  
a different household in Letchworth, if so how many and what ages  
lden)? .....  
pproximate gross annual income of those setting up the new home be,  
s payments?  
£10,001 – £20,000 £30,001 – £40,000 £40,001 – £50,000  
£60,001 – £70,000 £70,000+  
s would this new home require?  
3 4+  
d prefer a house or flat?  
Flat House (not single storey) No preference  
**needs**  
ur home who is over the age of 65?  
ingle person or couple household  
t of a larger household (e.g. with children/grandchildren)  
e to section 6  
your home suit your needs?  
ou prefer to live?  
Elsewhere within North Hertfordshire District (e.g. Hitchin or Royston)  
Elsewhere in Hertfordshire  
me meet your accessibility needs now and in the immediate future?  
  
  
adapted to meet your needs in the future?

Please turn over →



Appendix D – Transport & Homes Survey



The Transport & Homes Survey

# Appendix E – Feedback Form

## PROVIDE YOUR VIEWS ON THE FUTURE OF LETCHWORTH

Tell us what it's like to live in Letchworth, your hopes for the future, and if there's anything you think could be improved.

North Hertfordshire District Council has allocated potential sites for growth. So we at Letchworth Garden City Heritage Foundation want to hear from you about what can be improved in our town – with focus on housing, transport, design and the economy – to meet local need.

We want to secure the future of our town, while respecting the Garden City principles upon which Letchworth is founded. Join the town-wide conversation by telling us how this can be done. Together we can build a sustainable Letchworth, so it remains a great place to live.



### HOW TO GIVE FEEDBACK

Place numbers on locations on the map below, then refer to those numbers in the boxes on the side, if you want to comment on specific areas. Please also fill in the back of this form.

Please include information about what you like about the place, what could be better and how Letchworth as a whole could be improved. This could include housing, local transport facilities, leisure and work.



### What do you want to see more of, or improved in Letchworth?

Private Housing	Private Rented Housing		Affordable Housing	Business space	
Children's centres	Retail	Pubs/Bars	Restaurants	Community space	
Health/GP Services	Schools	Libraries	Cinema	Transport links	Parks
Exercise space	Cultural Activities		Activities for Teenagers		Theatre
Heritage Celebration	Improved Public Transport		Better cycle routes		Improved roads
Other:			Additional comments:		

### About you:

Under 20 20-24 25-29 30-39 40-49 50-59 60-69 70+

### You and Letchworth:

(please mark one)

- ☐ I live in Letchworth
- ☐ I live and work here
- ☐ I work in Letchworth
- ☐ I am a visitor

### How to send this feedback to us for free:

- FREEPOST Letchworth Consultation
- [www.leitchworthgardencity.commonplace.is](http://www.leitchworthgardencity.commonplace.is)
- [consultation@leitchworth.com](mailto:consultation@leitchworth.com)
- 0800 148 8911
- @LGCCConsultation



Appendix F – Social media



The Twitter profile promoting the consultation and two related surveys

# Appendix G – Newsletter

## NEWSLETTER AUTUMN 2018



Letchworth Garden City Heritage Foundation is consulting local residents on their hopes for the future of their town. Letchworth Garden City is likely to grow over the coming years, and it is important that we plan carefully to maximise the benefits of new development and ensure the right type of housing is provided. We want to hear your thoughts: tell us what it is like to live here at the moment, and whether there is anything that you think might improve the town in the future.

**We need your help**

We want to find out from local people what they think about Letchworth now and in the future, particularly about housing and transport. Our Housing Needs Survey is a piece of statistical research which will help us to plan our housing for the future. Please take time to fill it in, and encourage others to do the same. You can send your paper copy to our Freepost address on the right hand side or if you prefer you can complete this online at [tinyurl.com/y87p5vkr](http://tinyurl.com/y87p5vkr)

**Upcoming events!**

We'll be speaking to people about the future of the town at from 10am until 4pm at 6 The Arcade on Thursday 15th November. After that, you can find us at Eastcheap on Tuesday 20th November from 10am until 3pm. Check online for more dates over the next few months – we'll be out and about across Letchworth!

**GET IN TOUCH**

-  Come to one of our events
-  Visit our website for more details at [leitchworthgardencity.commonplace.is](http://leitchworthgardencity.commonplace.is)
-  Write to us at FREEPOST, LETCHWORTH CONSULTATION
-  Email us at [consultation@leitchworth.com](mailto:consultation@leitchworth.com)
-  Follow us on Twitter, @LGCCconsultation

### Why should Letchworth grow?

There has for some time been a debate about whether Letchworth should grow. The North Herts Local Plan includes a series of housing sites, in order to help meet existing and future housing, community, and economic needs. Planning for sustainable growth will provide opportunities for new housing, local investment and improvements in new infrastructure, with new development provided in line with garden city principles.

**Letchworth Garden City Heritage Foundation: Listening to the community**

Letchworth Garden City Heritage Foundation is a charitable organisation, committed to maintaining and enhancing the town for the benefit of the whole community. It's committed to working closely with local residents as the plans for the growth of Letchworth progress, and will inform and update people regularly.

We really want to understand your thoughts and aspirations for the future of Letchworth. You can check for updates and leave your comments online using our consultation website which includes an interactive map you can use to highlight places and areas in the town that you would like to tell us about. Join the discussion at [www.leitchworthgardencity.commonplace.is](http://www.leitchworthgardencity.commonplace.is), where you can also find out where you can meet us to discuss your ideas.

### Garden City Principles

Ebenezer Howard's original principles were published in 1898 and led to the development of his experiment Garden City of Letchworth from 1903. Howard's principles influenced new development all over the world and remains important. Letchworth continues to apply these principles, including the reinvestment of surplus from the Letchworth Estate back into the local community through local services, and grant support through the Heritage Foundation. It is of importance that when new housing is built, this reflects original principles and meets local need with a town wide travel plan and a strong local economy. This should all be encompassed in a high quality environment which respects original design principles with access to jobs, local services and the countryside. The Heritage Foundation is committed to ensuring that new development is of town-wide benefit and something we can all be proud of.



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## Appendix H – Grange residents feedback form

How you can send feedback to us:

- ✉ FREEPOST, Letchworth Consultation
- 🌐 [www.lethworthgardencity.commonplace.is](http://www.lethworthgardencity.commonplace.is)
- ✉ [consultation@lethworth.com](mailto:consultation@lethworth.com)
- ☎ Freephone 0800 148 8911
- 🐦 @LGCConsultation



**TELL US WHAT YOU LOVE ABOUT LETCHWORTH AND WHAT COULD BE IMPROVED**

Letchworth is growing. The Heritage Foundation is making sure that any future growth is in line with the Garden City principles and gives something back to the town. We are holding two rounds of consultation. In this first phase, we want to talk to you about your aspirations for the future of Letchworth. We will come back in the new year to talk to you in more detail about specific sites.

The largest site proposed is land north of the Grange estate so we particularly wanted to understand what you hope can be delivered as Letchworth grows, and listen to any concerns you have.

Q1) What do you like about Letchworth? What are things which make Letchworth special? Why do you love living/working/visiting the Grange estate?

**A BIT ABOUT YOU**

Age:

<input type="checkbox"/> Under 18	<input type="checkbox"/> 45-54
<input type="checkbox"/> 18-24	<input type="checkbox"/> 55-64
<input type="checkbox"/> 25-34	<input type="checkbox"/> 65-74
<input type="checkbox"/> 35-44	<input type="checkbox"/> 75+

You and Letchworth: (please mark one)

<input type="checkbox"/> I live and work here
<input type="checkbox"/> I am a visitor
<input type="checkbox"/> I live in Letchworth
<input type="checkbox"/> I work in Letchworth

Q2) How could Letchworth be improved? (Please tick where appropriate)

<input type="checkbox"/> Pop-up events	<input type="checkbox"/> Traffic calming	<input type="checkbox"/> Better shops
<input type="checkbox"/> Community events	<input type="checkbox"/> Studio/workspace	<input type="checkbox"/> More cycle routes
<input type="checkbox"/> Better pavements	<input type="checkbox"/> More public transport	<input type="checkbox"/> Facilities
<input type="checkbox"/> More places to eat/socialise	<input type="checkbox"/> Better lighting	<input type="checkbox"/> More signage/wayfinding
<input type="checkbox"/> Internet access	<input type="checkbox"/> More health facilities	<input type="checkbox"/> Bus shelters
<input type="checkbox"/> Pre greenery/sustainability	<input type="checkbox"/> More seating	<input type="checkbox"/> More car parking
<input type="checkbox"/> More cycle parking	<input type="checkbox"/> Less congestion	

Other: \_\_\_\_\_

Q3) What would you like to see more of in and near The Grange? (Please tick where appropriate)

<input type="checkbox"/> Private housing	<input type="checkbox"/> Community space	<input type="checkbox"/> Activities for teenagers
<input type="checkbox"/> Private rented housing	<input type="checkbox"/> Libraries	<input type="checkbox"/> Theatres
<input type="checkbox"/> Affordable housing	<input type="checkbox"/> Health/GP Services	<input type="checkbox"/> Events
<input type="checkbox"/> Retail space	<input type="checkbox"/> Parks/green space	<input type="checkbox"/> Improved public transport
<input type="checkbox"/> Children's centres	<input type="checkbox"/> Exercise space	<input type="checkbox"/> Better cycle routes
<input type="checkbox"/> Schools	<input type="checkbox"/> Restaurants	<input type="checkbox"/> Improved roads
<input type="checkbox"/> Pubs/bars	<input type="checkbox"/> Cultural activities	

Other: \_\_\_\_\_

Q4) Is there anything else you would like us to consider as Letchworth grows?

**LETHWORTHGARDENCITY.COMMONPLACE.IS**

# Appendix I – Consultation poster



The poster placed around Letchworth promoting the consultation

## Appendix J – Ad verbatim feedback from Commonplace Survey

How do you feel about this place?	What are you commenting on?	Why do you feel this way?	How could we make it better?	Do you have any other comments?	What makes a good place in your opinion?
	The Greenway	Cycle friendly, Clean/tidy, Feels safe, Attractive, Other, Walking and Running friendly		Very beautiful views across the fields, well looked after, with some beautiful planting along the way.	Sustainability, Sense of community ,Good pedestrian/cycle access, Activities for young people, Homes close to workplaces, Open spaces, A range of shops, A range of public services
	Letchworth Centre For Healthy Living	Sense of community, Vibrant, Attractive	Better pavements /foot path	Valuable organisation for Letchworth to have	Public transport, Open spaces
	outdoor pool	Wonderful art deco pool		Longer season	Sense of community



	Woof and Wag	Sense of community, Feels safe	Signage/wayfinding, Better lighting, Better pavements/foot path, More car parking	Found out about Woof and Wag by accident. Amazing nonprofit community project, much needed in Letchworth. Catering for all things dog and human. Its a shame they don't receive any financial help yet and have their own car park. They have taken a long term unused piece of land and totally regenerated it by hand. Letchworth needs more people like these.	Open spaces, Sense of community, A range of public services
	Sports Facilities need to be cherished and protected. They offer a hub for the local communities and the wider public.	Sense of community	Better pavements/foot path, Community events		
	Number 12 Coffee	Sense of community, Vibrant, Attractive		This is the one cafe I really love.	A range of shops, A range of public services, Sense of community, Open spaces, Public transport, Homes close to workplaces, Good pedestrian/cycle access, Sustainability, Good road access

	Green Belt land north of The Grange	Attractive	Other	<p>It is desecration to build houses on the Green Belt land round The Grange which was left to the people of Letchworth for their health, leisure, and enjoyment. It is the first Green Belt in the country due to the forward-thinking Ebenezer Howard, who himself could have made money out of selling the land for housing. This area is home to "red-list" species of birds (I myself have watched skylarks on this land), and a wild-life corridor for gene mixing, foraging and diversity. Letchworth has already reached the optimum maximum size of 33,000 people. Traffic through The Grange, let alone Letchworth, the A1M, A507 will become even more impossible than it is now.</p>	
	Green Belt Land North of the Grange	Attractive		<p>This is an important wildlife area and Green Belt land . Building a whole new estate here transgresses Garden City principles. Bolting one estate on to the outside of an existing one is a discredited idea in urban planning. A worst example of urban sprawl</p>	

	Tattoo Stores	Vibrant	Better shops	Tattoo Stores add a creative and lively edge to the town and are far better than empty shops, or stores selling tired clothes.	Open spaces, A range of shops
	Traffic calming required	Speeding cars.	Other	Traffic calming	Sense of community, Activities for young people ,Good road access, Homes close to workplaces
	Arena Parade	Run down		It is shameful that the upkeep of the canopy has been neglected for so long. I have a business on this parade and am in no doubt that the shabby, run down appearance of the canopy has a seriously negative effect. The fact that this scene is what greets visitors to the first garden city should be a matter of embarrassment to those in charge and give them, perhaps, the impetus to put matters right. I do not think outright removal is necessary nor desirable but proper maintenance most certainly is.	Attention to detail



	Bollards	Makes road safe			
	Broadway Gallery	Clean/tidy, Attractive, Vibrant, Other What an excellent gallery. and cafe. Letchworth is lucky to have this. Please, people, make use of this lovely place.			Public transport, Sense of community, Activities for young people, Sustainability, A range of shops, Good pedestrian/cycle access, Open spaces, A range of public services, Homes close to workplaces
	Grange estate	Feels safe, Sense of community, Clean/tidy, Easy to get to, Cycle friendly	Less congestion, More seating, Better pavements/foot path	ive lived on the grange for over 30 years i feel safe and its got a good community feel about it my only concerns are traffic especially on Northfields Southfields and Western way at peak times from 7.30am-9.30am and 2.30pm-6.30pm speeding can also be an issue especially from Eastern way round into Northfields.	Sense of community, Activities for young people, A range of public services, Open spaces, A range of shops, Public transport, Good road access, Good pedestrian/cycle access, Sustainability
	Willian Pond	Attractive, Clean/tidy Restored recently and looks great!			Public transport, Open spaces, Hertfordshire

			Other	Please could we have a designated area for dog owners here? It could be a fenced area containing agility equipment. Some other councils now do this and the dog parks are becoming very popular. East herts have a good example of what is possible at southern country park. It would give dog walkers a place to meet and have fun in a safe area.	Open spaces, Good pedestrian/cycle access
	The Settlement	Vibrant, Clean/tidy, Attractive, Sense of community, Feels safe understated cultural hub		this place is a gem	Public transport, Open spaces, Hertfordshire
	Town Hall flower beds	Attractive, Feels safe, Clean/tidy, Vibrant		Consistently colourful displays year after year	Public transport, Open spaces, Hertfordshire
	Library	Attractive, Sense of community, Easy to get to, Feels safe	Community events		Public transport, Open spaces, Hertfordshire

	Broadway	Clean/tidy, Feels safe, Attractive Beautiful double planted lime trees. Attractive in every season and well maintained			Public transport, Open spaces, Hertfordshire
	The Fountain	Vibrant, Feels safe, Attractive, Other Attractive focal point			Public transport, Open spaces, Hertfordshire
	Broadway - the vista	Feels safe, Attractive, Other Elegant town planning		Uninterrupted view that stretches from the railway station to the fountain. One of the best things about living in Letchworth	Public transport, Open spaces, Hertfordshire
	Stanalone Farm	Feels safe, Attractive, Easy to get to, Clean/tidy			Public transport, Open spaces, Hertfordshire
	norton common	great skatepark	Better shops	More fast food restaurants	
		SAVE THE GREENBELT BEFORE LGC MERGES			



		WITH BALDOCK, STOTFOLD ETC.,			
		Easy to get to, Attractive, Feels safe, Sense of community, Other Too many people take it for granted. SAVE THE GREENBELT!!! !!!!			
		Easy to get to, Other		Too many people take the GREENBELT for granted but the heritage foundation no longer seems to treat it as an important aspect of LGC.	
	GREEN BELT LAND	Should be preserved, as the heritage foundation is mandated to do.	More greenery/sustai nability		
	Original Garden City Features	Attractive, Easy to get to	Other	The grange and jackmans estate type development should not be repeated!	

	Letchworth	Attractive, Easy to get to cheap parking	Other	More 2 bed homes with gardens would love to move here	
	transport				
	Letchworth's layout	Sense of community, Attractive	Other	Keep growth in line with current town layout	
	Ernest Gardiner				
	Country Near at Hand	Sense of community, Attractive	Other	Keep to the oft-quoted Garden City Principles and preserve countryside near at hand.	
	Brewery	Vibrant, Sense of community	More seating	More of this sort of thing!	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces

	The splash park is a great feature for letchworth and should have more events here to promote letchworth	Attractive			Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
		Sense of community	Places to eat/socialise, More greenery/sustainability	More activities for families, more restaurants less pubs, more kids clothing shops	Activities for young people, Open spaces
	Letchworth	Sense of community	Other	More affordable housing for local people	Other
	greenway	Easy to get to, Attractive	Other	Preserve Greenaway and surrounding countryside	
	cinema	Attractive		Love the events that bring people into the town - would like more Christmas decorations	
	Woof n Wag	Fantastic place for the community with their dogs	More car parking, Better pavements/foot path, Signage/wayfinding, Other, Places to eat/socialise,	Fantastic community project. The girls work very hard in the community to include all members. Help should be given to make the area more accessible to the community.	Homes close to workplaces, Sense of community, Activities for young people, Good road access



			Community events		
	Streetscape	Feels safe, Cycle friendly, Clean/tidy, Attractive		Street scape is attractive and flexible to allow events. Worried that gas works will not be reinstated to same standard as original paving.	Sense of community, Activities for young people, Open spaces, Public transport, A range of public services, Good pedestrian/cycle access, Sustainability
		Clean/tidy, Feels safe, Vibrant, Sense of community, Attractive			Sense of community, Activities for young people, Open spaces, Public transport, A range of public services, Good pedestrian/cycle access, Sustainability
	Green belt to the north of Letchworth	Precious remaining part of Letchworth Garden City's green/agricultural belt , an intrinsic part of Howard's vision and design of the World's first garden city. See his quotes on how this land should not be developed and should allow Letchworth		Do not develop on the green belt, help developers to utilise the brown field sites within the town and lobby the Local Authority to design a new garden city within its area.	

		<p>residents access to the countryside. The loss of this large area of remaining green belt here will damage the integrity of Letchworth and bring it to within 500m of the rear garden of one of the houses of Stotfold, losing another of the major functions of the green belt.</p>			
	Fields surrounding Grange Estate	Attractive, Feels safe, Cycle friendly	Other	Protect this space. Don't turn a beautiful feature of this part of Letchworth that is so intrinsic to people's health and well-being into a concrete jungle for housing.	A range of shops, Open spaces, Activities for young people, Good pedestrian/cycle access, A range of public services, Sense of community
	Broadway cinema	Clean/tidy		Broadway Cinema is a great feature for Letchworth - reasonable prices, clean and tidy, friendly staff.	Sense of community, A range of shops, Open spaces, Activities for young people, Good pedestrian/cycle access

	Howard Park paddling pool/gardens			This is an area that has been well developed and is now a great amenity.	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	The Settlement			This is a precious part of Letchworth's heritage...beautiful building and great atmosphere	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	Re open plinston hall as a theatre an performing space for local theatre groups an local performers		Studio/workspa ce		
	Lordship estate	Vibrant, Clean/tidy		It'd be great if there was a park on Lordship Estate. Howard Park is excellent but a few pieces of equipment for the kids to pop to after school or after dinner would be an asset.	Activities for young people, Open spaces, Sustainability, Good road access, Sense of community, Homes close to workplaces
	letchworth	Feels safe, Attractive, Sense of community, Cycle friendly, Clean/tidy, Good shopping	Better lighting, Better shops, Better pavements/foot path	People need to be more aware of what is there already, e.g. shops	Good pedestrian/cycle access, Open spaces, Good road access
	standalone farm	Sense of community, Feels safe children love it			Sense of community



	The town	Attractive, Feels safe, Clean/tidy its quiet	Better shops, Pop-up events, More greenery/sustai nability, Community events		Open spaces, Activities for young people, A range of public services, A range of shops, Public transport, Sustainability
	standalone farm	Sense of community, my h			
	Letchworth				
	Norton common	Easy to get to, Attractive	Community events	Love the range of areas here for all age groups. Neat open spaces, and also wilder parts to explore.	
	Shared allotment garden	Attractive Fantastic idea!		Great variety and inspiring - makes me want to try growing things myself.	
	shopping				Good road access
		Cycle friendly, Sense of community, Easy to get to	Signage/wayfin ding	Soft play would be amazing to add in lechworth.	Sense of community, Activities for young people, Good pedestrian/cycle access, A range of shops

	Outdoor pool	Attractive, Clean/tidy, Sense of community. Flex the opening hours so if a warm September then keep the pool open.			
	lethworth	great for children		They do everything already!	
		Vibrant, Sense of community, Good shopping, Attractive			
		Attractive			
		Attractive, Feels safe, Clean/tidy, Sense of community		Cancel the plans to remove this little park.	
	Broadway Cinema And theatre				Sense of community, A range of public services, Good pedestrian/cycle access, Public transport, Open spaces, Activities for young people,

					Sustainability, A range of shops, Natural world on every doorstep - trees, plants, wildlife in sight of every home. And open for children to play in.
	Outdoor pool	Feels safe, Easy to get to, Clean/tidy, Cycle friendly, Sense of community, Attractive. Great for all ages	Other	A better name. Call it a Lido and this will bring it the status and visibility this much loved amenity deserves.	Sense of community, A range of public services, Good pedestrian/cycle access, Public transport, Open spaces, Activities for young people, Sustainability, A range of shops, Natural world on every doorstep - trees, plants, wildlife in sight of every home. And open for children to play in.
	The Wynd	Vibrant, Feels safe, Attractive, Sense of community, Cycle friendly. Unique independent local businesses	Signage/wayfinding		Sense of community, A range of public services, Good pedestrian/cycle access, Public transport, Open spaces, Activities for young people, Sustainability, A range of shops, Natural world on every doorstep - trees, plants, wildlife in sight of every home. And open for children to play in.
	Norton Common	Attractive, Feels safe. Wildlife haven			Sense of community, A range of public services, Good pedestrian/cycle access, Public transport, Open spaces, Activities for young people, Sustainability, A range of shops, Natural world on every doorstep - trees, plants, wildlife



					in sight of every home. And open for children to play in.
	Town Centre	Clean/tidy, Sense of community		I love the town and think it is being pulled into the right direction. I think more varieties of restaurants would be nice as it is mostly pizza/pasta, but just different varieties. I feel the parking spaces in town that are further away which require a lengthier walk into the centre of the town could be longer available parking as sometimes you have no option, esp at peak times and can really hinder the time you have in town. A right out there idea though (just to take parking spaces away after my criticism lol) is the top part of the parking lot to be used as a food/drinks court. Ah man that would be romantic.. the views... lots of little pubs/foods with seating in the middle..... anyway, I leave that one there..	
	Howard Park	Attractive, Feels safe			

	Don't build more houses, leave the fields between letchworth and Stotfold	Attractive, Sense of community			A range of public services, Sense of community, Open spaces, Good road access, Activities for young people, Public transport, Good pedestrian/cycle access
		Sense of community, Feels safe, Other, Lovely green space compared to, say, Hitchin	Better shops, Better pavements/foot path, Other	There could be better road conditions especially down some main roads. For example, work completed to Willian Way and Howard's Way has been well done and needed but Brandles Road was neglected.	
	cowslip hill parking		If residents parking was removed there would be plenty of space for cars to park nearer to the town helping the shopping centre and the station commuters. There are lots of almost empty streets with houses with own drives and garages who do not need to use the roads that we all pay to maintain.	Sense of community, Sustainability, A range of shops	cowslip hill parking

	More shops		Better shops	More and better shops and a far better bus service that is 7 days a week....at moment u can't get a bus on a sunday	
	Clearly, should be 900 houses be built north of the Grange, road connections to Railway Station must be improved. Also route to Grange should be extended. What about sewage provision? There needs to be more affordable housing, transport links and improved roads across Letchworth generally.			<p>Hichin has some 15,000 residents, yet has an excellent transport exchange at the railway station.</p> <p>Letchworth has around 34,500 inhabitants, and should the pending Local Plan be implemented, further thousands will be added. Yet our town has no such facility. Strangers visiting our town cannot find easily where to board the buses.</p> <p>There is a serious requirement for a proper interchange. This would facilitate both business and tourist arrivals.</p> <p>The obvious solution is to clean the area in front of the railway station, and lay out proper road arrangements for buses, coaches, taxis and pick up / drop off vehicles.</p> <p>The objection raised in the past was from the British Legion, who wanted the War Memorial</p>	



				<p>to remain in its present situation. However, the British Legion appreciates the historical risk and disruption to the traffic, caused November 11th commemorations, requiring road closures.</p> <p>The clear answer is to re-erect the War Memorial in Broadway Gardens. This would provide a fitting location for parades and meetings in a beautiful setting.</p> <p>NOW is the time to build the Transport Interchange before loan interest rates rise, and inflation arrives.</p>	
	Letchworth South Conservation Area	Sense of community, Attractive, Feels safe	More greenery/sustainability, Better lighting, Better pavements/foot path, Signage/wayfinding	Put more effort into maintaining the conservation area of which Letchworth is so proud. Standardize the street lighting and road name signs throughout the conservation area; it would look neater. Replant the street trees that have been cut down. Signage to mark you are in a conservation area	Public transport, Open spaces
	Traffic calming	Speeding vehicles			Sense of community, Activities for young people, Good road access, Homes close to workplaces

	Wilbury Road	Attractive		Better lighting, the new street lights give out very little light. Unobtrusive speed control, no humps!	Open spaces
		Feels safe, Sense of community, Attractive	Better pavements/foot path, Better lighting, More cycle routes, More greenery/sustainability, Better shops	low-level lighting for pedestrians through Norton Common Pot-hole repairs Better outdoors running/jogging routes (why not have a 5k track to promote healthier lifestyles?) Keep newer shopping development to the outskirts	Open spaces, Good pedestrian/cycle access, Sustainability Greenway and openspaces such as Howard Gardens

	Infrastructure	Feels safe	Less congestion	<p>My biggest concern is with access out of and into Letchworth. If some 900 homes are built around this area then there is a possibility for another 1800 cars, assuming 2 per household although this could be more dependent on the property sizes. Access out of Letchworth can be problematic at rush hour now. How will extra cars impact the area without significant improvements to the main arteries. This will then impact the A1 and the A507 both already stretched at times. I appreciate there is a need to build more properties and I realise where I live was once farmland which was taken to grow the town. There are several areas in Letchworth which cause congestion, one being the Cowslip Hill this is always difficult to negotiate with the parking and I am sure the residents of the road suffer with nowhere for visitors to park. I have even seen a motorist drive down the pavement when a delivery was being made and the road was</p>	<p>Open spaces, Public transport, A range of public services, Sustainability, Good road access</p>
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blocked. If this is replicated across Letchworth then there is the possibility of further incidents of this sort.

Also there will be a significant on our schools and doctors etc, will there be extra resources to counteract this growth. Schools are already under pressure and without new schools there will be extra pressure on the existing schooling. Also new surgeries as our local ones now are under huge pressure.

I love Letchworth and I really want it to continue to be a safe and green space to live. Please don't build new homes, which I accept are needed, without putting in place all the safeguards to ensure that the area is not congested and struggles to cope.



Clearly, should be 900 houses be built north of the Grange, road connections to Railway Station must be improved. Also route to Grange should be extended. What about sewage provision? There needs to be more affordable housing, transport links and improved roads across Letchworth generally.

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				<p>caused November 11th commemorations, requiring road closures.</p> <p>The clear answer is to re-erect the War Memorial in Broadway Gardens. This would provide a fitting location for parades and meetings in a beautiful setting.</p> <p>NOW is the time to build the Transport Interchange before loan interest rates rise, and inflation arrives.</p>	
	<p>Important to preserve this beautiful area. Great town to live in.</p>	<p>Nice green space</p>		<p>Affordable housing needs more generally in Letchworth</p>	



	Letchworth		Other	#NAME?	Other
	Broadway Gardens	Feels safe, Clean/tidy, Easy to get to	More greenery/sustai nability	This is a great space - lovely to have somewhere peaceful so close to town centre. It could be improved by having more planting - wildflower areas perhaps, and more trees, to encourage wildlife and make it a more natural space.	Public transport, Sense of community, Open spaces, Sustainability, Homes close to workplaces, A range of public services. Beautiful to look at, clean, unique/has its own personality
		Good shopping, Sense of community	More public transport, Better shops		
			More greenery/sustai nability, More car parking	Recognition that Birds Hill it is residential - Residents car parking outside your own house should be free, better speed restrictions and limitations of large lorries). More green areas. Cycle route that isn't the pavement. Better lighting at night.	
		Attractive, Good shopping	Better shops, Places to eat/socialise		
	letchworth	Feels safe, Attractive	More public transport	Mor buses in the evening	

	morrison's	Good shopping			
	general comment -	Poor shopping	More car parking, Better shops, More greenery/sustainability, Places to eat/socialise	Need short term parking and more big stores	Good pedestrian/cycle access, Public transport
			Better shops, More car parking, Places to eat/socialise	Good bus services	Homes close to workplaces, Open spaces
	Letchworth general - nice and green, but too many empty shops. and more social housing bungalows	Poor shopping	Better shops, More greenery/sustainability		
	General comment, need more retail	Poor shopping	Places to eat/socialise, More greenery/sustainability	Need more places to sit,	
	Need a lot more buses	Hard to get to	More public transport		

	town centre pavements	Clean/tidy, Easy to get to			
	restaurants and cinema	Vibrant, Attractive		More public art	
		Feels safe	Signage/wayfinding	Madden Gardens need speed signs / speed humps as too many cars drive at excessive speeds across the estate.	
		Attractive	More seating		
	Outdoor pool	Vibrant, Sense of community	More cycle parking	I love the pool but its too expensive. Its also daft that its open and heated in summer and then closes - it would be great if it opened all year round and was heated in winter and not in summer to save money. Even if just in the mornings in winter! I bet it would be so busy. Its so therapeutic and there are plenty of hardy old ladies who would come!	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces



	Cinema/ Theatre	Attractive	Other	This is the only cinema/ theatre i know that does not advertise what it is showing! Why can there be no display of what is actually on today? The information stays endlessly the same. Why not have a window that shows what is going on today with photos and info and a frequent change of Film titles. I would go more spontaneously that way	A range of shops, Public transport, Sense of community, Good road access. Interesting modern cafes and restaurants
	Introducing direct connection to Luton/ Stanstead airports	Attractive	More public transport		A range of shops, Public transport, Sense of community, Good road access, Interesting modern cafes and restaurants
		Sense of community, Attractive		No more development. Building should be on brownfield land, affordable and environmentally friendly	Other, Open spaces, Sustainability socially inclusive
	new development			Self_ build units round communal space	
	whole town		Other, Community events	Public art- get big photos of life in Letchworth put up in the town centre	

	General			Rules relaxed on solar panels. Has got one on south back garden. New builds should be carbon neutral. Would like design principles to evolve.	
			More public transport, More car parking		
	sports facilities for children	Other	Places to eat/socialise	Tie eat and drink facilities to leisure amenities	
	the whole town	Sense of community	Places to eat/socialise	Sense of history	
	Town centre	Clean/tidy, Sense of community, Feels safe	Pop-up events, Community events, Better shops, More greenery/sustainability	I think there are some real positives about the town centre. We have a real mix of independent and chain restaurants, while The Wynd and The Arcade are really lovely areas with independent, local businesses. The pop-up events in town are great - the recent beer and food festive was a real community event with lots of people and activities for all ages. However, the town centre isn't very attractive and it would benefit from a better	Sense of community, A range of shops, Open spaces, Activities for young people, Good pedestrian/cycle access



				mix of shops.	
	Outdoor pool		More car parking, Other	Not so much more parking as better. Pool users shouldn't have to pay, it should be part of the ticket displayable on the windscreen. pool users should always be able to pay by card.	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	The Wynd	Redevelop this place.	More car parking, Pop-up events, Better shops, Other	I will change this area into something similar to mall in Luton. Multi story car park with shopping center and market. But I will create, allow only small number chain shop, rest will be similar to current Wynd, independent shops. Additional to this rooms for community organizations. Who know, maybe even proper sport hall??	
	Shopping and socialising	Sense of community	Pop-up events, More greenery/sustainability, Community events	Loved the recent food festival. Like the way restaurants and shops can spill onto the pavement. Happy with mix of budget chains and independent stores, also like having large supermarket easily accessible. Can see a lot of effort is going into attracting business and	

				ensuring the area remains sustainable.	
			More car parking		Public transport, Sense of community, Activities for young people, A range of public services, Homes close to workplaces, Good road access, Open spaces, A range of shops, Good pedestrian/cycle access, Sustainability, All of those, but car parking is vital to draw in people from outside.
	Cowslip hill	Problem with parking for station	More public transport	A car park for the station would help	Sense of community
	Concerned with Approx 1800 cars going along Northfields after the new houses are built. At the moment its mainly single width due to all the cars parked. The grass verges need to be cut into slightly please to	Hard to get to, Feels unsafe, Bad for cyclists	Less congestion, More car parking, More cycle routes	Please can the highways agency consider another route rather than through the already over congested road of Northfields on the Grange	Activities for young people, Good road access, Sense of community, Open spaces, Homes close to workplaces, Good pedestrian/cycle access

	allow for cars to off the road.				
	No Christmas Tree!	Dull/boring, No sense of community		What's happened to the Christmas tree? There always used to be a lovely display in the Arcade but now it's gone. I'm sure I spied it dumped in one of the shops but it has never appeared in its usual place.	A range of shops, A range of public services, Sense of community, Open spaces, Public transport, Homes close to workplaces, Good pedestrian/cycle access, Sustainability, Good road access
	Town Hall	Under used. Waste of useful space.			
	More parking on the Grange please/lines in bays, even allocated & cut into verges for more parking & ensure this happens on the new houses.		More car parking		Activities for young people, Good road access, Sense of community, Open spaces, Homes close to workplaces, Good pedestrian/cycle access



	Norton Common	Like a nice cup of tea	Other	Norton Common is great but would benefit from having a small cafe or kiosk with outdoor seating in summer. This would encourage more use of the common, and make it more inviting for a visitors to the town. It would also create jobs.	Open spaces, A range of shops
	Letchworth and commuters	Letchworth needs commuters	Other	In response to the comment that commuters should avoid living in Letchworth - local jobs are generally not well paid. Commuters bring money into the town; without them there would be fewer shops and public facilities.	
	Projected new housing on greenbelt north of Grange estate		More greenery/sustainability, Better shops, Less congestion	My concerns are the infrastructure that needs to be changed dramatically to accommodate the building of these houses, the roads on the Grange are already congested making it at difficult for emergency services to access the estate, also schools are overstretched and under funded now ,also doctors surgerys,are over prescribed,along with hospitals in the area, these all need to be sorted before any new housing is considered,	Open spaces



	Kite Way & Grange Estate	Run down There are not enough trees in Kite Way, too hot & exposed in Summer.		there are many places throughout the grange estate that trees have been removed over the years, and not replaced.	A range of shops, Open spaces, Homes close to workplaces, Sense of community, Public transport, A range of public services
	street lighting		Better lighting	New LED lighting lights the road but not the pavement	
	Museum - move Broadway Gallery here	Unused historic building	Other	Consolidate the Broadway Gallery and the Community Museum together here in the old museum building, next to the Library. Would be a better location for the galleries and good use of this space. Would complement the other arts facilities: the cinema and library.	Public transport, Open spaces, Hertfordshire

Restore 2-way status to Gernon Road. Westbound Traffic on the congested Station Road and South bound traffic on the dualled section of Broadway is increased by the one way status of Gernon Road which engenders delay to drivers and additional mileage. Gernon Road Parking. I understand that Gernon Road residents complained of the lack of n street parking on Gernon Road which had been necessitated by 2-way working. At present there is short term parallel parking for a maximum of 9 well parked cars by the cinema and for about 5 cars lower	Hard to get to	More car parking		
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down the road.  
The sidewalk by  
the cinema is much  
wider than needed  
for the low  
pedestrian flow  
here. The nature  
of the paving on  
the sidewalk  
indicates that part  
of it may belong to  
the freeholder of  
the cinema site, but  
the occasions when  
this area is needed  
for queuing cinema  
patrons must be as  
rare as hens teeth  
and it would be  
economically  
sensible to acquire  
this for pedestrian  
use. Then, I  
suggest. diagonal  
parking bays could  
be built to serve  
about 12 cars in  
this area. I do not  
believe that any  
coaches use the  
coach stop adjacent  
to the bus stop.  
They use the bus

stop opposite the old Plinston Hall as their pick up point.. This space could be used for about 4 parking spaces. The car park on the left side of the approach to the multi storey car park is fully used at peak times but I believe that the multi storey park is never completely full. There is, however ample room for many diagonal parking bays between the trees on the East side of Gernon Road to construct diagonal parking bays. Some minor traffic signs would need relocating. I think that most people would agree that the loss of some grass verge in this particular



location would be much more than repaid if it resulted in more parking spaces. All residential properties on Gernon Road have their own off street parking ( no 45's is on Gernon Walk). Station Road/Eastcheap junction. I am not privy to any traffic studies which may have led to the installation of traffic lights at this junction, but a subjective view of the result is that traffic delays have been significantly increased by a change from simple priority junctions. An even better solution than priority junction might be the introduction of 2 mini

roundabouts,, or only one if the layout could be arranged with the station exit and Eastcheap opposite one another. If the few metres of Eastcheap between Station Road and Leys were widened to allow 2-way traffic then total traffic would be reduced and, therefore also congestion. I realise that it could be embarrassing to redesign a junction so soon but i really that believe that the present traffic arrangements there are very far from optimal. Parking on Station Road. The parallel parking on Station Road causes a reduction in width of usable carriageway to the

extent that, with buses and heavy vehicles, only one way working is possible. Even with only cars, 2-way working is difficult and cars will often wait for a clear passage before proceeding. The situation for Westbound traffic is slightly ameliorated by the platooning of Eastbound traffic by the traffic lights at the top of the road. Overall the capacity of the carriageway is seriously reduced and much delay is generated. The sidewalk in the area where parallel parking is allowed is very much more than is needed. If some of this were to be sacrificed to allow proper 2-way

working on Station Road then delays and congestion would be reduced. If enough space for diagonal parking could be available then parking capacity could be increased Parking in Leys Avenue There is disabled parking close to the main shopping area but the disabled bays near the bottom of Leys Avenue are not very useful for people properly entitled to a blue badge. Nearly all the commercial premises on Leys Avenue have a rear access. I only know of Nos 66 & 68 which have no rear access, due to subdivision of larger property with a single leaseholder. The



reserved parking at the bottom of the road for commercial vehicles may not be the best use of the space. Could the disabled spaces, or some of them, and the commercial vehicle spaces be better used by reallocation to car parking? Right turning at bottom of Leys Avenue Traffic levels do not, subjectively, appear to justify the cost to vehicles of extra mileage for those drivers who wish to turn right, of a prohibited right turn. Why would a simple priority junction not suffice? Even a mini roundabout could be put in, but I doubt whether

this is justified.

	Norton needs more frequent bus services	Hard to get to	More public transport		A range of public services Too much pressure on schools and housing. Train services needs to be improved a they are infrequent and congested
	Broadway Gallery	Other Location, location, location	Other	The fact that no one else (yet) has added a pin for the gallery speaks volumes. Great well run gallery which no one visits. Doesn't matter how often you re-brand, or how good your exhibitions are, if you are hidden above a Weatherspoons people aren't going to bother. You need a venue with inviting windows to the street on the ground floor with wide glass doors for buggys, disabled access.	Public transport, Open spaces, Hertfordshire
	Cinema website	Other Redesign the website		Not enough information available for the regular films	Public transport, Open spaces, Hertfordshire
	Trees			Trees have been cut down. Plant new trees	Public transport, Open spaces, Hertfordshire
	Trees	Other Trees have been removed. Trees need replanting			Public transport, Open spaces, Hertfordshire

	General comment - more big retail, more green space	Poor shopping, Run down invest in town centre	Better shops, More greenery/sustainability	More detail variation	green space in centre
	getting around		More cycle parking	Roads not safe for cyclists Rental bike  Need more flats	
	Birds Hill	Bad for cyclists, Other Need to recognise that this is a residential area	Better lighting, More cycle routes, Better pavements/foot path, More car parking, More greenery/sustainability	Residents should have ability to park for free outside their own house. Need to reduce traffic and introduce speed restrictions. Needs better lighting, more bins and regular street cleaning. The paths need ore greenery and need to be kept in better repair.	Good pedestrian/cycle access, A range of shops, Sustainability, Public transport, A range of public services, Sense of community. Good parking, green areas, no litter, good lighting, good policing, good recreation facilities
	town centre	OK, but need more people	Better shops	Transport - one way system is complex and hinders cyclists. Hard for pedestrians to get in from Howard Park. If you need more people you need more houses, preferably within walking distance of town centre	A range of shops, Good pedestrian/cycle access, Sustainability, Good road access
	employment opportunities			Need more jobs for young people - will bring investment in other things like roads	
	town centre	Poor shopping	Better shops		



		Other People not allowed to park motorhomes/caravans on drives at home then Heritage charge a fortune to store here!		Good facility, but heritage charge far too much.	
	housing	Other	Other	More affordable housing	A range of shops, A range of public services
	no footpath across Icknield way from the school				
	town centre	Poor shopping, Attractive	Better shops		
	Railway station		More public transport, Bus shelters	Put a bus station over the rail station, maybe with shops too	
	Town centre shops		Better shops	More shops for women	

	new development at the grange.	must get the transport right!			
	town centre parking	not enough for shoppers	More car parking	Without anchor tenants, we need the town centre to be as accessible as possible	
	Strangely empty space		More greenery/sustainability		
	Strange how this land is unused, given the congestion on the other side	Seems obvious as an alternative exit, even if it's only for foot passengers	Better pavements/foot path		
	Crossing this road	Feels unsafe	Signage/wayfinding	This is a very hazardous crossing, partly because of the short distance between the roundabouts. Driver courtesy here helps, but isn't a total solution.	
	Road traffic risks	Feels unsafe	Signage/wayfinding	Rear end shunt a couple of years ago on a Saturday morning, 205 ran up the back of a parked car on this corner.	
	Gym			They have sexist signs in the gym!	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle

					access, Sustainability, Open spaces, Homes close to workplaces
	Greenway	Hard to get to	More cycle routes, Signage/wayfinding	The Greenway app is ancient and doesn't work. Please make a new one and improve signage on the route! Some parts are really hard to navigate.	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces
	Greenway	Hard to get to	Signage/wayfinding	The app for the Greenway is really ancient and inaccurate. Please make a new one and improve the signage on the greenway! Some parts are really hard to navigate.	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces
	The need for central convenient Electric car charging stations	Letchworth can lead the way	More car parking, More greenery/sustainability, Other	For instance these parking spaces ( recently numbered ) are underused and at the weekends are habitually missed by the Morrisons shoppers. Why not a decent array of E-charging stations? Or somewhere else near the train station?	
	Need to slow the traffic down	Bad for cyclists, Poor shopping, Feels unsafe	Better lighting, More cycle routes, Better pavements/foot path, Better		Homes close to workplaces, A range of shops, Good road access, A range of public services, Sense of community, Good pedestrian/cycle access,



			shops		Open spaces, Public transport, Sustainability, Activities for young people, Hertfordshire
	Need for access to Healthcare facilities such as a GP surgery in this area as the community grows. Need for additional places to socialise in this area such as cafes and restaurants.	Dull/boring, Noticed the GP surgeries are more than 1 mile away	Places to eat/socialise, Other, Pop-up events	Don't understand why we have no GP surgeries on the grange.	A range of public services, Public transport, A range of shops, Sustainability, Open spaces, Activities for young people, Sense of community
	More frequent and faster bus services to the station to make it more attractive for commuters to take the bus to the station rather than drive.	Hard to get to	More public transport	Alternatively could a bus transport system be developed to compete with the train operating companies?	Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
	Road	Run down		The road surface is so poor. Full of potholes and uneven surfaces which makes driving on it frustrating. Other busier roads around Newlands are better cared for.	A range of shops, Open spaces, Sense of community, A range of public services



	The area would benefit from small supermarket in the area that offers more variety.	Good shopping, Poor shopping	Places to eat/socialise, Better shops, Pop-up events, More public transport		Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
		Multiple planes flying low over residential areas. Makes open spaces less enjoyable due to noise pollution.	Less congestion	Reducing the concentration of flights or the flight paths would benefit the area greatly.	Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
		Poor shopping, Clean/tidy, Feels safe, Dull/boring	Better shops, Places to eat/socialise	Need more shops!	
			Other, More car parking	Purpose built for disabled individuals particularly young people. Disabled parking and toilet facilities throughout the town.	
	new development	Other	More public transport, More car parking, Better pavements/foot path	Better infrastructure, need housing for older people too,	
	old st Michaels house	needs regeneration	Other	Regenerate brownfield sites	

	Town				
	Town centre			No music venue. Nice shape town. Not much for young people. Permaculture.	
	General town	Poor shopping, Easy to get to, Feels safe	Better shops, Studio/workspace, Places to eat/socialise, Pop-up events	Encourage more independent shopping.	A range of shops, Sense of community, Sustainability, Activities for young people, Good pedestrian/cycle access, Open spaces, A range of public services, Good road access, Public transport
	growth	Other	Other, Better pavements/foot path	Take advantage of innovative and eco building techniques	
	55 bus	Hard to get to	More public transport	More frequent adcruning for longer	Open spaces, A range of shops
	Willian Way and Howard Drive should have a bike lane so children going to Lordship Farm School can cycle there safely	Bad for cyclists	More cycle routes, Better pavements/foot path, Better shops		Activities for young people, Sense of community, Open spaces, Good pedestrian/cycle access, Sustainability, A range of shops, A range of public services, Good road access



	Pavement narrow and uneven	Dirty/unkempt, Run down, Other	Other	Pavement uneven in places and the path narrows due to overgrown foliage, a cut back of the foliage would be a start and better lighting for when it is darker now having to walk to letchworth from hitchin due to poor train service	Public transport, A range of shops, Good road access, Sense of community, Good pedestrian/cycle access, A range of public services, Activities for young people, Open spaces, Sustainability, Other, Security and engagement
		Unsafe at road	Less congestion, Other	When trying to cross to the Broadway from Broadway gardens it can be dangerous the speed cars go round, it would be nice to have a crossing at that end (you can see the desire lines in the grass verge where people always cross). It's also not safe if children playing in that area run into the road	Public transport, A range of shops, Good road access, Sense of community, Good pedestrian/cycle access, A range of public services, Activities for young people, Open spaces, Sustainability, Other, Security and engagement
		Dangerous early morning - no lighting	Other	street lights aren't on early morning when leave for work it's dark and you can't see where you are walking it's easy to trip over with the Kerbs and tree debris. It's ok during daylight hours and off an evening when the street lights are on.	Public transport, A range of shops, Good road access, Sense of community, Good pedestrian/cycle access, A range of public services, Activities for young people, Open spaces, Sustainability, Other, Security and engagement
	North Herts Leisure Centre	Run down, Easy to get to, Sense of community. The main pool let's the centre down, I would like to			Sense of community, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces, Public transport, Activities for young people, A range of shops, Good road access, A range of

					public services
		Dull/boring	More greenery/sustainability, More seating		Sense of community, Activities for young people, Open spaces, Public transport, A range of public services, Good pedestrian/cycle access, Sustainability
	Parking and speeding	Feels unsafe		Residents can not pave their drives beyond a certain point, and can not park on the road due to parking restrictions.... Where are visiting friends and family expected to park? In the day time this sets up a nice clear road for cars to speed down...	
	Parking and speed of road	Feels unsafe. Parking and speed of road		There are restrictions in place to keep the area looking nice by preventing people from completely paving their drives, however when there are parking restrictions as well with no residents permits leaves very little option if people have visitors. Introducing permits would result in some additional parking for those living on the road, and also act as a traffic calming measure to slow people down.	



		Run down, Dull/boring		Move these shops out to the open spaces available in the main streets and reduce the number of tatoo and vape places on the mains treets which make the town look less attractive.	Public transport, Activities for young people, Open spaces, Sense of community, Sustainability, Good pedestrian/cycle access, A range of shops, A range of public services, Good road access
	Letchworth		Other	parking	
	Jackmans Estate		Better shops, More public transport, Other		
	Town centre	Dull/boring, Bad for cyclists, Poor shopping, Easy to get to, Clean/tidy	More greenery/sustai nability, Places to eat/socialise, Better shops, More cycle parking, More cycle routes		Public transport, Homes close to workplaces, Open spaces, Good pedestrian/cycle access, Activities for young people, A range of shops, A range of public services, Good road access, Sustainability
	Station			Need better pick-up / drop-off	Sustainability, Sense of community, A range of public services, Good road access, Good pedestrian/cycle access, A range of shops, Activities for young people, Open spaces, Public transport

	Town centre	Dull/boring, Poor shopping	Better shops, Better pavements/foot path, Less congestion, More greenery/sustainability	Pedestrianise the town centre and add more greenery/flowers. At the moment it feels bare and clinical.	Sustainability, Sense of community, A range of public services, Good road access, Good pedestrian/cycle access, A range of shops, Activities for young people, Open spaces, Public transport
	NH Leisure Centre	Bad for cyclists And pedestrians	More cycle routes, Signage/wayfinding, Better pavements/foot path, More public transport, More greenery/sustainability	The roundabout is terribly hard to cross by bike or on foot and the centre is effectively cut off from the rest of the town by a busy road and excludes people who don't drive. It would be great to be able to access it safely with children without polluting the town on the way there!	Sustainability, Sense of community, A range of public services, Homes close to workplaces, Good pedestrian/cycle access, Open spaces, Hertfordshire
	town centre	Poor shopping			
	Town centre	Poor shopping	Better shops	There are no mens clothing shops or big highstreet brands anymore, now that Argos has moved to Sainsburys theres hardly anything left!	
	Baldock road	Bad for cyclists, Other	Less congestion, More greenery/sustainability, More cycle routes, Better	It would be great to continue the tree lined Main Street which is present down the rest of baldock road yet has been removed here. With this being one of the busiest roads it would	A range of public services, Activities for young people, Good pedestrian/cycle access, Sense of community, A range of shops



			pavements/foot path	be great to bring back these trees to reduce pollution and keep the main road through town feel inline with the rest of the road	
	Outdoor Pool Car Park	Parking	More car parking		
	Path between Longmead and pix Brook Bridge needs attention		Better pavements/foot path		
	Path overgrown slippery and dangerous	Needs attention	Better pavements/foot path		
	Parking on the pavement	Dangerous for pedestrians	More car parking	I agree with the person who commented that there is way too much on-street parking here; sometimes vehicles block the pavement completely, which would make things very difficult with anyone who has a pram/pushchair or who is disabled.	
	Crossing	Feels unsafe		Safer crossing point for pedestrians. Cars turn into West View at speed	Public transport, Open spaces

	I observed that a bollard has been knocked down here and needs repairing.	Damage			
	Pedestrian and access improvements at Railway Station	Hard to get to, Bad for cyclists, Feels unsafe	Better pavements/foot path	<p>The station and area around it is in desperate need of a re-think.</p> <p>During rush hour, the area is awash with taxis, private cars, buses, cyclists and pedestrians all getting in each other's way. It is an accident waiting to happen. It's no better inside the station, with long queues to access just 3 ticket barriers. This will get worse as our population increases.</p> <p>Suggestions:</p> <ul style="list-style-type: none"> <li>- redesign the whole area, to make it safe for pedestrians and cyclists, and easy to navigate for cars</li> <li>- open up a new station entrance on the North side of the tracks</li> <li>- enlarge or replace the station building</li> <li>- use space from the car parks and over the rails if need be"</li> </ul>	Open spaces, Public transport ,Good pedestrian/cycle access, A range of public services, Sustainability, Sense of community, A range of shops
	The Broadway & Broadway Gradens	Hard to get to, Bad for cyclists, Dull/boring, Other, Wasted	More greenery/sustainability, Less congestion,	"The Broadway should be the focal point of the town. It's very frustrating that it isn't.	The Broadway & Broadway Gradens



		Opportunity	Better pavements/foot path, More seating, Places to eat/socialise, Better lighting, More cycle routes		
	Pixmore Way	Feels unsafe	More car parking	This is another road that desperately needs to have something done about on road parking. As a major access road to Letchworth with buses and lorries there are frequent problems negotiating parked cars. Would like to see more off road parking for residents and / or turn grass verges into lay-bys.	Sense of community, Activities for young people, Public transport, Open spaces, A range of public services, A range of shops, Homes close to workplaces, Good road access
	Car parking in Avenue One	Feels unsafe	More car parking	Avenue One has now become quite unsafe in terms of cars travelling far too fast along it. With all the parked cars it is amazing there are not more accidents. Would love to see more off road car parking for those working in the area and then more double yellow lines on Avenue One itself.	Sense of community, Activities for young people, Public transport, Open spaces, A range of public services, A range of shops, Homes close to workplaces, Good road access
	Pavement	No pavement along this side of the road	Other, Better pavements/foot path	Either improve the path inside the hedge along the edge of the Common so its usable in all weathers or put a tarmac	A range of public services, A range of shops, Good road access, Good pedestrian/cycle access, Open spaces

				pavement along this section of Wilbury Road to save pedestrians having to cross over and cross back again within a hundred metres or so.	
	Traffic	Feels unsafe, Bad for cyclists	Less congestion, Signage/wayfinding	This section of the road is busy with traffic either pulling away as fast as possible from the roundabout, or coming into the bend too fast from the Norton direction. Cars sometimes pull out on the wrong side of the bollards to get past cyclists. Vehicles taking the bend too fast have to stand on the brakes if other traffic is turning into or out of Principal Court. Traffic calming along this section would help, or a speed warning sign.	A range of public services, A range of shops, Good road access, Good pedestrian/cycle access, Open spaces
	Ebenezer Howard statue seating area	Feels unsafe		Doesn't work as a seating area. Keep statue but dig up the ugly concrete and plant a couple of trees/shrubs instead	Public transport, Open spaces
	Greenway	Signage	Signage/wayfinding, Better pavements/foot path	Improve Greenway signage and improve crossing point for walkers	Public transport, Open spaces
	Poor pavement layout	Feels unsafe ,Dirty/unkempt	Better pavements/foot path	Narrow unkempt pavement runs out and becomes a flower bed! Re-design of layout required for pedestrians	Public transport, Open spaces



	<p>New Development - houses and roads MUST follow strict Ebenezer Howard/ Garden City Principles principles</p>		<p>The proposed development, and let's face it - it's a done deal, MUST follow Garden City Principles. E.G:</p> <ul style="list-style-type: none"> <li>- NO Townhouses.</li> <li>- NO narrow roads. Like the terribly over-priced and crowded Fairfield estate.</li> <li>- Mixed-tenure homes and housing types that are affordable for ordinary people</li> <li>- Beautifully and imaginatively designed homes with gardens in healthy communities</li> <li>- high quality gardens; tree-lined streets; and open spaces</li> </ul> <p>- Access to the development via the end of Northfields road is a potential nightmare too. Imagine the rush hour traffic going through the Grange to get to the A1 Letchworth Gate! Let's face it, drivers are NOT going to go the Norton road way and join the A1 a junction back at Stotfold!</p> <p>And I doubt that the proposed traffic lights at the A1 Letchworth Gate in 2021 will do much to alleviate the problem.</p>	<p>Open spaces, Good pedestrian/cycle access, A range of public services, Public transport, Sense of community, A range of shops, Good road access, Activities for young people, Sustainability</p>
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				<p>Basically, the new development needs to be a mirror copy of what the Grange estate housing is now. Wide tree lined roads, front and rear gardens, off road parking/garage. None of this pack em in tight and high approach.</p> <p>Failure to follow these GARDEN CITY principles will cause Ebenezer Howard to turn in his grave. Alas I fear that profit and greed will win the way and these principles will be thrown out of the window.</p>	
		Dirty/unkempt, Run down		<p>Make these two beautiful buildings the pride of letchworth. They look run down and tired with trees overgrown. It could be such a pretty corner of the town that looks good as you drive over the railway bridge</p>	<p>Open spaces, Good road access, Public transport, Sustainability, Good pedestrian/cycle access, A range of public services, Activities for young people, A range of shops, Homes close to workplaces, Sense of community</p>
	Cyclists using pavements	Feels unsafe	More cycle routes	<p>This really bugs me as on a number of occasions I have had a near miss with a cyclist. I accept that children and parents may use the pavement but adults on their own who could clearly use the road</p>	<p>A range of shops, A range of public services, Sense of community, Open spaces, Public transport, Homes close to workplaces, Good pedestrian/cycle access, Sustainability, Good road access</p>



should not be on the pavement.  
One dark evening I was walking  
along Norton Way South near  
the bowls club and heard a ding  
ding of a bell behind me. It was  
a cyclist expecting me to move  
so they could pass!

Then I've met cyclists zooming  
down Station Road showing no  
care to pedestrians.

On another occasion a bike  
nearly collided with me as it  
came speeding around the  
corner of Rushby Mead. Neither  
of us could see each other until  
it was too late. This made the  
cyclist brake and swerve and  
they almost skidded off the  
verge into the busy road.  
Perhaps they'll learn from this  
incident!

What we need is better  
enforcement to stop the cyclists  
being a menace to pedestrians.  
If cyclists feel that the roads are  
unsafe to ride on then it must be  
time to help them have safer  
routes of their own.

I have also noticed that many of  
the pavement culprits travelling  
in the dark, don't have lights, so  
maybe that's why they're not on  
the road.

				<p>More enforcement please.</p> <p>If anyone is not clear on the law concerning cyclist using pavements, I found this link on a solicitor's website which clarifies.</p> <p><a href="https://www.slatergordon.co.uk/media-centre/blog/2018/03/is-it-illegal-to-ride-your-bicycle-on-the-pavement/">https://www.slatergordon.co.uk/media-centre/blog/2018/03/is-it-illegal-to-ride-your-bicycle-on-the-pavement/</a></p>	
	Concerned about volume of HGV traffic	Feels unsafe, Noisy, polluting and vibration	Other	<p>Could there be a better route for HGVs to take? Pixmore Way is not that wide, plus there are parks cars on both sides and overhanging trees. I assume that the authorities' solution would be to provide parking for residents and prune the trees but I would think it'd be better to ban HGVs from using the route. Sometimes huge lorries force themselves along the road in a dangerous way and I've often seen them speeding.</p>	<p>A range of shops, A range of public services, Sense of community, Open spaces, Public transport, Homes close to workplaces, Good pedestrian/cycle access, Sustainability, Good road access</p>
	Development North of Grange Estate	Traffic Congestion		<p>Access to Development via Grange Estate will only increase local congestion. Granges Estate currently has only two access points.</p>	

	Bus service	Bus service	More public transport	A bus service along Norton Road from Norton into the town centre via Norton Way North and Station Road would be useful for local residents and might help cut down on car traffic at the school.	
	Playing field behind old Norton School	Keep playing field as public open space	More greenery/sustainability, Less congestion	The proposed development of 45 houses would put an impossible strain on the narrow restricted access road at the back of the old school and add to the congestion along a busy section of Norton Road. Keep this area as a playing space for children from accommodation with no gardens in Principal Court, or build low density development requiring fewer cars (eg retirement apartments) alongside public open space.	
	Letchworth station parking	Hard to get to, Other	More public transport, More car parking, Better pavements/foot path		
	The street lighting does not work in Blackhorse Road, making it dangerous at night time when	Feels unsafe	Other	Fix the lighting so it works	A range of public services, Good road access, Open spaces, A range of shops, Sense of community, Public transport



	traveling to/from the Madden Gardens housing development.				
	The street lighting does not work in Blackhorse Road, making it dangerous at night time when traveling to/from the Madden Gardens housing development.	Feels unsafe	Other	Fix the lighting so it works	A range of public services, Good road access, Open spaces, A range of shops, Sense of community, Public transport
	Pavement along Blackhorse Road	Run down	Better pavements/foot path	The footpath/pavement is run down and needs relaying/resurfacing. A trip hazard as it is. Access is important now due to the Madden Hardens development.	A range of public services, Sustainability, Good road access, Good pedestrian/cycle access, Sense of community, Open spaces, Activities for young people, Public transport, A range of shops
	Because of the parking restrictions you almost meet traffic head on		Other	The section in the middle where there is yellow lines on both sides should be longer.	Sense of community, Open spaces, Good road access, A range of public services, A range of shops, Public transport
				All roads leading off Cowslip Hill should have No Parking (Double Yellow) on all corners	



	<p>Town centre: 1) The block on the left of the train station when exiting is ugly - space at first floor is empty - why? 2) The town centre looks ugly - few plants and colour. Can each shop be responsible for displaying pots of plants outside 3) Empty shops towards end of station road look messy and dirty 4) The shops are boring and lack imagination. Staff at Dorothy Perkins and New Look are rude 5) Bus fares are quite expensive (2.90 to Hitchin) 6) Could there be a health / social case / benefits hub in the town centre? 7) We need more young professionals to</p>	<p>Run down, Poor shopping, Dirty/unkempt Doesn't look good</p>	<p>More greenery/ sustainability, Better shops</p>	<p>-Better free parking in town centre - especially after 6pm -Improved lighting at Grange estate</p>	
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	bring money into town				
	Arena Parade	Dull/boring	Other	I would love to see some street art in Letchworth. There is a blank wall on Arena Parade that could be suitable, but I'm sure there are other spots that could be improved by a tasteful piece of art. This is not unprecedented in Letchworth. The Wynd has wall paintings and a beautiful tree mosaic. This would be a chance for local artists to shine and cheer us all up.	Public transport, Sense of community, Activities for young people, Sustainability, A range of shops, Good pedestrian/cycle access, Open spaces, A range of public services, Homes close to workplaces
	Norton Common	Other Wide footpath for runners around Norton	Better pavements/foot path	This is a beautiful area- we should be encouraging healthier lifestyles. Could we consider some sort of wide pathway so	Open spaces, Good pedestrian/cycle access, Sustainability

		Common's circumference		runners and walkers can take full advantage of this area?	
	Trees and pavements	Feels unsafe, Other The pavements, leaves etc make this really difficult, slippery and dangerous for pedestrians and disabled	Better pavements/foot path	These lovely trees are coming to the end of their lives. Their leaves make it slippery and dangerous during the Autumn. Please reconsider re-planting for more sustainable trees. Lighting is also bad. Many residents have to carry torches. The tree roots are lifting the pavements and make it dangerous for mobility scooters.	Open spaces, Good pedestrian/cycle access, Sustainability
	Norton Common low-level lighting	Bad for cyclists, Other No lighting along path at night	Better lighting	This is a frequently used path. It would be great to provide low-level lighting so that it can be used during the winter months and evening. Walking from the station or town to the Grange area is dangerous if using this path through the common during the hours of darkness.	Open spaces, Good pedestrian/cycle access, Sustainability
	Green, but wasted, neglected	Dull/boring, No sense of community	More greenery/sustainability		



	Cars speed along this road especially at night. There have been cars and motorcycles that have been doing over 60mph easily.			1 or 2 speed humps on this end of Wilbury road also.	
	Town centre - Need more youth kept of the street, and more night life for 18. Generally, there needs to be more employment opportunities for young people, and more places to shop it's also important keep streets lights on for safety.	Dull/boring, Feels unsafe	Better shops, Community events	-Needs to be more affordable housing; activities for children and teenagers, and places to shop.	
	Letchworth lacks toilet facilities, there are too many buildings, there needs to be more trees. There also needs to be more awareness of pollution and environmental impact. Design			#NAME?	



	should be brighter (e.g. bright green); more recycling opportunities; more charity and second-hand shops including clothes				
	Glebe Road - Too much anti-social behaviour, including cold callers with dubious and none existent products to sell such as "windows". The park is also used for anti-social behaviour	Feels unsafe	Other	#NAME?	
	Motorcycle came down here at about 60mph on the back wheel only a few years ago. Dog walker ready to cross at Pix Brook was aghast	Feels unsafe	Other	Needs traffic calming	
	Boring funfairs	Dull/boring			Public transport, Open spaces, Hertfordshire

	Dog poo bins	Dirty/unkempt		More dog poo bins and those that are there need emptying more often	Public transport, Open spaces, Hertfordshire
	Howard Park and Gardens	Feels unsafe			Public transport, Open spaces, Hertfordshire
	Road safety	Feels unsafe		Traffic calming measures	Public transport, Open spaces, Hertfordshire
		Run down	Better pavements/foot path		Public transport, Open spaces, Hertfordshire
		Poor shopping	Better shops, More public transport	Need anchor shops in town centre Need community venues Short of homes for first time buyers/ shared ownership More GPs	
	housing	expensive and hard to find starter home			
	shops	Poor shopping	Better shops	Other than potholes, roads are good. Parking is a issue. Need more affordable housing for all ages	

	Letchworth	Run down, Poor shopping	Better shops, More car parking	Home are too expensive, high streets dying, can't find parking	
	town centre	Poor shopping	Better shops, More seating	Too many restaurants not enough clothing stores.	
	planning and town centre	Other town centre is poorly planned		Town needs better planning - need commercial space to attract business  Parking in town centre needs improving	
	Housing			More bungalows, including social housing	Open spaces
	Better employment opportunktd	Better employment opportunities so people have similar opportunities to those in london			Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
	FAR TOO MANY CLOSED SHOPS.	Run down, Dull/boring, Other New shops being built in avenue one, further nail in the coffin for	Better shops, Other	The rents charged by HF are so high it's not worth opening a shop in LGC, Hitchin much better. HF should do a blanket review of shop rents with a view to REDUCE the rent, this should include those currently renting. The overall income to	



		town centre.		the heritage would remain the same if all the empty shops get taken up with the lower rent.	
	POST OFFICE AND ADJACENT CONVENIENCE STORE.	Run down, Poor shopping, Feels unsafe, No sense of community	Better shops, Other	BRING BACK THE POST OFFICE. MISMANAGEMENT BY McCOLLS KILLED THE POST OFFICE. NOW A DRIVE TO WILLIAN, OR ELSEWHERE FOR DAILY POSTING ETC.,	
		Poor shopping, Run down, Other Dire! The development of the industrial area into a retail area is dragging the soul out of the town centre.		Knock it down and start again. Stop developing retail in the industrial zone, reverse this or the town centre will be soul-less with even more empty shops etc.	
		No sense of community, Other Too many commuters drive to the station, then complain about parking. Ebenezer	Less congestion, Other	Discourage people to drive and commute! If you really need to work in London then live elsewhere and leave LGC to those who want to live by the founding principles.	



		Howard's vision was that we should work locally, and the town is planned around this. The parking should NOT be increased, people should cycle/walk if they really need to commute.			
	Licensed premises	Other increase in number of places to drink alcohol has made LGC "less special" than it once was	Other	Stop giving licences to serve alcohol to every cafe that opens etc., it does nothing to enhance the town, quite the opposite.	
		Other The new extension looks out of keeping with the surroundings	Other	Better planning, but ironically this is something of a "self licking lollipop" as the council approves the planning for its own eyesore.	
	Main highstreets	Run down, Poor shopping Too many shopping units closed down.	Better shops, Places to eat/socialise, Other	I do not know why, but there is an awful lot of shopping units closed down which is unattractive. I think if it is the rent rates then something needs to be re looked at. Would like to	Good pedestrian/cycle access, A range of public services, Good road access, Public transport, A range of shops, Sense of community, Activities for young people, Homes close to

				see independent businesses with the opportunity to take some of those units.	workplaces, Sustainability, Open spaces
	night time economy	Other	Other	Nightclub fr mature people and one for young people	
	facilities for teenagers	Other lots of services for older people	Other	Needs more leisure and skills for young people	
	trees	Other we've lost trees - need to replant			
	Not enough affordable housing and shops	Other	Places to eat/socialise		A range of shops
	Affordable housing	Hard to get to		Needs far more affordable housing, especially young people	
	garden city principles need too be followed. too much development on outskirts				

	environment				
	parking	too expensive			
	Parking	too expnsie			
	station road	hard to cross the road by Bennett Ct			
	Junction needs a mini roundabout	Feels unsafe. Difficult road junction	Other, Less congestion	A mini roundabout would help slow the traffic on the A505 and make exiting Letchworth Lane easier.	Open spaces, Sense of community, Good pedestrian/cycle access, Public transport, A range of public services, Activities for young people
		Bad for cyclists, Dirty/unkempt. Very muddy path during wet weather	Better pavements/foot path		Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community
	Plinston Hall	Dirty/unkempt, Run down, No sense of community. Plinston Hall	Community events, Studio/workspa ce, Pop-up events		Open spaces, Good road access, Sense of community



		should be renovated and provide a fabulous resource for schools and community groups.			
	High speed traffic	Feels unsafe	Other, Signage/wayfinding	Some kind of traffic calming solution. Another resident commented that a deer might be struck one day. Maybe 18 months ago there was a muntjack carcass one morning at the end of the Pix Brook track, LA contractor attended.	
	Dreary dull gardens	Such a waste of a central, flat, open area. Super dull planting too. Barely used communally throughout the year.	More seating, More greenery/sustainability, Community events, Pop-up events, Other	These gardens could be a community hub. Think of how the water play features have energised the gardens at the bottom of town. Can something be done to bring these gardens to life?	Open spaces, A range of public services, Sense of community, Public transport, Sustainability, Homes close to workplaces, Good road access, Good pedestrian/cycle access, Activities for young people, A range of shops. Responsive local government
		No sense of community		Letchworth Garden City needs a CENTRE. This could easily be achieved by making Eastcheap pedestrianised from Arena Parade to the top of Leys Avenue. Filled with trees and benches it would become a sociable place to meet and chat.	Good pedestrian/cycle access, Sense of community, Open spaces



	Cycle Route 12	Bad for cyclists	Other	Cycle route 12 is extremely problematic between Norton Common and Broadway. The refuge in Icknield Way is inadequate, and then the route goes all over to connect with Bridge Road, which is busy with vehicular traffic. Wouldn't it be wonderful if it could route directly to join the Station footbridge! (which might need to be widened) This is ambitious.	
	Parking too close to this junction makes it unsafe	Bad for cyclists	More public transport, More car parking		Sense of community, Sustainability, A range of public services, Public transport
	The chicane in Cowslip Hill needs a better solution	Bad for cyclists	More public transport, More car parking		Sense of community, Sustainability, A range of public services, Public transport
	Speeding, overtaking, intrusive noise from car exhausts	Feels unsafe	More public transport, Signage/wayfinding		Sense of community, Sustainability, A range of public services, Public transport
	Norton Way North	Bad for cyclists, Feels unsafe	Less congestion, Other	This is a main route into town from the Grange. Increased housing this side of town will make an already busy road unbearable. Despite being a residential area traffic speeds along here regularly. No speed signs here. Car transporters	

				parked cause rush hour chaos and danger.	
	Traffic lights	Not necessary, especially in the evenings.			
	Unlimited Free parking at Morrisons in the evenings.	The Arena car park is quite often full.			
		Feels unsafe, Bad for cyclists	Less congestion	Junction of Green Lane and Norton Road is very busy and dangerous during peak hours. Traffic from Norton is often speeding, even if they are turning into Green Lane. There need to be traffic calming measures, a roundabout and safe place to cross for pedestrians, especially those walking to the school.	Sense of community, Open spaces, A range of public services, A range of shops

	Please add digital speed reducer.	Bad for cyclists, Feels unsafe, Cars drive to fast	More greenery/sustainability, Better pavements/foot path, More cycle routes	Please make the pavements better and the road safer by having a digital speed reducer as cars and lorries speed down this road especially with the new mc Donald's and this is where many kids cross to go to school. A digital deterrent just off the roundabout past the church would encourage people to drive slower down this road. This could also do with better pathways and bike routes to and from the leisure centre. And being back more trees down this road to keep this road in keeping with the rest of Baldock Road and Letchworth main roads.	A range of public services, Activities for young people, Good pedestrian/cycle access, Sense of community, A range of shops
	Parking and dangerous driving	Bad for pedestrians, children and pets	Better pavements/foot path	Narrow pavements with cars parked all the way across them on both sides, forcing pedestrians to walk in the road. Really dangerous as cars drive so fast around this small estate. Surprised there hasn't yet been an accident. Parking bays should be marked and there should be a clear difference between pavement and road. Speed bumps would help too.	Other, Good pedestrian/cycle access, Sense of community, Public transport, A range of public services, Open spaces, A range of shops Safety



	Many people access lechworth via the a1. There are lovely trees and gardens as you enter but this round about seems a little lifeless. Could this area be developed to include more shops other than the petrol station?	Dull/boring, Run down	Better pavements/foot path, Bus shelters, Better shops, Places to eat/socialise		Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
	Needs clear segregation for cyclists to get from Willian Road to get to the train station.	Bad for cyclists	Signage/wayfinding, Better pavements/foot path		Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
		High levels of noisy speeding traffic	Less congestion, More public transport, More cycle routes, Other	Traffic calming might help. As this is a residential area alternative routes need to be created. A survey of destinations would enhance planning.	Open spaces, Sense of community, A range of shops, Public transport, Sustainability, Activities for young people, Homes close to workplaces, Good pedestrian/cycle access, A range of public services
	The bin is always overflowing	Dirty/unkempt	Other	More regular rubbish collections for bins on the Common to stop littering	Open spaces, Good road access, Public transport, Sustainability, Good pedestrian/cycle access, A range of public services, Activities for young people, A range of shops, Homes close to workplaces, Sense of community

	<p>Weatherspoons</p>	<p>I'm not sur a Wetherspoons enhances the entrance to the arcade, particularly the smoking area out the front. At least move it to the back?</p>	<p>Other</p>		<p>Open spaces, Good road access, Public transport, Sustainability, Good pedestrian/cycle access, A range of public services, Activities for young people, A range of shops, Homes close to workplaces, Sense of community</p>
	<p>This should be a road full of intersting shops- it is part of the main area. Making it into s pedestrian area would bring further decline. The shop rents may be too expensive to attract intersting shops</p>	<p>Poor shopping, Dull/boring, Run down</p>	<p>Better shops, Places to eat/socialise</p>	<p>The biggest problem with Letchworth is its decline in intersting shops/ restaurants etc. It is so suburban and of cheap quality that anybody considering to open an interesting shop would be foolish not to go to Hitchin! One needs to attract a lot of cool business all at same time - with some special deal promotion - otherwise this town center will die</p>	<p>A range of shops, Public transport, Sense of community, Good road access. Interesting modern cafes and restaurants</p>
	<p>On road parking</p>	<p>Feels unsafe. This road is becoming very congested with an increasing number of cars parked on both sides of the road. This sometimes</p>	<p>More car parking, Less congestion</p>	<p>Double yellow lines (at least on one side) so people can't park on both sides.</p>	<p>Open spaces, Good pedestrian/cycle access, Activities for young people, Sense of community, A range of shops, Good road access, A range of public services, Homes close to workplaces, Sustainability, Public transport</p>



		causes big queues and in my view is dangerous for visibility for people crossing the road etc.			
	Phoenix Park Development	Dense development with insufficient parking not in keeping with Garden City principles	Less congestion, More car parking, More greenery/sustainability	This follows the pattern of other recent developments in the town not being in keeping with the Garden City concept but too dense and lack of trees and greenery.	Good pedestrian/cycle access, Public transport, Good road access, Sense of community, A range of public services, A range of shops, Activities for young people, Sustainability, Open spaces
	The lack of pedestrian crossings here, it can be difficult to cross the road especially with little ones	Feels unsafe	Better pavements/foot path		A range of shops, Activities for young people, Sense of community, A range of public services, Sustainability, Also good railway connections
	Swimming pool	Run down. Poor parking		Such a let down. Changing facilities and main pool need an urgent face lift. Cafe and foyer look great and much improved however large investment in pool for lessons only. Parking is awful of a weekend	Open spaces, Activities for young people, A range of shops, Public transport, Sustainability, Sense of community
	Walking	Feels unsafe, Dirty/unkempt	Better pavements/foot path	Frequently walk along the green way to Baldock through here with buggy - desperately needs resurfacing and better lighting	Open spaces, Activities for young people, A range of shops, Public transport, Sustainability, Sense of community



	Park	Feels unsafe, Dull/boring, Run down	Places to eat/socialise, Pop-up events, More seating, Better lighting	Boring and unimaginative, hardly used despite being in centre of a lot of housing. Better use of the green space, more activities and play; sand/playground equipment	Open spaces, Activities for young people, A range of shops, Public transport, Sustainability, Sense of community
		don't like the concrete as pavement design non distinction	Better shops, Other, More greenery/sustain ability	Preservation of original design and principles. More clothing shops	A range of shops
	Transport			No longer a commuter but now noticed the fast train kings x direct to Letchworth has changed. Timetable chaos.	
	trains	services not good enough	More public transport		
	Iron site			Wasn't this an Iron Age site?nothing more ever said	
	Town centre shops	Poor shopping	Better shops	Lower business rents to encourage more shops. Need more retail.	
	Parking		More car parking	Parking needs to be longer. Three hour or four. To encourage people to do more. Resident from Arlesey. New developments should be green.	

				Keep in line with current architecture.	
	path by railway	Dirty/unkempt, Run down, Feels unsafe	Better pavements/foot path	Look after it better	
	On road parking		Other	I would like the whole parking situation in the area of avenue one and surrounding roads. The unrestricted parking means it is often very dangerous especially when large lorries need to access industrial units. I think double yellow lines need adding in many places, particularly on corners and on avenue one where the traffic needs room to keep moving. It would be best to find some land around here to provide proper parking for the workers and Sunday morning sports people	
	Letchworth Gate	Bad road			Homes close to workplaces, Sense of community, Activities for young people, Good road access
	Stotfold Road	Feels unsafe. Speeding Drivers unsafe road.	More car parking	To many vehicles traveling at high speed. The footpath is blocked in places and you have to step on the road. This road is	Homes close to workplaces, Sense of community, Activities for young people, Good road access

				an accident waiting to happen.	
	play area	Dirty/unkempt		better facilities / more frequent cleaning	Open spaces, events
	Wilbury Road - speeding	Other		<p>The speeding at the bottom of the hill at the Kite Way entrance is incredible despite the speed activated signs. I've had one near miss, seen several dead pet cats (including my own). One day someone's going to hit one of the deer that also cross here, or worse a person.</p> <p>Ideally I'd like a speed camera here - failing that the occasional police patrol with speed gun.</p>	
	Could be a playground	Run down, Dirty/unkempt	Other	Why is this space wasted when it could be a playground for a very densely populated area with families far away from any children's playgrounds	Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community
	Crossing for pedestrians / cyclists to access the greenway. Will be increasingly	Bad for cyclists, Feels unsafe	More cycle routes, Better pavements/foot path		A range of shops, Activities for young people, Good pedestrian/cycle access, Sense of community, Open spaces



	difficult / unsafe with the additional traffic of the new commercial units on avenue 1.				
	Place to consider lights / roundabout. Increasing traffic on this crossing due to recent housing expansion and new shopping areas ( Avenue 1) will make it even more difficult to move around this junction. Cars coming of the b656 frequently leave indicators on which creates hazardous situations for cars trying to get on Baldock Road.	Bad for cyclists, Other Traffic / crossing issue			A range of shops, Activities for young people, Good pedestrian/cycle access, Sense of community, Open spaces
	Lack of disabled parking spaces.	Other	More car parking		A range of public services, Good road access. Accessibility

	Speeding traffic	Bad for cyclists, Feels unsafe	More cycle routes, Other	Speed enforcement and education. Staff working in businesses that start early in morning drive to work at high speed passing close to cyclists.	Sense of community, Activities for young people, Open spaces, Public transport, A range of public services, Good pedestrian/cycle access, Sustainability
	Long term parking by repair shop	Bad for cyclists, Run down. Untidy and dangerous when damaged cars are left parked here	Other	Prevent commercial car repair shop using public highway as vehicle store. Encourage them to rent space off road.	Sense of community, Activities for young people, Open spaces, Public transport, A range of public services, Good pedestrian/cycle access, Sustainability
	High street	Dull/boring, Poor shopping. Letchworth town has lovely buildings and wide streets. Shame the quality of shops are poor, I understand it's to do with high rentals that don't attract independent shops? It could do much more as a town to rival Hitchin, maybe by having more	Places to eat/socialise, More greenery/sustainability, Better shops, Community events	Suggested shops - M&S / Waitrose, more restaurants, book stores, other shops like vintage/antique furniture, more brands. No reason why Letchworth can't be as busy as St Albans!	



		unique independent shops (enough hairdressers, charity shops).			
	Junction art green lane Norton road	Bad for cyclists, Feels unsafe	Less congestion, Better pavements/foot path	A well used crossing to the greenway, Norton school and three horseshoes but quite unsafe unless you dash across. It's congested and cars are often speeding from Norton. Mini roundabout and a dedicated crossing would help	Good pedestrian/cycle access, A range of public services, Homes close to workplaces, Sense of community, Open spaces, Public transport, Activities for young people, Good road access
	empty land	Run down	More greenery/sustainability	Why can we not turn this area into a park and green space we can use? The surrounding area is so over developed with houses and it seems a shame this cannot be used for the community surrounding it. Have a few different areas from picnic tables to a softball area. This is a garden city - let's open up our green spaces for the community.	Good road access, Activities for young people, Sense of community, Good pedestrian/cycle access, A range of public services, Public transport, Homes close to workplaces, Sustainability, A range of shops, Open spaces
	Potential roundabout	Feels unsafe, Bad for cyclists, Hard to get to, Creates congestion	Less congestion, Other	The junction Blackhorse rd/green lane could be a roundabout to facilitate cars turning right when driving down Blackhorse Road and secondarily to make the traffic flow better. All other roads leading into green lane have a	Public transport, Sense of community, Good pedestrian/cycle access, Open spaces, Good road access, Sustainability, A range of shops



				roundabout to facilitate the immission	
	Ivel Court	Feels unsafe, Dirty/unkempt, Run down	More greenery/sustainability	Needs redevelopment, or knocking down and starting again.	Good pedestrian/cycle access, Sustainability, Open spaces, A range of shops, Sense of community, Public transport
	Road crossing	Feels unsafe Dangerous to cross especially around school drop off	Other	I think this road desperately needs a crossing here. Cars zoom down Pixmore Avenue and there are loads of children who live in the Phoenix Park estate and walk to Hillshott School. Parked cars often add to the hazardous crossing and a pedestrian or zebra crossing is required.	Open spaces, Good pedestrian/cycle access, Sense of community, Activities for young people, Public transport, Sustainability, Good road access, A range of shops, A range of public services
				Pedestrian crossing. It is a hazardous place to cross and if you are headed for the station for example, coming from over the bridge, there are not any safe places to cross due to the heavy flow of traffic.	
	Icknield Way			This stretch of Icknield Way badly needs speed cameras or some deterrent to speeding. The number of cars driving far above the speed limit and dangerously along this stretch of road is very concerning; not	

				least because it contains a number of blind junctions, parked vehicles and further up a school. The number of animals and pets killed on this stretch is disproportionate for a residential street less than a mile from a town centre.	
		Commuter and local business car parking making driveway access difficult	More car parking		Hertfordshire
	Norton Way North	Feels unsafe, Bad for cyclists. Fast, dangerous section of road from Icknield Way to Norton Road		Vehicles accelerating very hard from Icknield roundabout up Norton Way North. Poor amenity, dangerous crossing to the Common by Glebe Road.	Hertfordshire
	The town centre	Dull/boring, Poor shopping, Run down, It's just concrete. For a garden city that is so sad. when I moved here there were trees and green spaces in the town centre	Places to eat/socialise, Better shops, More greenery/sustainability, Community events, Other	I think you just need to look at Welwyn. You need to get a big shop or better small ones, as Hitchin has....or the businesses that are trying to survive will die too and there'll be nothing. There is little in Letchworth as it is. It isn't really a shopping centre any more, just 3 or 4 decent shops, charity shops and restaurants. Yet Letchworth could have so much going for it.	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces



		Nothing for the youth to do is a pretty boring place to live	Places to eat/socialise, More public transport, Pop-up events, Better lighting		Safe but boring especially if you do not drive
	Wilbury Road	Bad for cyclists, Feels unsafe		This road is in desperate need of speed cameras. I have 2 small children and the cars are so fast out side our house, I feel unsafe walking on the path here.	Homes close to workplaces, A range of shops, Good road access, A range of public services, Open spaces. I love the town. Grew up here and am glad I'm bringing up my children here.
	Letchworth Gate	Dull/boring		Letchworth Gate is the first part of Letchworth many will see entering from the A1M -- it would be good to make this road/area more attractive.	Sustainability, Sense of community, A range of public services, Good road access, Good pedestrian/cycle access, A range of shops, Activities for young people, Open spaces, Public transport
	Norton Rd	Other, Feels unsafe People stuck here often trying to cross the road, including school children. Traffic calming would be great along here- one of those green/red smiley/sad faces flashing	Better pavements/foot path, Less congestion, More cycle routes, More public transport, Other	Also a mini roundabout at the top of Green Lane would be a really good solution. There should definitely be a pedestrian crossing over Norton Road near the post office.	Sustainability, Sense of community, A range of public services, Homes close to workplaces, Good pedestrian/cycle access, Open spaces, Hertfordshire



		according to speed would be perfect			
	Vasanth Hall	No sense of community, Dirty/unkempt, Feels unsafe. This a beautiful building inside and money has recently been spent replacing the roof but the gardens are ill maintained and it's never in use. A waste of what is a stunning property and could be a valuable town centre community or exhibition space.	Pop-up events, Community events, More car parking, More greenery/sustainability, Signage/wayfinding		Open spaces, A range of public services, Good pedestrian/cycle access, A range of shops, Sense of community, Activities for young people
	Leys Avenue/Eastcheap	Dull/boring, I've never seen a redeveloped town centre with so much concrete. For a Garden City this is awful.	More greenery/sustainability		

		Please put some greenery and planting in the town centre.			
		Feels unsafe. This area is spoilt by the Wilbury Road Expressway. Speeds into the 70s or 80s, and high speed overtakes, are not uncommon. Concerns have been raised about risks at the Pix Brook crossing and Kite Way junction			
	Pedestrianise leys Avenue	Sense of community, Attractive, Cycle friendly, Clean/tidy, Poor shopping. The road is just a through road for cars. Unsafe for pedestrians. Stopping alfresco dining /	Better shops, More seating, Pop-up events, Community events, Places to eat/socialise, Signage/wayfinding, More cycle routes, Better lighting, Less congestion	Let's avenue should be pedestrianised every weekend Friday-Monday. Encouraging more community events, safer environment, alfresco dining. Parking at the bottom of leys avenue should then be made accessible again from the bottom of the road. This restriction could be put in place with pop up bollards or a gate as used in hitchin during the	A range of public services, Activities for young people, Good pedestrian/cycle access, Sense of community, A range of shops

		community during the weekends.		weekend.	
	Wilbury Road	Feels unsafe, Bad for cyclists. Road is unsafe due to speeding drivers of both cars and motorbikes.	Other	More is needed to stop speeding on this road especially during the evening when the road is quiet.	Sense of community, Open spaces, A range of public services, Activities for young people, A range of shops
	Proposed Access to New Development is on this Pin.	Bad idea		<p>Restrict access to/from new development via Norton road and Fairfield/Stotfold roads only.</p> <p>Traffic from the new development flowing up and down Northfields and to the A1 Letchworth Gate will be a nightmare.</p> <p>Drivers already speed on Northfields as it is.</p>	Open spaces, Good pedestrian/cycle access, A range of public services, Public transport, Sense of community, A range of shops, Good road access, Activities for young people, Sustainability
	Terrible road condition, which is being made worse by construction traffic to development of old Hamonte building. Needs replacing	Feels unsafe, Dirty/unkempt, Bad for cyclists			Good pedestrian/cycle access, Sustainability, Open spaces, A range of shops, Sense of community, Public transport



	once work is complete.				
	The area round the fountains	this typifies Letchworth. Just before Christmas and just a building site, with no apology or explanation as to whats going on even.	Other	well at the least put up a board with the reason for it and when it'll be completed	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	Junction NWN/Glebe Rd	Bad for cyclists, extremely dangerous blind bend for speeding motorists	Signage/wayfin ding, Other	hazard warning signs of some sort for traffic and zebra crossing for pedestrians	
	General town centre	Really bad problem with nuisance driving in town centre. Illegal noise and backfiring engines and speeding through are an everyday problem and make walking	Other	More policing and speed control on long roads like pixmore way. Cameras to deter nuisance driving.	Public transport, Open spaces, A range of shops, Sense of community, Other

		through town miserable at times.			
	Private hedges along the length of the road are encroaching onto the pavement meaning people (often with prams and pets) are forced closer to the road. At this spot traffic comes extremely close to the kerb and it is only a matter of time before someone gets hit. I have seen numerous cars go up onto the kerb at this spot as it is on the apex of the bend. Hedges reducing the width of the pavement are an issue at various spots along Norton Road between Norton	Feels unsafe	Better pavements/foot path		Sense of community, Open spaces, Good pedestrian/cycle access

	Way North Road and Croft Lane.				
	Cosmetic Box-Ticking Consultation	Follows the Brown-Bin Sham		<p>The Development is a done deal. Sterling (not the footballer) speaks.</p> <p>LGCHF gets its thirty pieces of silver.</p> <p>NHDC gets more Council Tax and a per-dwelling New Homes Bonus - bigger Councillor Allowances.</p> <p>The Developer gets to build and flog Shoddy Shoeboxes. Postage-stamp gardens. Size - zero garages. Weakened cement (remember the Genoa Bridge collapse).</p> <p>Locals get little Affordable Housing.</p> <p>Incomers and lie-to-bet Spivs get much Unaffordable Housing.</p> <p>Overspill parking. Traffic congestion. No rat-run out to</p>	



				<p>Norton Road-Stotfold-A1(M).</p> <p>Lack of green space. Fenced-in Multi-Use Games Areas (MUGA). Who is the real mug?</p> <p>Street-lights that don't light the streets. LED is no substitute for sodium.</p> <p>Schools full. Kids forced to sit on the floor at lunchtime and pretend it's a picnic.</p> <p>Paradise Lost. Sterling really does shout.</p>	
	Ugly sculptures and fountains here	Dull/boring / Ugly	More greenery/sustainability		Public transport, Open spaces
	Leys Square		More greenery/sustainability	<p>While paving is removed, and utilities are exposed, replace some of the trees which were felled in 2009, with new planting. Re-instate our central, leafy meeting place. Recognise that trees protect us from car emissions etc, generally improve our health, soften the urban landscape, encourage wildlife, and are central to the current issue of climate change.</p>	Sense of community, Public transport, Sustainability, Good pedestrian/cycle access ,Other

				Letchworth once pioneered a green environment for its citizens. It should re-establish that commitment now.	
		Other	Less congestion	The more building to the north of Letchworth town centre, the worse this congestion will be	Open spaces, A range of public services, Sense of community, Public transport, Sustainability, Homes close to workplaces, Good road access, Good pedestrian/cycle access, Activities for young people, A range of shops, Other
	speeding				Good pedestrian/cycle access ,Sustainability, Sense of community, Homes close to workplaces, A range of public services, Good road access ,Public transport, A range of shops, Activities for young people, Open spaces
	Parking on pavement outside takeaways	Feels unsafe, Run down, Dirty/unkept	More car parking, Other, Better pavements/foot path	The zebra crossing area is very dangerous. Cars park on the pavement, and sometimes double park and almost block it completely. They drive on and off the pavement at will during the early evening. It will one day cause an accident. It is very intimidating for pedestrians. One possibility would be to create additional official parking spaces outside the takeaways by	Open spaces, A range of shops

				reducing the size of the pavement. Another would be to erect bollards so car can no longer drive on the pavement at all or actually have the police or traffic wardens regularly enforce parking rules in this area.	
	Proposed Access to New Development is on this Pin.	Bad idea		<p>Restrict access to/from new development via Norton road and Fairfield/Stotfold roads only.</p> <p>Traffic from the new development flowing up and down Northfields and to the A1 Letchworth Gate will be a nightmare.</p> <p>Drivers already speed on Northfields as it is.</p>	Open spaces, Good pedestrian/cycle access, A range of public services, Public transport, Sense of community, A range of shops, Good road access, Activities for young people, Sustainability
	Parking on pavement makes it difficult and dangerous to walk for pedestrians, especially during the evenings when people are parking all over the pavement to pick up takeaways.	Feels unsafe	Better pavements/foot path, Signage/wayfinding		A range of public services, Good road access, Open spaces, A range of shops, Sense of community, Public transport



	Parents parking for Lordship farm are really making things difficult for residents - they have absolutely no consideration and often block the driveways (I feel sorry for those who have the longer driveways near the end of Willian Way!)	Other	More car parking		
	Lack of space for passing	Feels unsafe, Bad for cyclists Not safe for pedestrians	Better pavements/foot path	Commuter parking on this part of the road makes it really difficult for two cars to pass each other and there aren't many places to pull in. Drivers are using the verge and footpath as a passing lane. Particularly dangerous as there's a nursery right here.	Good pedestrian/cycle access, A range of public services, Homes close to workplaces, Sense of community, Open spaces, Public transport, Activities for young people, Good road access
	Area near school entrance		Other	Parents collecting and taking children to school park on zig zags. This blocks small children from sight by vehicles.	A range of shops
	Sollershott East	Dangerous junction with Broadway		Double yellow lines should be extended to eradicate blind junction	All of these

		Clean/tidy, Run down, Dull/boring parking	Better pavements/foot path		Public transport, Activities for young people
		Feels unsafe Despite incredible hard work from the school and children, this road is so dangerous and should be one way just like outside ickniel school. Congestion is horrendous and it's just so dangerous for the huge number of young people attending the junior school, and preschool next door.	Better pavements/foot path, More car parking	Make it one way	Good road access, Activities for young people, Sustainability, A range of shops, Open spaces, Homes close to workplaces, Public transport, A range of public services, Good pedestrian/cycle access, Sense of community
	Wilbury Road		Other	Very dangerous driving down here.	A range of shops, Sustainability, Activities for young people, Homes close to workplaces, Sense of community, Open spaces, A range of public services, Public transport, Good

					pedestrian/cycle access, Good road access
	Planned New Housing Development	Road network not good enough, overcrowded already, spoilt countryside, new development houses are ugly and crammed in	Less congestion		Good road access, A range of shops, A range of public services, Good pedestrian/cycle access, Public transport, Open spaces
	Create a box junction	Feels unsafe Accident waiting to happen		Frequently, cars jump the lights or don't wait for the traffic ahead to clear and get caught. Too many times I have seen pedestrians start to cross and cars still trying to quickly clear the crossing. Please create a box junction for the safety of pedestrians and better traffic flow.	Open spaces, Good pedestrian/cycle access, Sustainability
	poor lighting and potholes	Twisted my ankle down a pot hole just outside Tesco's	Better lighting	Please fill in the pot holes and provide better lighting to avoid more accidents.	Open spaces, Good pedestrian/cycle access, Sustainability
	Baldock to Letchworth - pedestrians	Feels unsafe, Bad for cyclists	Better lighting, More cycle routes, Better pavements/foot	We should be encouraging healthier lifestyles. Its very difficult to walk from Letchworth to Baldock. Please	Open spaces, Good pedestrian/cycle access, Sustainability



			path	consider a well-lit path or cycle path to link up these great towns.	
	Lack of pedestrian crossing	Feels unsafe		Difficult to cross the road	Public transport, Open spaces, Hertfordshire
	Lack of pedestrian crossing	Feels unsafe	Better pavements/foot path		Public transport, Open spaces, Hertfordshire
	Pedestrians walking between Letchworth and Baldock	Feels unsafe Narrow pavements, speeding cars		Encourage walking between Letchworth and Baldock by wider, safer, better maintained pavements	Public transport, Open spaces, Hertfordshire
	Old Letchworth Museum building	Run down, Other Letchworth's missing museum			Public transport, Open spaces, Hertfordshire
	A1(M) Jnc 9 exit	Feels unsafe	Other	Junction is dangerous. Could be resolved by altering the timing of the current traffic lights by holding both at red to let filtered traffic go	Good pedestrian/cycle access, A range of shops, Sustainability, Public transport, A range of public services, Sense of community. Good parking, green areas, no litter, good lighting, good policing, good recreation facilities

		Feels unsafe			Good pedestrian/cycle access, A range of shops, Sustainability, Public transport, A range of public services, Sense of community. Good parking, green areas, no litter, good lighting, good policing, good recreation facilities
	Letchworth	Poor shopping not enough for small children			Activities for young people, A range of public services, A range of shops
		Dirty/unkempt	Other	The new McDonalds is resulting in litter on the recreation ground. The planning permission for food/retail should never have been granted for avenue 1.	
	Tattoo shops, gaping stores and the like	Poor shopping, Run down, Other These types of shops deter many people like myself from shopping/visiting the town centre.	Better shops, Other	Shopping in town seems to get worse every month and this needs turning around.	
		Feels unsafe, Run down, Dirty/unkempt, No sense of community,	Better shops, Better lighting		

		Other Needs Ivel court demolishing and starting again.			
	Retail development, in the wrong place!	No sense of community, Poor shopping, Other Developing retail in the industrial zone is contributing to destroying town centre	Other	STOP DEVELOPING RETAIL IN THE INDUSTRIAL ZONE!!! This is completely inappropriate, it drags down the town centre as people shop in the "out of town" areas as has happened in many other parts of the country. The town centre has many empty shops and this is likely to get worse if this kind development continues. The shops in the industrial zone (eg Lidl) have been allowed (almost encouraged) to expand and this is dragging the soul out of the town centre. Please don't simply blame Internet shopping for the town centre shops closing - the Heritage and NHDC are also responsible.	
	Broadway Gardens has huge potential as a space for many events and activities for the local community, being used only once or twice a				A range of shops, Sense of community, green areas, good range of shops and eateries



	year is such a shame				
	town centre, but particularly where the fountains are	Poor shopping, Dull/boring, Run down it's hard to believe that this is a garden city.. run down fountains, lack of greenery and trees, it's just awful round this area	More greenery/sustainability	put some trees back and make it a green area with seating, like a mini park. Get rid of the concrete that dominates the area. Some bits of Letchworth are great (Howard park springs to mind) but this bit is shameful. One big shop and some greenery would make all the difference	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	services for younger people	Other not enough	Other	Need youth clubs, music venues and nightclubs	
	Jackman's estate	No sense of community		Wrong sort of people moved to estate, too much ASB	
	brown bins	In a garden city we shouldn't be taxed for having gardens			

	Broken railings - green turning into car park!	No sense of community, Feels unsafe, Dirty/unkempt, Run down	Other	The railing around the green is broken so cars are now parking where kids should play, have multiple photos of instances. Please put railings back in!	Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community
		Feels unsafe	Signage/wayfinding	The junction continues to be unsafe with regular collisions occurring	
	Alleyway between Morrisons and Broadwater Avenue	Feels unsafe, Dirty/unkempt. Drug dealing and use. Not well lit. Bin not emptied often enough.	Better lighting, Other	CCTV would be really useful here.	Good road access, A range of public services, Sense of community, Sustainability, Activities for young people, Open spaces, A range of shops, Good pedestrian/cycle access, Homes close to workplaces, Public transport
	Old Norton School Playing Field	Other	Other	Planning needs to be thought through - don't fill in all the small green spaces just because they are there. Have the small open spaces and make sure developments are planned properly. The access to this site is poor and the field is too small for the planned large development.	
	Junction Cowship Hill and Icknield Way	Feels unsafe		Please add pedestrian / cycle crossings as this junction is very difficult to cross safely	Good pedestrian/cycle access, Sustainability, Public transport, Open spaces, A range of public services, Activities for young people, Sense of community



	Speeding along Wilbury Road by Standalone Farm as the road rises to the triple roundabout with Bedford Road, Wilbury Hills Road, Arlesey Road, etc.	Traffic speeding		There has been a problem with speeding cars, some travelling easily up to 50mph on this part of Wilbury Road, for at least 10 years. The issue does not improve and is both dangerous and antisocial. Wilbury Road does not have speed bumps like Bedford Road. As such, it is also used as the quicker route into town. Please enforce the 30mph speed limit on Wilbury Road by an appropriate alteration to the road. For example, you could add speed bumps in this part of the road, just as you have four by Norton Common.	Open spaces, A range of public services, Sense of community, Public transport, Sustainability, Homes close to workplaces, Good road access, Good pedestrian/cycle access, Activities for young people, A range of shops. Responsive local government
	speeding on Wilbury Road and viability at the greenery crossing	Feels unsafe		Cars continually speed along this road and motorbikes use it as a racetrack late at night during the summer. The visibility where the Greenway crosses over the road is obstructed by overhanging trees which makes it hard to see (speeding) cars until they are quite close. This crossing place is frequently used by children on bikes, in pushchairs and walking	Good pedestrian/cycle access, A range of shops, Sustainability, Sense of community, Open spaces, Activities for young people, Good road access



	Cafes in town	No sense of community, Dull/boring	Pop-up events, Places to eat/socialise	There are no cool places to eat in town that would draw more visitors in. The little craft breweries are fantastic - as is David's and the cinema - but there's a real lack of destination spots that would attract visitors (or serve locals). I'm thinking of places like Groundworks in Hitchin, where we go regularly for want of something similar within walking distance. The history and architecture of LGC is so cool that it could easily attract young people who are interested in that kind of thing if there was also the promise of good places to eat after a tour.	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces
		Run down, Dirty/unkempt		The pool is ancient and gross and needs updating!	Sense of community, A range of shops, Public transport, Good road access, A range of public services, Activities for young people, Good pedestrian/cycle access, Sustainability, Open spaces, Homes close to workplaces
	Proposed development	This green space is a well utilised area with lots of wildlife. Once it's built on we will never get it	More greenery/sustainability	Affordable housing - for whom? Certainly not my offspring....There is insufficient infrastructure in the town as it is - further housing will make roads more congested, parking more problematic, Doctors	Open spaces, A range of public services, Activities for young people, Sense of community, Public transport

		back		more difficult to see etc.	
	House prices	Other	Other	<p>Not sure if this is the right place to comment but I would like to speak on behalf of the younger generation and say that the house prices are absolutely ridiculous in Letchworth. Me and my fiance have just bought a house up North over 100 miles away from Letchworth and are currently in the process of uprooting ourselves and our three children from the town we have both grown up in, having to leave family/childcare, friends, jobs and education all in goal of owning a home, we were sick of having to rent in order to stay around here, when we had a huge house deposit sitting in our account, so made the decision to move away in order to be home owners. How is anyone from the 90's generation onwards meant to purchase a house in Letchworth with the current prices, unless they have a super top job, the houses are outrageously expensive, no wonder why the social housing</p>	Other

				lists are so long!!!!	
	Unsafe crossing on school route	Cycle friendly, Feels unsafe		Place a Toucan crossing across this difficult junction for pedestrians and cyclists to use.	Good pedestrian/cycle access, A range of shops, Activities for young people, Sustainability, Sense of community, Homes close to workplaces, Open spaces, A range of public services, Public transport
	No footpath access to the green way.	Hard to get to, Feels unsafe	Better pavements/foot path, Signage/wayfinding	There limited access from Wymondley Wat to the greenway footpath which makes it unsafe for pedestrians. Especially those who wish to take buggies or wheel chairs on the greenway.	Sense of community, Activities for young people, Homes close to workplaces, Public transport, Open spaces, Good pedestrian/cycle access, A range of shops
	Remove the manky awning. It looks awful	Run down, Dirty/unkempt	Better lighting, More greenery/sustainability, Signage/wayfinding		Open spaces, Good road access, Public transport, Sustainability, Good pedestrian/cycle access, A range of public services, Activities for young people, A range of shops, Homes close to



					workplaces, Sense of community
	Top of green lane needs a roundabout	Feels unsafe, Bad for cyclists	Less congestion	Everyone turning right onto green lane from norton rd unnecessarily block people turning right from green lane	
	Feels run down and unsafe	Poor shopping, Feels unsafe, Dirty/unkempt, Run down, Dull/boring, No sense of community	Better shops, More greenery/sustainability, Places to eat/socialise		
	Shops	No sense of community, Run down, Feels unsafe, Dirty/unkempt, Poor shopping	More greenery/sustainability, Better shops	Needs knocking down and re-developed with proper local useful shops eg post office, local supermarket and takeaways. The current area feels unsafe, looks ugly and has a reputation for violence and crime.	Sense of community, Good road access, Open spaces, A range of shops, Post office
	Bring back the post office!	Poor shopping, Run down, Dirty/unkempt. Run down shops	Better shops, More greenery/sustainability, Better lighting	Having a post office here would be incredibly useful.. the closest for parcels is Willian (meaning driving round the roundabout) or town (paying for parking)	
	Public transport	Hard to get to, Bad for cyclists	More cycle routes, More public transport	Route 96 is only bus route through Norton/new Madden Gardens development - this was greatly reduced at the start of the year. The lack of regular bus	Open spaces, Activities for young people, A range of shops, Public transport, Sustainability, Sense of community

				service makes the commute to London longer.	
	Spring Road - speeding cars, no traffic calming, first road from station for commuters to park as long as they want to. We watch them park and walk away.	Feels unsafe. Too many cars, business vehicles park in Spring Road that don't live/belong here. It's an accident waiting to happen and this has been reported to Councillor Terry Hone by email 2 months in succession but no response to date.	Other	I have requested that resident parking be looked at for this area, there is over 55s & disabled tenants live here who have nowhere to park if they go out. Who wants to park in the next street in the rain with shopping to get home? Car owners who live here are more than happy to pay for resident parking. Please help!!	Good road access, Public transport, A range of public services, A range of shops, Open spaces, Sustainability, Sense of community, Activities for young people, Good pedestrian/cycle access, Homes close to workplaces
	Access to LGC	Access and exiting Letchworth		Letchworth has limited access to motorway for ease of getting traffic out of Letchworth area. The Letchworth gate way is congested in the morning causing access issues for residents accessing the roundabout and is not environmentally friendly with polluting cars. I understand the need to keep the beautiful	



				landscape but this first stretch of road to the first Letchworth roads to/from A1M could be easily widened to two lanes each side with additional landscaping by taking land from adjacent fields. A filter lane from A1M to Baldock Lane would be useful and improve the current A1M LGC filter lane. If possible a two lane width exit only from the LGC from Letchworth gate to A1M would be great (It's wide already and limited by white line markings)	
	Transport	Transport is rubbish	More public transport	CAN'T go out in evening without a car	Public transport
	Ivel court shops	Run down, Feels unsafe, Dirty/unkept Youth hangout	More greenery/sustainability	This needs knocking down and redeveloped. It's a dirty, concrete mess.	Homes close to workplaces, Sense of community, Activities for young people, Good road access
	Drug use	Feels unsafe. Anti social behaviour	Other	Sick of walking through here and seeing and smelling people smoking strong cannabis, even when there are family's with police cuts they can't deal, something needs to be done how about town ambassadors who can walk around engage with the public and ask people	Public transport, A range of shops, Good road access, Sense of community, Good pedestrian/cycle access, A range of public services, Activities for young people, Open spaces, Sustainability, Other, Security and engagement



				causing anti social behaviour to move on	
	public footpath	Run down, Dirty/unkempt, Feels unsafe	Better pavements/foot path, Better lighting	in this public footpath there has been frequent instances of antisocial behaviour and we have found several times drug related packaging. Maybe a door to the footpath from phoenix drive might help. But the footpath definitely needs better lighting and CCTV	Open spaces, events
	Drug use	Feels unsafe. Drug use	Other	The amount of people who think it's ok to smoke cannabis under the bridge is ridiculous. Also the amount of motor bikes that cut through is anti social for residents. Cctv cameras or anything. Maybe some form of warning sign would work.	Sense of community, Public transport, Activities for young people, Good pedestrian/cycle access, Open spaces, Sustainability, A range of public services, Homes close to workplaces, A range of shops
	Station drop off & pick up zone	Needs redesigning and rethinking to reduce the traffic chaos at peak times	More car parking, Less congestion		Open spaces, Sense of community, A range of shops, Sustainability, Activities for young people
	Speeding cars	Feels unsafe	Other	Cars travelling in excess of 50mph and no traffic calming measures in place. With the school there it's particularly unsafe. Also the road is plagued with commuter parking, should	Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community

				be made resident only	
	Entrance to greenway	Run down, Bad for cyclists, Dirty/unkempt Swampy for 6 months of the year	Better pavements/foot path	For 6 months this entrance to greenway turns into a swamp with people throwing down planks etc to get over it. Needs urgent improvement	Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community
	Campers Road	Traffic calming measures, cars speeding	Other	Cars drive very fast. With a narrow road and cars parked tightly along the side there is unfortunately a high chance of a bad accident with kids crossing, getting out of the car and also on the bend in the road	Open spaces, Public transport, A range of shops, Activities for young people, A range of public services, Good pedestrian/cycle access, Sense of community
	Station road	Cars speeding	Better pavements/foot path	Cars speed down station road and get close to the pavement which makes me feel unsafe and concerned for all the children that use it. Speed bumps would be a welcome addition.	Sense of community, Public transport, Activities for young people, Good pedestrian/cycle access, Open spaces, Sustainability, A range of public services, Homes close to workplaces, A range of shops
	Dangerous Greenway crossing	Bad for cyclists. Bad for pedestrians		When travelling around the Greenway anti- clockwise crossing the Stotfold Road is dangerous as the Greenways crosses on a bend and you cannot see the cars coming from Norton.	



	Glebe road/ green lane	Bad for cyclists, Feels unsafe. Difficult to safely pull out of Glebe road into green lane as parked cars on pavements on green lane block the view. Since the development it's particularly bad as the level of traffic has increased hugely. At rush hour green lane is a car park	Less congestion		Good pedestrian/cycle access, A range of public services, Homes close to workplaces, Sense of community, Open spaces, Public transport, Activities for young people, Good road access
	Lighting	Feels unsafe, Bad for cyclists, Bad for pedestrians	Better lighting	Street lighting along Station Way is very poor. Feels unsafe and difficult to keep footing in the dark. Street lights are turned off completely late at night, well before the last trains arrive, so it is pitch black. The street is bordered on one side by the railway line & feels isolated.	Other, Good pedestrian/cycle access, Sense of community, Public transport, A range of public services, Open spaces, A range of shops, Safety
		Feels unsafe	Signage/wayfinding	Zebra crossing across carpark required. Very high footfall at peak times	



	Traffic flow at the station	Feels unsafe, Bad for cyclists	Less congestion, Other	The bus idles there obstructing cars turning left. This creates a congested one lane exiting the station which is dangerous for cars and cyclists as well as pedestrians.	Public transport, Sense of community, Good pedestrian/cycle access, Open spaces, Good road access, Sustainability, A range of shops
	Station	Pick up and drop off facilities are appalling.. Car parking is grossly inadequate, leading to commuters making surrounding streets less safe because of volume of parked cars.	More car parking		Public transport, Sense of community, Activities for young people, A range of public services, Homes close to workplaces, Good road access, Open spaces, A range of shops, Good pedestrian/cycle access, Sustainability, All of those, but car parking is vital to draw in people from outside.
	Put a path or something.... Anything	Dangerous	Better pavements/foot path	Due to the awful service of the trains at times I find myself having to walk from Hitchin - Willian. The start of the journey by foot is fine but there's a long stretch where you need to walk on the road as the ground gets too swampy and when it's dark it's really scary	Sense of community, Public transport, A range of public services, Good road access, Good pedestrian/cycle access, Sustainability

	The road and parking	The road is constantly double parked on nd access to properties is frequently blocked. As is parking directly opposite a junction on what is a very busy road	Less congestion		
	Norton Way North	Bad for cyclists, Feels unsafe. a race track with no safe crossing, and multiple hazards	Other	Norton Way North regularly sees cars travelling at speeds far in excess of 50 mph, and has no safe crossing area, and also no effective 30 mph signs. The road has many pedestrians and there is no traffic calming in place. Additionally car transporters regularly unload at rush hour, causing chaos.	A range of shops, Activities for young people, A range of public services, Public transport, Sense of community, Good road access, Open spaces
	Covered way Arena Parade/Broadway	The covered way is dirty and an eyesore. It was horrible right from the beginning when put up.	Other	Either take it down and remove all the ugly metal. Maybe if the Heritage Foundation can afford to do this, you could build a more attractive covered way maybe using wood and something that is easy and practical to clean. You could look at attractive designs in other parts of the country and we could vote on what we like	Sense of community

				the best.	
	Fields behind the Grange- proposed development	Other	Other, More greenery/sustainability	Don't absorb government's bad national planning policy and lack of regional spread of jobs by throwing away the green belt! Wildlife & character of town will not come back once lost!	Sustainability, Sense of community, A range of public services, Homes close to workplaces, Good pedestrian/cycle access, Open spaces, Hertfordshire
	Path to Hitchin	No access at all		There's need a better connection to Hitchin by industrial estate. With NHDC and HC this can be done. This will deal with traffic, more people will use bikes or walk.	
	Commuter parking along Cowslip Hill and Hawthorn Hill	Please find a town centre solution so that commuter parking on residential streets doesn't ruin quality of life for people who live near the station.		Identify a large space near the town centre to offer good value commuter parking.  Make streets blighted by commuter parking 'residents only'	



## Social Media

Name	Comment
Sam Rossiter	Can you start by filling up some of the many vacant shops?
North Hertfordshire District Councillor Daniel Allen (Labour, Letchworth Grange ward)	A better pick up / drop off point at the Railway station for commuters.

